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Spring 2024 Professional Development

APRIL 1-2, 2024

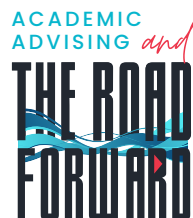
# ACADEMIC ADVISING *and* THE ROAD FORWARD





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*Un Dangkul, Na  
Si Yuos Maase*



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## Agenda

APRIL 2, 2024

### Day 2 of Professional Development Plenary Session

(Note: Faculty, all regularly scheduled classes will take place at their usual times)

**7:30 – 8:00 AM**      **Sign in for Morning Session / Announcements**

**8:00 – 9:00 AM**      **The Pillars: Concepts, Values, and Competencies of Academic Advising**

**9:00 – 9:50 AM**      **Relational Advising: Best Practices in Academic Advising, Coaching & Mentoring**

**9:50 – 10:00 AM**      **Break**

**10:00 – 11:00 AM**      **Organizational Models and Advisement Program Development**

**11:00 AM – 12:00 PM**      **Understanding Enrollment Trends, Initiatives and Strategies**

(Note: Afternoon sessions are a repeat of the morning sessions)

**12:00 – 1:00 PM**      **Lunch / Sign In for Afternoon Session**

**1:00 – 2:00 PM**      **The Pillars: Concepts, Values, and Competencies of Academic Advising**

**2:00 – 2:50 PM**      **Relational Advising: Best Practices in Academic Advising, Coaching and Mentoring**

**2:50 – 3:00 PM**      **Break**

**3:00 – 4:00 PM**      **Organizational Models and Advisement Program Development**

**4:00 – 5:00 PM**      **Understanding Enrollment Trends, Initiatives and Strategies**

**5:00 – 5:15 PM**      **Presentation of Gifts**

**5:15 PM**      **Day 2 Plenary Session Ends**  
– Conference Conclusion

# Hāfa Adai!

It is with great pleasure that I extend a warm *Hāfa Adai* and welcome to each and every one of you to our highly anticipated academic advising conference. We are thrilled to have such a diverse and knowledgeable group of individuals joining us from the region, all sharing a common passion for the students we serve. This conference operates as a platform for us to come together, exchange ideas, and explore innovative approaches to academic advising. It is an opportunity to learn from each other's experiences, gain valuable insights, and build lasting connections within our professional community.

Throughout the conference, we have curated an exciting lineup of keynote speakers from NACADA: The Global Community for Academic Advising, Inc., relevant topics, and networking sessions, all designed to enhance your knowledge and skills in the field of academic advising. Our aim is to provide you with a comprehensive learning experience that will leave you inspired, motivated, and equipped with practical tools to excel in your advising roles.



We would like to express our sincere gratitude to our plenary speakers, Dr. Wendy Troxel and Ms. Jolene Stegath, who have contributed their time, expertise, and resources to make this conference possible.

Your support and collaboration have been instrumental in bringing together this exceptional gathering of academic advising professionals.

Lastly, I would like to extend my heartfelt appreciation to Professional Development Initiatives Committee, Academic Advising Task Force and other organizing committee members for their dedication and contribution to the success of this event and the advancement of academic advising as a whole.

– **Mary A.Y. Okada, Ed.D.**  
GCC President & CEO

PRESIDENT & CEO



# Welcome!

Today, we gather to celebrate the invaluable role that academic advising plays in shaping the future of our students. Together, we will explore innovative approaches that will enhance the educational experience of our students and empower them to achieve their full potential.

The importance of academic advising cannot be overstated. It serves as a guiding light, illuminating the path for our students as they navigate the complexities of higher education. Our dedicated academic advisors play a pivotal role in helping students make informed decisions about their academic journey, ensuring they are equipped with the necessary tools and resources to succeed.

This conference is a testament to our commitment to continuous improvement and excellence in academic advising. It provides an opportunity for us to learn from each other's experiences, gain fresh insights, and develop new approaches that will further elevate the quality of advising we provide to our students.



I am delighted to see such a diverse and distinguished gathering of professionals from various institutions and backgrounds. Your presence here today is a demonstration of your dedication to the field of academic advising and your unwavering commitment to student success. We are privileged to have you all as part of this conference, and I am confident that the knowledge and expertise you bring will enrich our discussions and contribute to meaningful outcomes.

My sincere gratitude to the organizing committee for their tireless efforts in putting together this remarkable event. Thank you, and I wish you all a productive and inspiring conference ahead!

