

## OFFICE of ACCOMMODATIVE SERVICES SURVEY

This survey is confidential. Do not write your name or Student ID Number

1. How would you rate your services from the Office of Accommodative Services for FALL 2021 Semester? Excellent ☒ Very Good ☐ Good ☐ Poor ☐ Very Poor ☐
2. Please provide some of the reasons why you gave OAS the above rating. Great health.
3. During the semester OAS made referrals for some students to receive tutoring and other services. Were you one of those students? Yes ☐ No ☒
4. If you did get referred for services, did you make use of the referrals? Yes ☐ No ☒
5. If you answered No to the above, can you please share the reason why you did not make use of the referral. Because I'm scared.
6. If you did make use of the referrals to receive tutoring or other services, please share with OAS how the experience worked out for you. Did your grades get better? Yes ☐ No ☐  
Not sure.
7. If you did not receive a referral for services such as tutoring, would you have wanted a referral? YES ☒ No ☐
8. If your answer to the above was "Yes", can you tell us why you believe you needed a referral? I think I need it.
9. Has OAS provided better services this semester versus the previous semesters? Yes ☒ No ☐

10. Could you please share with OAS some reasons for the above answer?

It helped me.

11. What can OAS do to improve its services for students with disabilities? ~~Yes~~

Accommodations

12. Did faculty provide the accommodations that you were entitled to as stated in your Accommodations letters? YES ☒ NO ☐

13. Can you please provide OAS the names of the faculty that you believe should have done a better job of providing you the accommodations that you were entitled to receive? Your name will not be provided to these instructors. We are trying to work with these instructors in improving how they deliver services and accommodations to our students.

Mrs. De Oro and Mrs. Tonirose

14. Do you use Assistive Technology (A.T.)? Yes ☒ No ☐

15. If you do use A.T., please identify what it is: Hearing Aid.

16. What A.T. do you need for future semesters here at GCC? ~~Sum~~ - GCC

Hearing Aid.

**THANK YOU FOR TAKING THE TIME TO PROVIDING OAS WITH THE ANSWERS TO THE ABOVE!!**

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1. How would you rate your services from the Office of Accommodative Services for FALL 2021 Semester? Excellent ☒ Very Good ☐ Good ☐ Poor ☐ Very Poor ☐
2. Please provide some of the reasons why you gave OAS the above rating. professors were kind and understanding
3. During the semester OAS made referrals for some students to receive tutoring and other services. Were you one of those students? Yes ☐ No ☒
4. If you did get referred for services, did you make use of the referrals? Yes ☐ No ☒
5. If you answered No to the above, can you please share the reason why you did not make use of the referral. N/A
6. If you did make use of the referrals to receive tutoring or other services, please share with OAS how the experience worked out for you. Did your grades get better? Yes ☐ No ☐  
N/A
7. If you did not receive a referral for services such as tutoring, would you have wanted a referral? YES ☐ No ☒
8. If your answer to the above was "Yes", can you tell us why you believe you needed a referral? \_\_\_\_\_
9. Has OAS provided better services this semester versus the previous semesters? Yes ☒ No ☐

10. Could you please share with OAS some reasons for the above answer?

n/a

11. What can OAS do to improve its services for students with disabilities? it is  
just fine the way it is

12. Did faculty provide the accommodations that you were entitled to as stated in your Accommodations letters? YES ☒ NO ☐

13. Can you please provide OAS the names of the faculty that you believe should have done a better job of providing you the accommodations that you were entitled to receive? Your name will not be provided to these instructors. We are trying to work with these instructors in improving how they deliver services and accommodations to our students.

\_\_\_\_\_

\_\_\_\_\_

14. Do you use Assistive Technology (A.T.)? Yes ☐ No ☒

15. If you do use A.T., please identify what it is: \_\_\_\_\_

16. What A.T. do you need for future semesters here at GCC? \_\_\_\_\_

THANK YOU FOR TAKING THE TIME TO PROVIDING OAS WITH THE ANSWERS TO THE ABOVE!!



