



SkillsShop Evaluation Survey

Friday, March 3, 2023 • Westin Resort Guam

TOPIC: <u>ETHICS IN THE WORKPLACE</u> PRESENTERS: <u>Angelina Franquez & Gwendolyn San Nicolas, SHRM-CP</u> <u>103 Students Responded</u>

1. Please indicate your impressions of the following statements:

	Strongly Agree	Agree	Not Sure	Disagree	Strongly Disagree
This SkillsShop was well organized.	57	43	1	2	
The materials/ideas were presented effectively and clearly.	70	31	2		
I have gained usable skills/knowledge that will help me with my personal, educational, and/or career goals.	68	32	3		
I have learned new information and/or new skills that I can apply to achieve my personal, educational, and/or career goals.	66	32	5		
The time-line for the SkillsShop was adequate.	50	39	9	4	1
The presenter(s) was an effective communicator.	76	25	2		

Summary of #1:

100 of 103 (97%) Agreed or Strongly Agreed that the SkillsShop was well-organized.

- 101 of 103 (98%) Agreed or Strongly Agreed that materials/ideas were presented effectively and clearly.
- 100 of 103 (97%) Agreed or Strongly Agreed that they gained usable skills/knowledge that will help them with their personal, educational, and/or career goals.
- 98 of 103 (95%) Agreed or Strongly Agreed that they learned new information and/or new skills that can apply to achieve their personal, educational, and/or career goals.
- 89 of 103 (86%) Agreed or Strongly Agreed that the time-line for the SkillsShop was adequate.
- 101 of 103 (98%) Agreed or Strongly Agreed that the presenter(s) was an effective communicator.

Summaries of #'s 2-5:

- 2. What could be done to improve the SkillsShop?
- More videos?
- More video
- The presentation was given with great confidence and was well spoken
- More engagement and visual examples.
- None. Very good SkillsShop.
- Time Longer
- Longer Time
- The SkillsShop was well organized and they were able to open the floor for questions, but I think they should work on time management.
- I think the way they executed it very well. I was intrigued with what they had to say.
- Timeframe
- Meet the time frame.
- Meet the timeframe
- I think the time should be improved. It was delayed for a few minutes, but in the end it was a good presentation.
- I feel like they could have more time to present since the program started late
- N/A
- Having more examples to help understand the topic, also having same physical activities or more ice breakers would be nice.
- Time mangement.
- Don't use long videos. It breaks the flow of the presentation. Short videos like 3-5 minute is enough to keep the audiences attention.
- Better time management.
- N/A
- Everything was good.
- Time Management
- More experiences
- Start and end on time
- I have liked the presentation and would say that they offered great information. If anything, I wish the presentation time was longer.
- Better audio for videos and more screens so we don't have to turn.
- More icebreakers (:
- Start and end, as scheduled.

- A physical pamphlet presentation copy for reference.
- It was great!
- N/A
- Lights when presenting so we can see the slides better.
- We could have stuck to the time frame, but personally I enjoyed this SkillsShop.
- Have the lights off so we can see better and notify if there's presentation
- N/A
- Nothing.
- Nothing.
- I believe the workshop was well presented as is.
- Probably a shorter example video as it felt dragging & a little long.
- By giving examples.
- N/A
- More interactive
- Follow the SkillsShop rules.
- Time Management on the event
- Everything was perfect. (Maybe just the time limit we had, it seemed rushed).
- Strat on time.
- The presentation was helpful and very rewarding. The concepts will help in the future.
- TIme management, set back on time.
- No improvements are needed, this SkillsShop was very informative.
- I think more examples would do.
- Nothing.
- The skillsshop should improve on time management.
- Nothing. Was a great experience.
- More personal experiences or real life exercises.
- Be on time and to have more icebreakers
- Do more activities / interactions.
- Nothing. I did have to wait a few minutes to get in cause my name was not on the list, but they handled it very well. Thank you.
- N/A
- Being the first conference I've attended. I think the presentation was well organized and informational.