– Virginia C. Tudela, Ph.D.  
GCC Vice President of Academic Affairs

# DAY 1

## Agenda

APRIL 1, 2024

### Day 1 of Professional Development Plenary Session

7:30 – 8:00 AM	<b>Registration GCC</b> (Employees Only)
8:00 – 9:00 AM	<b>GCC ISER Updates</b> (Employees Only)
9:00 – 9:30 AM	<b>Break and Sign In</b> Local and Regional Participants
9:30 – 9:35 AM	<b>Welcoming Remarks</b> Dr. Mary A.Y. Okada, GCC President & CEO
9:35 – 9:40 AM	<b>Introduction of Plenary Speakers</b>  Jonah Concepcion, <i>Chair</i> <i>Professional Development Initiatives Committee</i>  Patricia Terlaje, <i>Associate Professor, Chair,</i> <i>Academic Advising Task Force</i>
9:40 – 10:35 AM	<b>Student Success:</b> Creating a Collaborative Advising Culture
10:35 – 10:45	<b>Break</b>
10:45 AM – 12:00 PM	<b>Recruitment, Persistence, and Retention:</b> How to Engage a Student in the First 10 Days
12:00 – 1:00 PM	<b>Fiesta Lunch</b>
1:05 – 2:00 PM	<b>Ethical Issues in Advising</b>
2:00 – 2:50 PM	<b>Student Struggles:</b> Advising Students with Challenges and Special Needs
2:50 – 3:00 PM	<b>Break</b>
3:00 – 4:00 PM	<b>Q&amp;A with NACADA: The Global Community for Academic Advising, Inc.</b> Remain in the MPA  <b>Faculty: Union Meeting</b> Building E, Rooms E119 + E120  <b>Staff: Staff Senate Meeting</b> Building 5000, Room 5108
4:00 PM	<b>Day 1 Plenary Session Ends</b> All classes resume regular schedule.



Jolene Stegath has been an Academic Advisor since 2014 and a member of NACADA: The Global Community for Academic Advising, Inc. since 2015. She has served on the Advisory Board for Summer Institute, served as a faculty intern and faculty member for two Summer Institutes, attended Summer Institute as a participant twice, presented at local and regional conferences and currently serves on the Advisory Board for the Academic Advising Consultants and Speaker Services. She was awarded with a Merit of Certificate for Academic Advising in 2018. She has been involved in several steering committees with NACADA: The Global Community for Academic Advising, Inc., over the past nine years.

Jolene has spent the last 19 years of her professional career in a higher education advising and administrative capacities for Fox Valley Technical College (FVTC) in Appleton, Wisconsin where she actively uses the Proactive Advising model to advise over 600 students in Public Safety programs. In addition, she is a member of the Academic Advising Council, provides faculty advisor training for new and continuing advisors, and has been the Chair of the Peer Advising program. She has also served as faculty for College and Career Success coursework and Business Technology. She earned her Master's degree in Academic Advising from Kansas State University in August 2021.



**Jolene Stegath**

# Plenary Speaker

## Professional Development Initiatives Committee ✨



**Jonah Concepcion, M.P.A., M.S.**  
Asst. Professor, Social Sciences  
*Chair*



**Rose Marie Nanpei, M.A.**  
Assoc. Professor, Counseling  
*Past-Chair*



**Marsha Postrozny-Torres, Ed.D.**  
Professor, Education  
*Secretary*



**Donna Cruz, J.D.**  
Professor, Criminal Justice  
*Member*

We extend a warm *Hāfa Adai* to all of you and welcome to our Academic Advising Conference. It is an honor to serve on this esteemed committee and work alongside such dedicated professionals. Our committee plays a vital role in professional development and fostering the growth and advancement of faculty who serve as counselors and academic advisors, ensuring that we provide the best possible support and guidance to our students.

As advisors, we understand the importance of staying abreast with the ever-evolving landscape of higher education and the diverse needs of our students. Through our committee's initiatives, we aim to create a program for sharing best practices, exploring innovative strategies, and engaging in meaningful discussions that will enhance our advising skills. We are confident that our collective expertise and commitment to professional development will result in improved outcomes for both our students and our institutions. We look forward to working together to make a positive impact on academic advising and ultimately, the success of our students.

# Academic Advising Task Force

GCC's Academic Advising Task Force welcomes you to this auspicious event. We are delighted and privileged to co-host the advising professional development experience that supports inclusivity and equitable opportunities for all GCC stakeholders and regional partners. NACADA: The Global Community for Academic Advising, Inc. presenters provide exciting and exemplary campus advising strategies that cultivate an environment for student success.

This conference serves as a forum for us to collaborate, foster alliances, and expand our horizons. The event provides an opportunity to bring together diverse experiences and perspectives while supporting students' educational development.

We are confident that our collective expertise and dedication will result in valuable insights and strategies that will enhance the academic advising experience for our students. Thank you for your participation, and we look forward to an engaging and productive conference.

Michael Chan, Ed.D.  
Dean  
School of Technology &  
Student Services

Patricia Terlaje, M.S.  
Associate Professor  
Counseling

John Payne, M.H.R.  
Program Specialist  
Accommodative Services

Ava Garcia, M.P.A.  
Coordinator  
Admissions & Registration



# Plenary Speaker



**Dr. Wendy Troxel**

Wendy G. Troxel is the Director of the NACADA: The Global Community for Academic Advising, Inc., Center for Research at Kansas State University, overseeing opportunities for research and professional development within academic advising, and served as Interim Executive Director of NACADA: The Global Community for Academic Advising, Inc. from December 2022 to June 2023. As an Associate Professor in the Department of Special Education, Counseling, and Student Affairs (SECSA) she teaches graduate level classes in research methods, assessment, and interpersonal aspects of academic advising, and supports the scholarly work of students. She serves as the Coordinator of the Ph.D. in Leadership in Academic Advising program at Kansas State University. Her research interests revolve around the impact, context, and theories of academic advising, student learning and maturity throughout higher education, formative assessment techniques in the classroom, equitable program assessment processes, and implications for success for students and advisors. She earned her doctorate in educational leadership at the University of Alabama at Birmingham (UAB), with emphasis in educational research and education law.