

Student Orientation Evaluation Survey

FALL 2023 Monday, August 14, 2023

**** 81 surveys submitted online ****

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1. **Gender:** 29 Male 51 Female 1 Other: "Bigender"
2. **Age:** 58 16-20 10 21-25 5 26-31 4 32-41 4 42-54 0 55 or older
3. **Ethnic Origin:** 1 American Indian or Alaska Native 2 Black or African American
31 CHamoru 1 Chinese 5 Chuukese 42 Filipino 2 Hispanic, Latino 1 Japanese
1 Korean 0 Kosraean 0 Palauan 1 Ponapean 0 Vietnamese
3 White, Caucasian 0 Yapese 3 Other(s): "Hawaii; Marshallese; German"
4. **Reason for Attending This Semester:**
0 English as a Second Language 0 GED 1 Adult Basic Education
1 Adult High School Diploma 1 Journeyworker Certificate 59 Associate Degree Program
10 Certificate Program 3 Earn College Credits for Transfer 11 Bachelor Degree Program
(5) Other: "Earn Computer Sciences credits for the UOG CS Program; I am required to attend as a COPSA Officer; Liberal Studies Degree; To experience college as a part of transitioning to life on Guam from Hawaii; Wanting to join the GCC Viscom classes"
5. **How did you hear about the Student Orientation?**
8 Flier 25 GCC Website 14 MyGCC Portal 14 Admissions & Registration 7 Counselor
9 GCC Student 6 Friend/Family 0 Facebook 1 Instagram 39 Email
6 Other: Because I had to attend; Darwin Joker; Kenly; Student Support Center; While Getting My GCC ID
6. **Have you attended a GCC recruitment event/outreach presentation prior to enrolling to GCC?**
19 Yes 62 No
7. **Would you have attended a "Guide to GCC Registration and Financial Aid" event, prior to the Orientation?**
56 Yes 25 No

8. Summary of Student Impressions of each Department / Office during the Orientation:

Department / Offices:	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Admissions & Registration	45	35			1
Financial Aid	48	32			1
Assessment & Counseling	49	31			1
Student Support Services	42	38			1
Accommodative Services & Title IX	43	37			1
Learning Resources Center - Library	42	37		1	1
Reach for College	42	36		2	1
Health Services Center	43	36			1
Online Learning & Moodle	44	33		3	1
Environmental Health & Safety	38	39		3	1
GCC Student Handbook	45	33		2	1
Center for Student Involvement	48	32			1

9. Summary of Impressions of Registration, Financial Aid, Student Support & Readiness

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
I was able to register for my courses before Orientation without difficulty.	43	35		2	1
I was able to apply for financial aid before Orientation without difficulty.	39	34		7	1
I know where and how to get the support needed to succeed academically at GCC.	45	33		2	1
Orientation helped me feel better prepared to start my semester at GCC.	46	33		1	1

10. Summary of the MOST HELPFUL aspects of the Orientation indicated by Students: (55 Responded)

- Admissions & Registration - Financial Aid - Assessment & Counseling
A lot of the information given was really helpful, I really loved how they went into detail about keeping each student safe physically and mentally, no matter the issue. Even if its a personal issue that doesn't have to deal with school, they would reach out and help the best they can.
Ability to ask questions in real time
Accommodative services and guidance counseling.
All of it
All of it honestly
Although I was already aware of majority of the services that GCC provided, the admission/registration and the financial aid portion of the orientation gave me an insight on what I should do to avoid spending more costs necessary and such.
Aside from the presentations themselves, the Q&A's at the end of each presentation was easily the most helpful on learning more about who makes up the GCC staff and the goals of the community college as a whole. Since most questions that my peers asked were ones that were also on my mind, everyone's efforts easily clarified any misinformation or confusion I had prior to the orientation.
Communication with students
Counseling
CSI
Everything that I need to learn as a new student like where the library is at and where to ask for help when I need one.
FAFSA / Counselors

FAFSA information
Financial aid
Financial aid
Financial aid, registration & counselors
financial aide advice
Having orientation online worked with my schedule, allowing me to attend.
How everyone who presented asked if there where questions when they finished and answered if there were any questions.
How the admins answer the student's questions as soon they saw it. It helped me a lot and the other student.
I find it most helpful that the officers were able to get the students' questions to be heard and answered.
I found the aspect of Title IX and the Learning Research Center-Library the most helpful during the orientation.
I found the library information the most helpful as I currently am thinking about getting my books soon and I was able to get my questions answered without any difficulty.
I was able to receive the emails and contact numbers of each office at GCC in case i had an further questions
Information on financial aid and reviewing mygcc. Areas I may have missed or never knew about.
It was very informative on where we could find services for different needs around the campus.
Just the general tutorials on how to do something or what to do in a certain event
Library /resource center
Moodle and MyGcc portal
N/A
Noodle, CSI
Question that were asked and answered
resources, specific information
Student services
Student support services
That everyone from the gcc team shared what their section was all about
that I am able to bring my self defense tool for my safety just in case
The add/drop of classes- when to do it and how
The administrators were able to answer all questions immediately.
The aspects of the orientation that I found most helpful was the handbook and when the counselors were talking about how we can come to them whenever there is a problem with your teacher or anything else. I think that, that is the most helpful.
The content was both detailed and concise, and by all means, because it was a video-based lecture, it allowed to me to see who it is exactly that can help me with my GCC journey -- compared to my experience at UOG, I didn't know how endearing it all can be.
THE DATES
The different types of programs introduced like student support services.
The Environmental Health & Safety presentation was the most helpful
The financial aid information
The health and safety of the campus
The information for registration was very helpful because I learned information that I didn't know previously.

