

## OFFICE of ACCOMMODATIVE SERVICES SURVEY

This survey is confidential. Do not write your name or Student ID Number

1. How would you rate your services from the Office of Accommodative Services for SPRING/SUMMER/FALL 2024 Semester? Very Good/Very Satisfied\_\_\_\_\_ Satisfied \_\_\_\_\_ Poor\_\_\_\_\_
2. Please provide some of the reasons why you gave OAS the above rating. \_\_\_\_\_  
\_\_\_\_\_
3. During the semester OAS made referrals for some students to receive tutoring and other services. Were you one of those students? Yes\_\_\_\_\_ No\_\_\_\_\_
4. If you did get referred for services, did you make use of the referrals? Yes\_\_\_\_\_ No\_\_\_\_\_
5. If you answered No to the above, can you please share the reason why you did not make use of the referral. \_\_\_\_\_  
\_\_\_\_\_
6. If you did make use of the referrals to receive tutoring or other services, please share with OAS how the experience worked out for you. Did your grades get better? Yes\_\_\_\_\_ No\_\_\_\_\_
7. If you did not receive a referral for services such as tutoring, would you have wanted a referral? YES\_\_\_\_\_ No\_\_\_\_\_
8. If your answer to the above was "Yes", can you tell us why you believe you needed a referral? \_\_\_\_\_
9. Has OAS provided better services this semester versus the previous semesters?  
Yes\_\_\_\_\_ No\_\_\_\_\_
10. Could you please share with OAS some reasons for the above answer?

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11. What can OAS do to improve its services for students with disabilities? \_\_\_\_\_

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12. Did faculty provide the accommodations that you were entitled to as stated in your  
Accommodations Letters? YES \_\_\_\_\_ NO \_\_\_\_\_

13. Can you please provide OAS the names of the faculty that you believe should have done a  
better job of providing you the accommodations that you were entitled to receive? Your  
name will not be provided to these instructors. We are trying to work with these  
instructors in improving how they deliver services and accommodations to our students.

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14. Do you use Assistive Technology (A.T.)? Yes \_\_\_\_\_ No \_\_\_\_\_

15. If you do use A.T., please identify what it is: \_\_\_\_\_

16. What A.T. do you need for future semesters here at GCC? \_\_\_\_\_

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**THANK YOU FOR TAKING THE TIME TO PROVIDING OAS WITH THE ANSWERS TO  
THE ABOVE!!**

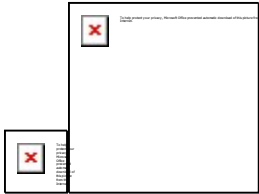
## Catherine Solidum

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**From:** Jason Soliva <jason.soliva@guamcc.edu>  
**Sent:** Tuesday, October 1, 2024 4:36 PM  
**To:** Catherine Solidum  
**Subject:** Fwd: Department of Integrated Services for Individuals with Disabilities (DISID) Presentation

September 25, 2023 Training Email Announcement.

Best Regards,  
Jason Soliva  
Instructional Designer  
Guam Community College  
School of Technology & Student Services, Room# 2133  
Email: [jason.soliva@guamcc.edu](mailto:jason.soliva@guamcc.edu) Website: [www.guamcc.edu](http://www.guamcc.edu)  
Tel: 735-5641 ext.5531