- There were some typos in presentation; proofread text
- More sure their was enough space for people. They had to set up a new table and chairs to fit everyone. Didn't give time for break.
- Nothing much. Just need to improve on the timing so it follows the conference agenda.
- I think that they should include more skills for the presentation. However, I think that this presentation is informative (:
- The presentation was excellent. I appreciated the personal examples given by each presenter. Perhaps next presentation they could include an entry level employee to help relate to the audience which I assume are mostly entry level applicants.
- Maybe some mini quizzes at the end of each topic.

- I think the SkillsShop can improve next time by starting on time because we started a little late.
- Shorter examples. Examples that the audience can relate to. Examples on self experience.
- The only thing would be starting on time, but overall the skillshop was good.
- Everything was awesome. It's my first time and it's amazing. Thank you all.
- To be honest, everything they had presented was perfectly said.
- The mention of Bank of Guam in the beginning would have been helpful as they were not being identified with the uniform.
- It was perfect. Nothing wrong. Learn new ethics.
- I thought the skillshop was very effective by itself
- 3. What Skills Shop topics would you like to see next year?
- Hiring process.
- Not too sure.
- Information on the current job markets.
- GPD
- Design.
- More on finance.
- Not sure at the moment.
- I would like to see/hear about the workforce for the new generation. How the new generation affects the workforce today and how many changes it made.
- Money management, building credit
- How to distinguish workforce in an office position vs. fieldwork (eg: the difference of ethics in Accounting vs. Nursing)
- More engagement
- Capitalizing on What Makes You Unique; How to stand out
- Stress management
- I will be more ethical
- Morals.
- No comment.
- N/A
- Marketing workshop
- Open to anything new
- Marketing workshop
- Anything

- Financing
- I feel this topic is a good lesson to give new audiences.
- Job Fair
- How to break / make / fake confidence. How to use your own skills in your personal / work life.
- A new topic that was not presented this year.
- A marketing presentation.
- A good first step after graduation or how to plan to transition into the workplace / field.
- Hotel Management
- Stress management
- Stress relief
- What was here was excellent.
- I don't know.
- A workshop targetting individuals that are still unsure of what their passion is.
- Topics were good.
- SkillsShop on Professionality
- Money management
- Job interview tips
- How to be more confident and public speaking.
- Ethical/stay positive at all times.
- Dealing with Time Management & Stress on the Job

- Tips to apply for jobs and opening up your own business.
- Budget planning.
- The topics were right on the money
- More of a personal work related session
- Not too sure.
- I don't know. I'll let you know though.
- Work Experience
- Financial help, like how to file taxes or other financial things adults need to know.
- Financing, marketing or community projects.
- How to be on time and more about the environment of the workplace.
- A look into job opportunity on Guam.
- I would like to attend one about entrepreneurship since it is one of my goals within 10 years to build my small business.
- Finance workshops.
- Mental Health topics
- How to work with HR.
- Anything that is important with workplace character.

- Maybe host a mock job interview.
- Good to do this again
- Perhaps a look at company wide employee / employee employee/customer relations and conduct. It's nice to know what ethics are but another thing to know how to apply ethics and conduct.
- A nursing skillsshop. Be it hospital or clinical nurses. Hotel management.
- Military SkillsShop
- How can an entry level worker climb the corporate ladder?
- Mental Health in the workplace
- Taxes / owning your own business.
- More work ability skills and communicating and customer service.
- Anything regarding bettering your customer service.
- Financing. Investing. Credit inquires
- Leadership
- Leadership topics
- 4. Give ONE example of how you will use the information from this SkillsShop in the classroom, your personal life, your workplace today, or when you enter the workforce in the future.
- The ethics in a workplace.
- I will create results and get it done.
- Making my job resume.
- I would say happy more now.
- Behaviors in workplace is something I'd take with me both in my workplace and personal life.
- I intend to continue being ethical.
- I would think about the choices I make to have good ethics.
- Being Honest
- What to do and what not to do.
- Push more for good ethical behavior daily; greet others.
- Learning how to be ethical in everything, whether big or small.
- I would be more honest with my work homework.
- Interviews, jobs.
- I took pictures of the slideshow.
- Being ethical
- Be ethical in the classroom.