## OFFICE of ACCOMMODATIVE SERVICES SURVEY

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1. How would you rate your services from the Office of Accommodative Services for FALL 2021 Semester? Excellent \_\_\_\_\_ Very Good ☒ Good \_\_\_\_\_ Poor \_\_\_\_\_ Very Poor \_\_\_\_\_
2. Please provide some of the reasons why you gave OAS the above rating. It was really fine.  
\_\_\_\_\_
3. During the semester OAS made referrals for some students to receive tutoring and other services. Were you one of those students? Yes ☒ No \_\_\_\_\_
4. If you did get referred for services, did you make use of the referrals? Yes ☒ No ☒
5. If you answered No to the above, can you please share the reason why you did not make use of the referral. No ~~more~~ reason.  
\_\_\_\_\_
6. If you did make use of the referrals to receive tutoring or other services, please share with OAS how the experience worked out for you. Did your grades get better? Yes ☒ No \_\_\_\_\_  
\_\_\_\_\_
7. If you did not receive a referral for services such as tutoring, would you have wanted a referral? YES ☒ No \_\_\_\_\_
8. If your answer to the above was "Yes", can you tell us why you believe you needed a referral? More tutoring from the teachers for face-to-face learning
9. Has OAS provided better services this semester versus the previous semesters? Yes ☒ No \_\_\_\_\_

10. Could you please share with OAS some reasons for the above answer?

No reason.

11. What can OAS do to improve its services for students with disabilities? \_\_\_\_\_

More face-to-face learning

12. Did faculty provide the accommodations that you were entitled to as stated in your

Accommodations letters? YES ☒ NO ☒

13. Can you please provide OAS the names of the faculty that you believe should have done a better job of providing you the accommodations that you were entitled to receive? Your name will not be provided to these instructors. We are trying to work with these instructors in improving how they deliver services and accommodations to our students.

\_\_\_\_\_

\_\_\_\_\_

14. Do you use Assistive Technology (A.T.)? Yes \_\_\_\_\_ No ☒

15. If you do use A.T., please identify what it is: \_\_\_\_\_

16. What A.T. do you need for future semesters here at GCC? \_\_\_\_\_

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## OFFICE of ACCOMMODATIVE SERVICES SURVEY

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1. How would you rate your services from the Office of Accommodative Services for FALL 2021 Semester? Excellent ☒ Very Good \_\_\_\_\_ Good \_\_\_\_\_ Poor \_\_\_\_\_ Very Poor \_\_\_\_\_
2. Please provide some of the reasons why you gave OAS the above rating. MR. PAYNE ALWAYS GIVES US MORE INFO WHICH IS  
VERY HELPFUL
3. During the semester OAS made referrals for some students to receive tutoring and other services. Were you one of those students? Yes ☒ No \_\_\_\_\_
4. If you did get referred for services, did you make use of the referrals? Yes ☒ No \_\_\_\_\_
5. If you answered No to the above, can you please share the reason why you did not make use of the referral. \_\_\_\_\_  
\_\_\_\_\_
6. If you did make use of the referrals to receive tutoring or other services, please share with OAS how the experience worked out for you. Did your grades get better? Yes ☒  
No \_\_\_\_\_  
\_\_\_\_\_
7. If you did not receive a referral for services such as tutoring, would you have wanted a referral? YES \_\_\_\_\_ No \_\_\_\_\_
8. If your answer to the above was "Yes", can you tell us why you believe you needed a referral? \_\_\_\_\_
9. Has OAS provided better services this semester versus the previous semesters?  
Yes \_\_\_\_\_ No \_\_\_\_\_ THIS IS MY FIRST SEMESTER





10. Could you please share with OAS some reasons for the above answer?

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11. What can OAS do to improve its services for students with disabilities? RECORDERS

LECTURE/NOTES FROM INSTRUCTORS PLEASE

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12. Did faculty provide the accommodations that you were entitled to as stated in your Accommodations letters? YES \_\_\_\_\_ NO \_\_\_\_\_

13. Can you please provide OAS the names of the faculty that you believe should have done a better job of providing you the accommodations that you were entitled to receive? Your name will not be provided to these instructors. We are trying to work with these instructors in improving how they deliver services and accommodations to our students.