----- Forwarded message -----

**From:** John Payne <[john.payne2@guamcc.edu](mailto:john.payne2@guamcc.edu)>  
**Date:** Mon, Sep 18, 2023 at 10:49 AM  
**Subject:** Fwd: Department of Integrated Services for Individuals with Disabilities (DISID) Presentation  
**To:** Nita Jeannette Cepeda <[nitajeannette.cepeda@guamcc.edu](mailto:nitajeannette.cepeda@guamcc.edu)>, Bruce Thorson <[bruce.thorson@guamcc.edu](mailto:bruce.thorson@guamcc.edu)>, Adrian Davis <[adrian.davis1@guamcc.edu](mailto:adrian.davis1@guamcc.edu)>, Amanda Young <[amanda.young@guamcc.edu](mailto:amanda.young@guamcc.edu)>, Angelenne Serafico <[angelenne.serafico@guamcc.edu](mailto:angelenne.serafico@guamcc.edu)>, Anna Faye Mina <[annafaye.mina@guamcc.edu](mailto:annafaye.mina@guamcc.edu)>, Bertrand Haurillon <[bertrand.haurillon@guamcc.edu](mailto:bertrand.haurillon@guamcc.edu)>, Eric Ji <[eric.ji@guamcc.edu](mailto:eric.ji@guamcc.edu)>, Frank Evangelista <[frank.evangelista@guamcc.edu](mailto:frank.evangelista@guamcc.edu)>, Fred Tupaz <[frederick.tupaz@guamcc.edu](mailto:frederick.tupaz@guamcc.edu)>, Enrique Mesngon <[enrique.mesngon@guamcc.edu](mailto:enrique.mesngon@guamcc.edu)>, Fredalynn Hecita <[fredalynn.hecita@guamcc.edu](mailto:fredalynn.hecita@guamcc.edu)>, eva marie mui <[evamarie.mui@guamcc.edu](mailto:evamarie.mui@guamcc.edu)>, Francisco Palacios <[francisco.palacios1@guamcc.edu](mailto:francisco.palacios1@guamcc.edu)>, Ava Garcia <[ava.garcia@guamcc.edu](mailto:ava.garcia@guamcc.edu)>, Julie Ulloa-Heath <[julie.ulloaheath@guamcc.edu](mailto:julie.ulloaheath@guamcc.edu)>, Jason Soliva <[jason.soliva@guamcc.edu](mailto:jason.soliva@guamcc.edu)>, Katsuyoshi Uchima <[katsuyoshi.uchima@guamcc.edu](mailto:katsuyoshi.uchima@guamcc.edu)>, Catherine Leon Guerrero <[catherine.leonguerrero@guamcc.edu](mailto:catherine.leonguerrero@guamcc.edu)>, Denise Mendiola <[denise.mendiola4@guamcc.edu](mailto:denise.mendiola4@guamcc.edu)>, Apolline San Nicolas <[apolline.sannicolas@guamcc.edu](mailto:apolline.sannicolas@guamcc.edu)>, Jo Nita Kerr <[jonita.kerr@guamcc.edu](mailto:jonita.kerr@guamcc.edu)>, Williams, Pilar <[pilar.williams@guamcc.edu](mailto:pilar.williams@guamcc.edu)>, Pilar Pangelinan <[pilar.pangelinan@guamcc.edu](mailto:pilar.pangelinan@guamcc.edu)>, Tara Pascua <[tararose.pascua@guamcc.edu](mailto:tararose.pascua@guamcc.edu)>, Patricia M. Terlaje <[patricia.terlaje@guamcc.edu](mailto:patricia.terlaje@guamcc.edu)>, Jaclyn Quan <[jaclyn.pereda@guamcc.edu](mailto:jaclyn.pereda@guamcc.edu)>, Kiana Corcuera <[kiana.quitugua@guamcc.edu](mailto:kiana.quitugua@guamcc.edu)>, Rosemarie Nanpei <[rosemarie.nanpei@guamcc.edu](mailto:rosemarie.nanpei@guamcc.edu)>, Barbara Rosario <[barbara.rosario@guamcc.edu](mailto:barbara.rosario@guamcc.edu)>, <[gemmalee.santos@guamcc.edu](mailto:gemmalee.santos@guamcc.edu)>, Sally Sablan <[sally.sablan@guamcc.edu](mailto:sally.sablan@guamcc.edu)>, Troy Lizama <[troy.lizama@guamcc.edu](mailto:troy.lizama@guamcc.edu)>, Yvonne Tam <[yvonne.tam@guamcc.edu](mailto:yvonne.tam@guamcc.edu)>, Yolonda Topasna <[yolonda.topasna@guamcc.edu](mailto:yolonda.topasna@guamcc.edu)>, John Zilian <[john.zilian@guamcc.edu](mailto:john.zilian@guamcc.edu)>, Wilson Tam <[wilson.tam@guamcc.edu](mailto:wilson.tam@guamcc.edu)>, Wendell Roden <[wendell.roden@guamcc.edu](mailto:wendell.roden@guamcc.edu)>

The Department of Integrated Services for Individuals with Disabilities (DISID) will hold a presentation on Monday, September 25, 2023 in the new MPA. The presentation will start at 12:00pm and end around 1:30pm. The presentation will include, but not be limited to, services provided, rights of persons with disabilities, and resources. There will be a question and answer period.

Administrators, students, faculty, and interested persons are invited to attend. Persons with disabilities and family are highly encouraged to attend. Students in the Allied Health, Education, Criminal Justice, and service provider fields will find this presentation very relevant to their studies.

Office of Accommodative Services



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THE GUAM DEVELOPMENTAL DISABILITIES COUNCIL (GDDC) UNDER THE OFFICE OF THE GOVERNOR IN COLLABORATION WITH GCC AND DISID IS OFFERING FREE IN-PERSON DISABILITY SENSITIVITY & AWARENESS TRAINING. YOU MAY CALL 735-5597 (GCC) or 735-9127/8 (GDDC) TO REGISTER FOR ANY OF THE FOLLOWING TRAINING DATES:

Friday, June 25, 2021

Friday, July 16, 2021

Friday, July 30, 2021

Friday, August 27, 2021

Friday, September 24, 2021

You may also email [john.payne2@guamcc.edu](mailto:john.payne2@guamcc.edu) or

[marie.libria@gddc.guam.gov](mailto:marie.libria@gddc.guam.gov) to register



**Description:** This 3-hour training workshop is designed to increase awareness when working with people with disabilities and to be culturally sensitivity to issues, increase empathy when interacting with people with disabilities, and help staff recognize abilities not disabilities.

**Time:** 9:00 am – 12:00 pm

**Location:** DISID 6<sup>TH</sup> Floor (Conference Room), DNA Building Hagatna

**Attendees:** Government of Guam, Non-Government Organizations, or Private Businesses

**# of Participants:** Max. 30 per class

**Topics include the following:**

- Who are people with disabilities?
- Americans with Disabilities Act (ADA)
- Communication tips
- Resources
- Visible and hidden disabilities
- Terminology
- Activities/role playing
- Certificate of Completion

**Trainer:** Barbara Mafnas

**Program Coordinator:** Marie Tedtaotao-Libria

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**Telephone No.: 1.671.735.9127 • 1.671.735.9128 \* Fax No.: 1.671.734.9121**

**Email: [gddc@gddc.guam.gov](mailto:gddc@gddc.guam.gov)**

There will be a presentation on Section 504 of the Rehabilitation Act, the Americans with Disabilities Act, and all federal and Guam laws related to students with disabilities. This training will be on September 6, 2024 at Room 3108 in the Allied Health Building from 9:00am - 10:30am. The presenter will be Guam Legal Services Corporation (GLSC). Discussed will be the rights of students with disabilities, the legal obligations of colleges, and the responsibilities of both students and the institution. GLSC provides legal services and advocacy for persons with disabilities. Students, faculty, administrators, and staff are invited. Persons in Criminal Justice, Education, Human Services, Social Work, and Medical Health Fields should attend to be aware of the rights of persons with disabilities.

Contact John Payne for further information at: 671-735-5641, ext. 5597 or at [john.payne2@guamcc.edu](mailto:john.payne2@guamcc.edu).