

3. Recognize factors in formulating good sources of nutrients.
4. Identify the type of nutrients needed over the human life cycle.
5. Explain the correlation among health, nutrition, food preparation and food safety.
6. Discuss the impact of health and exercise in human body and lifestyle

HS – HOSPITALITY

HS140 Menu Planning

Instructor:
F. Evangelista

Upon successful completion of this course, students will be able to:

1. Demonstrate positive work ethics required of them in the field of Culinary Arts.
2. Demonstrate knowledge in culinary terms, methods, and application.
3. Interpret the fundamentals of food service as it applies to the work of a Culinarian.

HS150 Welcome to Hospitality

Instructor:
Dr. F. Tung

Upon successful completion of this course, students will be able to:

1. Describe all facets of tourism and the hospitality industry.
2. Explain how tourism and hospitality industry segments work together to achieve objectives and goals.
3. Identify career opportunities and describe trends in the tourism and the hospitality industry.
4. Summarize the knowledge, skills, and attitudes required for advancement in the hospitality industry.
5. Critique the descriptive criteria established by American Automobile Association (AAA) and Mobile to evaluate hospitality property rating system.

HS152 Customer Service

Instructor:
L. Gamble

Upon successful completion of this course, students will be able to:

1. Demonstrate accepted protocol for answering the telephone within 10 seconds: greet the caller, name the location, and identify self.
2. Assess customers' wants and needs through the use of demographics and other database information.
3. Apply appropriate steps to take during a negative customer encounter and turn it into a positive customer service experience.

HS153 Destination Geography

Instructor:
L. Gamble

Upon successful completion of this course, students will be able to:

1. Demonstrate knowledge in geographical terminology, landforms, weather, countries, and destinations, as it relates to the tourism industry.
2. Demonstrate knowledge in researching, planning, and selling a destination by creating a travel itinerary with the required components.