

Student Orientation Evaluation Survey

FALL 2024 Monday, August 12, 2024 9:00AM Multipurpose Auditorium (MPA)

**** 119 surveys submitted ****

1. Gender: **71** Male **48** Female **0** Other: _____

2. Age: **98** 16-20 **10** 21-25 **3** 26-31 **5** 32-41
2 42-54 **1** 55 or older

3. Ethnic Origin: (Check all that apply)

0 American Indian or Alaska Native **1** Black or African American **38** CHamoru
2 Chinese **6** Chuukese **74** Filipino **2** Hispanic, Latino
5 Japanese **1** Korean **0** Kosraean **4** Palauan **1** Ponapean
0 Vietnamese **6** White, Caucasian **2** Yapese **2** Other: Carolinian, German

4. Reason for Attending This Semester: (Check all that apply)

1 English as a Second Language **4** GED **5** Adult Basic Education
3 Adult High School Diploma **1** Journeyworker Certificate **90** Associate Degree Program
18 Certificate Program **14** Earn College Credits for Transfer **3** Bachelor Degree Program
1 Other: DEAL

5. How did you hear about the Student Orientation? (Check all that apply)

26 Flyer **24** GCC Website **13** MyGCC Portal **17** Admissions & Registration
20 Counselor **16** GCC Student **50** Friend/Family **3** Facebook **14** Instagram
4 Email **5** Other: (COPSA Advisor, CSI, Nurse/Health Services Center, My own research online)

6. Have you attended a GCC recruitment event/outreach presentation prior to enrolling to GCC?

30 Yes **89** No

7. Would you have attended a "Guide to GCC Registration and Financial Aid" event, prior to the Orientation?

72 Yes **47** No

8. Please indicate your impressions of how the Orientation provided useful information about: (Mark only one per row)

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Neutral</i>	<i>Strongly Disagree</i>	<i>Disagree</i>	<i>Blank</i>
Admissions & Registration	50	58	11	0	0	0
Financial Aid	58	52	8	0	1	0
Assessment & Counseling	59	50	10	0	0	0
Student Support Services	56	55	8	0	0	0

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Neutral</i>	<i>Strongly Disagree</i>	<i>Disagree</i>	<i>Blank</i>
Accommodative Services	55	53	11	0	0	0
Learning Resources Center - Library	49	48	20	0	0	2
Reach for College	55	51	13	0	0	0
Health Services Center	50	57	12	0	0	0
Online Learning & Moodle	54	50	15	0	0	0
Environmental Health & Safety	70	45	4	0	0	0
Management Information Systems	49	55	14	0	0	1
Planning & Development: Sustainability	62	44	12	0	1	0
WestCare Pacific Islands	55	44	19	0	1	0
GCC Student Handbook	53	46	17	0	1	2
Title IX	57	45	14	0	0	3
Center for Student Involvement	56	44	10	0	1	8

9. Please indicate your impressions of the following statements: (*Mark only one per row*)

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Neutral</i>	<i>Strongly Disagree</i>	<i>Disagree</i>	<i>Blank</i>
I was able to register for my courses before Orientation without difficulty.	55	51	11	0	1	1
I was able to apply for financial aid before Orientation without difficulty.	47	38	28	2	2	2
I know where and how to get the support needed to succeed academically at GCC.	47	58	14	0	0	0
Orientation helped me feel better prepared to start my semester at GCC.	57	48	13	0	0	1

Summary of #9:

- **106 out of 119 students or 89%** strongly agreed and agreed they were able to register for courses before Orientation without difficulty.
- **85 out of 119 students or 71%** strongly agreed and agreed they were able to apply for financial aid before Orientation without difficulty.
- **105 out 119 students or 88%** strongly agreed and agreed they knew where and how to get the support needed to succeed academically at GCC.
- **105 out 119 student or 88%** strongly agreed and agreed that Orientation helped them feel better prepared to start their semester at GCC.

10. What aspects of the Orientation did you find MOST helpful?

- Financial Aid
- Financial Aid
- The different services that are being provided.
- Financial Aid presentation
- Definitely the part where they discussed Financial Aid and anything revolving around that.
- Getting help from everyone.
- The part where they discussed about Financial Aid and Reach for College.
- The speakers were very helpful.
- Finding out more knowledge about the college.