The information given was very helpful.
The presentations
The presenters in the orientation were very helpful. I know where to go if I need help with something specific! I'm excited to start this semester!
The slide shows we're most helpful. It broke down everything a new gcc student should know.
the ways of contact each presenter provided
They answered questions that students were curious about.
You guys addressed the resources needed by us students and where to find it, which I believe is the best for us just coming into this new life

11. **Summary of the LEAST HELPFUL aspects of the Orientation indicated by students:** **(52 Responded)**

all were helpful
Everything was helpful.
Ggc students handbook
Health services
Health services Center didn't specifically go over the PPD and what they offered to do as service. They did show a slide with a lot of words on it but it wasn't easy to read. It was interactive but not as informative to what the students may already expect.
I don't see any least helpful in that orientation all that we talked about is straight to the point and all of it is helpful especially for a new student like me
I don't think I didn't find anything in the orientation least helpful.
I have no specific aspect of the orientation that was the least helpful to me.
In my opinion, the environmental health and safety felt more of a review than actually learning something that can be helpful.
library
LRC
Moodle online learning.
N/A
No significant complaints.
NONE
Pop Quiz
Probably having to list things during the Health Center's presentation. I think it's more useful to actually talk about what services Health Center provides or what to bring for a health clearance.
Questioner prior to the orientation so that it would be easier and quicker to address during the presentation.
Questions early into the presentation were often overlooked -- one attendee in particular couldn't quite voice his concerns on the spot and was immediately ignored. Whether or not it be technical issues to blame for this, and I do understand the question was answered later in text, but I do still feel for my peer and what that experience must have been like for him in the moment.
Repetitive answers and giving information already known instead of what isn't (in some occasions)
RFC because I didn't get most of my questions answered.
Some needed information wasn't displayed in the title slides for each department. It would have been helpful for screenshots in case we needed the information later on.
The fact that it was online, and people with questions had to message first instead of just chime in for questions. There were a lot of people who had questions but weren't addressed out in the open due to having to type the questions or concerns they had.

The fact that it was virtual..... Its hard for me to pay attention to everything, But I hope I got everything
The orientation did a great job of giving us a lot of information, however it could get very taxing for students in this age to keep focus on an online orientation. I fell victim to it too, however, I am fortunate to have been aware of majority of the information that was shared prior.
Time taken
Too lengthy

12. Responses and Suggestions from students to improve future New Student Orientation: (51 Responded)

I don't have any and the orientation is nice and easy to be honest
A physical orientation would be the best option so it's easier for new students to know the way around.
An in-person orientation and an online orientation can accomodate those who do not have electronics, or are not very focused when it comes to virtual sessions like these. As for online, that can accomodate those who are unable to attend the former or are uncomfortable in an area with a lot of people.
Better communication system because some presenters could not hear the questions being asked by the student but can be heard by the audience on zoom.
don't do virutal
Don't have it during Zoom.
Ensure a set place the orientation was going to be held early on. Didn't find out about the orientation location till the morning of.
Everything was great for my experience
Financial help
For some who can't join or are having problems connecting, a shared slides of the presentation.
How questions are conducted. But also some of these question could've been answered with the FAQ on the GCC website. They just don't know how it works, entirely.
I don't have much in the way to offer to improve this service, but I do trust in your process; it was in all, a very informative experience for me -- one I dearly wish I had been able to attend at UOG back when I started in 2019.
I don't particular suggestions to recommend to improve this Orientation for the future semesters.
I suggest more campus tours to help new students find their classes and other resources on campus.
I truly enjoyed when the presenters interacted with us, especially through the polls, "quiz", and having us answer their questions in the meeting chat. That was very engaging and actually made the information stick. Overall, everyone did great, I'm glad I attended!
In person
In person orientations would be better than online
It would be interesting if more of the student members participate with introducing administrative or presentations.
Keep it brief and simple
Make meeting more efficient
Make the orientation shorter because some people can loose interest in listening.
Maybe a last round of q&a would be more helpful in future presentations.
Maybe more useful information from the health center.
Maybe provide students with a general agenda of what's going to be talked about prior that way students can hold their questions for the right presentation.
More examples
More interactive content, physically engage students, have a fun presentation rather than a boring one.
N/A

no comment
None
Nothing
nothing from what I can remember
Overall the orientation was a good way to know your way around the school, more or less. I would recommend to find a way to make it somewhat shorter or more interesting. I caught myself losing interest here and there, and a fair amount of people started to leave the orientation throughout the whole thing.
Perfectly fine! No
Please don't make it virtual again.
Shorten the time
the quiz the counselor did was fun. i feel that kept my attention
time management
To be oriented on the steps or procedures on how to swap any subject that is going to be dissolve due to lack of enrollees.
to have a on ground tour of the campus to better locate where certain buildings are

13. Overall, I thought the Student Orientation was:

41 Excellent

34 Good

6 Fair

0 Poor