- I believe continuing to be ethical can make a benefit for any place.
- Proper behaviors in the workplace.
- I could use this information for my future employments by sticking to the ethics that was introduced.
- One example could include in the work I do in future which means being ethical of my actions such as being respectful, honest and dependable.
- I struggle with confidence, but I know I'm ethical and competent, so I will keep Jim Rohn's quote.
- Bring more positive and to continue improving not only myself but for others around me.
- In personal life and workplace, I can better myself using the things that were shared. (:
- Morals and ethics; applying these things in school and the work I will do.
- I would use it in my personal life because I lack the accountability of myself and there are hobbies I want to improve.

- N/A
- I will bring confidence when speaking and interacting with others.
- I will be using this information to help better myself when applying for jobs.
- How to choose to be ethical.
- I will use what was talked about in my business class.
- I will use all the information I've learned in my daily life. An example would be to offer help if I see that someone needs it or do little things such as pick up trash if seen on the ground.
- I'd choose to do the right thing even when no one is watching.
- "We do not learn from experience...We learn from reflecting on our experience."
- I will use what was talked about in my business class.
- The physical ice breaker to understand how I can use kindness everywhere.
- I can use this experience to be aware and be brave at my personal life and workplace today.
- I will be more ethical in life.
- To keep myself consistent with my employers' code of ethics.
- Updating my current resume and having more confidence when applying for something.
- I will continue to use these examples to better my ethic ways in a workplace.
- I would use the information when preparing for a job/my resume.
- I will use it to prep for my resume & interviews for future possibilities.
- Try and apply at the bank now.
- I would use this skillsshop in my current and new job position in the hotel industry.
- N/A
- I will be more ethical.
- Take the information and use it when I apply to any workforce.
- I would for sure be thinking to myself about how ethical I'd be in any environment I'm in
- I would bring positive attitude to my workplace and everywhere.
- Understanding of ethics.
- Pretty much just make ethical choices.
- I can use it for future interviews.

- I like these ethics in the workplace to better yourself and to know your fellow students.
- I don't work to get paid by the hour.
- Use ethical skills in everyday life.
- Using their slide "preparing to get hired" to help me use for resumes. Their ethical tips in every day situations.
- The negative aspects are helpful in my daily life to ascertain bad behaviors. I will review these ideas in my next interview.
- How to apply the value of choosing Ethical Character / still in my everyday life.
- I will communicate effectively with my colleagues.
- I will use it daily and try to apply.
- I will take the information and use it when I get my real estate license.
- I love the fact that you learn from reflecting from experience.
- In being prepared for an interview and knowing what is best to present to get hired.
- Ethics in the workplace will help me choose better actions towards my peers, coworkers, and family or friends.
- I would use some quotes of briefly explain what ethics in the workplace is about to people that don't really understand ethics in the workplace.
- How I would be ethical in my job.
- One example is to be honest in all situations, even when no one is watching. Put effort and be committed to everything I do in work and personal life.
- I will use these wise words and use it towards my resume skills and people skills.
- Having a clearer understanding of what being ethical means. I can apply good values and morals even if no one is watching.
- To prepare for being interviewed, prepared for potential careers opportunities.
- When I get a job.
- Just striving for my goal and being more mindful of my actions.
- Keep my resume up to date and ready for interviews. Be myself / confident during interviews. Choose the right / most ethical path when faced with difficult situations.
- Taking accountability for your actions. Use integrity.

- To work honestly, do what is right and be a good example in your job.
- I will use it to further reinforce my general lifestyle at work, school and home.
- I would use honesty and integrity in both the workplace and school or at home.
- I can show respect from what I learned from the SkllsShop.
- I will practice being ethical everyday.
- I would look into the company I'm applying to beforehand. Especially before an interview. This will show the employer that I took the time to learn about them before applying.
- I can use this most likely at home and work.
- I would use the tip about never giving up and never stop trying because I do, as well,
- 5. Overall, I thought the SkillsShop was:

tend to question my capabilities and they're saying "I am here for a reason". That resonated with me.

- In my workplace and my personal and also towards my kids and their future experiences.
- "You don't get paid for the hour. You get paid for the value you bring to the hour." -Jim Rohn; Definitely something I will keep in mind every time I come in for work.
- Being and doing ethical behaviors even when no one is watching.
- Show new employees how to be positive everyday no matter the mood you are in.
- I would use the information learned today to further improve myself to be more out and open

(79) Excellent	(19) Good	(5) Fair	(0) Poor
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