- Financial Aid, Student Support Services, Reach for College, GCC Student Handbook, Environmental Health & Safety
- How the presenters reported the environment (campus) and the people with their presentations and speeches. It helped with perspective. The icebreakers were great too.
- All of it.
- The Financial Aid
- PowerPoint presentation.
- The COPSA Officers.
- The presenters & student campus tour.
- Overall campus services e.g. rainwater collection.
- CSI & LRC
- I happen to find every aspect helpful in many ways.
- Joining clubs, Environment Safety, Online Classes & WestCare
- Environmental Health & Safety.
- Everything was helpful because they were able to explain clearly & was easy to understand.
- What I found most helpful was their help on navigation. I now know where and how to get support academically at GCC.
- Very informative.
- The email and contract details info location of each department
- CSI
- I found the most helpful aspect was the fact that most info needed can be found online / CSI.
- Presentations from each faculty.
- Online Moodle, MIS
- Confirming certain concerns and regarding finance.
- Each presentation.
- Accommodation Services
- Being able to access all the information I need for the new academic year in one place.
- Financial Aid and Support
- Student Support Services was very helpful because I didn't know about the GCC ID.
- I found each representative really helpful. What I found helpful is how each one knows what to focus on and stick to what is most needed by students.
- Information on where and how to get help throughout the semester.
- I found the campus tour the most helpful.
- All of the above.
- Learning about the online instructions were best helpful for me as I am taking online courses myself.
- Knowledge of security.
- The Environmental Health & Safety presentation.
- Learning about the security.
- The presentations.
- Generally found the orientation overall helpful.
- All services that actively aid me.
- The interactive aspects helped me most.
- The aspects that I found most helpful was the step by step presentation. However, just wish that it was more straight forward.
- I love financial aid yippe!
- P&D: Sustainability. Didn't know rain-water was used to flush our toilets.
- Rights as a student
- The online classes.
- Being able to ask questions.
- The most helpful to me was the online learning and Moodle presentation.
- Everything presented was informative and concise.
- When they talked about online learning and Moodle. It is the most helpful especially for us, new students to use the website and MyGCC account.
- Reach for College, FAFSA
- All the information was helpful.
- Online Moodle techniques and method.
- Yes
- Explaining all new student information.
- N/A
- All parts.
- Moodle, EHS
- EH&S
- The Moodle
- Very informative slideshow
- Information about the online classes.
- Student services.
- Nothing
- Environment Health & Safety
- When they talked about Academic Counseling and tutoring.
- I found that every part of the orientation was very helpful. I found that the student help resources were very informative.
- Neutral

- I found that the Assessment and Counseling very helpful into knowing and having good counseling assistance is helpful for upcoming student.
- To me, I found Financial Aid and Online Moodle Learning as it applies to my current school semester. They are the most helpful for me to start my first year.
- What I found out is that when you're 18 and above, you have the right to not show your grades to your parents.
- FAFSA
- When they talked about FAFSA.
- Scholarships, FAFSA
- Everything
- Finding out the available resources offered on campus!
- Deferment letter for Financial Aid, campus security numbers.
- Student information regarding requirements for things such as IDs.
- The interaction with the people around me & the activities for all attendees.
- The speakers were informative and were open to questions.
- The part of the orientation about online learning and Moodle.
- Financial Aid.
- The FAFSA
- How to make our college life great.
- Huan Hosei
- All presentations were very helpful.
- The PowerPoint slideshows
- CSI
- I found the Health Service Center the most helpful because it showed me when I have to renew my certifications.
- Introducing the Counseling.
- The Accommodative Services
- Mostly everything was presented clearly.
- The aspects I found most helpful is the many programs that are able to assist for different needs and help.

11. What aspects of the Orientation did you find LEAST helpful?

- N/A
- None.
- None
- None
- Everything was helpful.
- The online learning because I don't do online courses.
- None. I found all information helpful.
- N/A. Every presentation was helpful.
- Nothing.
- Admissions and Registration, Library
- Technical difficulties. Easily fixable & aided as possible.
- The Student Support Services
- The sustainability presentation.
- Restroom usage.
- None, apparently all aspects of the orientation were helpful.
- Reach for College
- Each topic was very helpful!
- None. I got a lot of insight and learned new things from each presenter.
- Rebus puzzles
- Sustainability, WestCare, Handbook, CSI
- Registration, because we were registered at this time.
- The Management Information System because I had adapted to changes rather quickly prior to the orientation.
- Admissions and Registration, all students are already registered.
- They were all helpful.
- None, I am satisfied.
- All were helpful.
- For me it was the LRC because the speaker didn't discuss that much.
- Yes
- Yes
- The Library
- None.
- Everything was helpful.
- Nothing
- None. Everything tackled was helpful honestly.
- They were all very helpful, more of the orientation were very helpful.
- Neutral
- I find that the Reach for College is the least helpful as I found it neutral.

- Reach for College was the one that I didn't really need help for as I am already qualified for FAFSA and I have to declare a major already. Overall the most of the orientation was helpful and needed for me.
- The aspects I missed.
- The parts I missed.
- Employees on library services.
- All parts were generally helpful / informative.

- There was no part that wasn't helpful.
- Technical difficulties (ex. microphones)
- Online learning since I have no classes online.
- For me it's the online learning and Moodle.
- I didn't find anything useless.
- Everything & information was helpful.
- Aspects of the Orientation I find least helpful would be none due to how many programs and people that are willing to help whenever.

12. To better serve our GCC students, what suggestions do you have for improving the Orientation program for future semesters?

- N/A
- None
- None
- Nothing
- None.
- Since the orientation was quite late at the start, I would recommend preparing earlier :)
- Step ahead of the game.
- Not to take much time.
- It was good.
- For Admissions and Registration steps and breakdown (tips) for new students. Library not much info provided, but it was okay.
- An agenda to help with the excitement and better understanding and expectation of the orientation's time frame.
- More chairs
- Start at a later time.
- The little icebreakers before and after.
- Presenters; some mumbling or not as confident.
- Make sure everything and everyone are on board with it because it was confused at the back and front.
- No suggestions!
- More interactive presentations.
- Keep up the good work on student orientations. It was very informative!
- Shorter orientation.
- The presentation was informative and helpful to help students succeed.
- None. Good as is.
- Context table / objective flyers of orientation
- Can't think of any. Provide contact info on screen.
- Maybe a little bit faster.
- Everything was great and helpful.

- Please do the orientation before tuition is due. Maybe early summer? This information would've been helpful before I registered for classes.
- None, satisfied with the orientation.
- Have a separate orientation for all pre-registration steps.
- Passing out refreshments / snacks
- Food
- More breaks.
- More breaks, so it's not all just long talks.
- No answer.
- Shorter and sweeter presentations.
- I suggest showing videos about GCC to give more visual information.
- Give gas vouchers to everyone please.
- More puzzles!
- I like the riddles, but wish more of a variety.
- It would be better if the speakers try to interact with the students more and have more activities relating to the topic they are discussing.
- More interaction with the kids.
- Clubs to present where we can sign up.
- Yes
- Not sure, maybe make the MyGCC an app.
- Faster presentation
- Everything was great, presentations were a bit long but helpful.
- More interactive presentation.
- None. No suggestions.
- Some speakers need to engage more to the audience.
- Nothing to change.
- Seems good as it is now.
- Zoom option to attend. Restroom breaks please so we don't miss out on information.
- More orientation
- More activities between presentations.

- Details on types of student services regarding scheduling, studying, and everyday school life.
- Maybe more student interaction.
- I like interaction & activities so a little bit more of that.
- Recommend students to take pictures of some slides.
- Push ups
- Bigger font size on slideshows
- Nothing much.
- Nothing.
- Keep the good work. Everything is well organized. Everyone is friendly and very helpful. Thank you!
- I suggest adding videos in the presentation to give us all an overall idea of what each program does. It's also to make it faster.

13. Overall, I thought the Student Orientation was:

61 Excellent **51** Good **7** Fair **0** Poor **0** Blank

14. I have read the GCC AY24-25 Annual Drug and Alcohol Disclosure.

119 Acknowledged **0** Blank