FOR ONLINE CLASS I DON'T WANT TO LEAVE MY CAMERA ON FOR THE DURATION OF CLASS

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14. Do you use Assistive Technology (A.T.)? Yes \_\_\_\_\_ No ✓

15. If you do use A.T., please identify what it is: \_\_\_\_\_

16. What A.T. do you need for future semesters here at GCC? HEARING AND GLASSES

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**THANK YOU FOR TAKING THE TIME TO PROVIDING OAS WITH THE ANSWERS TO THE ABOVE!!**



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1. How would you rate your services from the Office of Accommodative Services for FALL 2021 Semester? Excellent ☒ Very Good ☐ Good ☐ Poor ☐ Very Poor ☐
2. Please provide some of the reasons why you gave OAS the above rating. Provide assistance and advices
3. During the semester OAS made referrals for some students to receive tutoring and other services. Were you one of those students? Yes ☒ No ☐
4. If you did get referred for services, did you make use of the referrals? Yes ☒ No ☒
5. If you answered No to the above, can you please share the reason why you did not make use of the referral. \_\_\_\_\_
6. If you did make use of the referrals to receive tutoring or other services, please share with OAS how the experience worked out for you. Did your grades get better? Yes ☒ No ☐
7. If you did not receive a referral for services such as tutoring, would you have wanted a referral? YES ☒ No ☒
8. If your answer to the above was "Yes", can you tell us why you believe you needed a referral? So, I can understand my lesson better
9. Has OAS provided better services this semester versus the previous semesters? Yes ☒ No ☐

10. Could you please share with OAS some reasons for the above answer?

\_\_\_\_\_

11. What can OAS do to improve its services for students with disabilities? \_\_\_\_\_

\_\_\_\_\_

12. Did faculty provide the accommodations that you were entitled to as stated in your

Accommodations letters? YES \_\_\_\_\_ NO /

13. Can you please provide OAS the names of the faculty that you believe should have done a

better job of providing you the accommodations that you were entitled to receive? Your

name will not be provided to these instructors. We are trying to work with these

instructors in improving how they deliver services and accommodations to our students.

None

\_\_\_\_\_

14. Do you use Assistive Technology (A.T.)? Yes \_\_\_\_\_ No /

15. If you do use A.T., please identify what it is: \_\_\_\_\_

16. What A.T. do you need for future semesters here at GCC? \_\_\_\_\_

\_\_\_\_\_

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THE ABOVE!!**

## OFFICE of ACCOMMODATIVE SERVICES SURVEY

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1. How would you rate your services from the Office of Accommodative Services for FALL 2021 Semester? Excellent ☒ Very Good ☐ Good ☐ Poor ☐ Very Poor ☐
2. Please provide some of the reasons why you gave OAS the above rating. They NEVER fail on me
3. During the semester OAS made referrals for some students to receive tutoring and other services. Were you one of those students? Yes ☒ No ☒
4. If you did get referred for services, did you make use of the referrals? Yes ☒ No ☐
5. If you answered No to the above, can you please share the reason why you did not make use of the referral. N/A
6. If you did make use of the referrals to receive tutoring or other services, please share with OAS how the experience worked out for you. Did your grades get better? Yes ☒ No ☐
7. If you did not receive a referral for services such as tutoring, would you have wanted a referral? YES ☐ No ☒
8. If your answer to the above was "Yes", can you tell us why you believe you needed a referral? \_\_\_\_\_
9. Has OAS provided better services this semester versus the previous semesters? Yes ☒ No ☐



10. Could you please share with OAS some reasons for the above answer?

N/A

11. What can OAS do to improve its services for students with disabilities? Just

keep improving

12. Did faculty provide the accommodations that you were entitled to as stated in your Accommodations letters? YES ☒ NO ☐

13. Can you please provide OAS the names of the faculty that you believe should have done a better job of providing you the accommodations that you were entitled to receive? Your name will not be provided to these instructors. We are trying to work with these instructors in improving how they deliver services and accommodations to our students.

N/A

14. Do you use Assistive Technology (A.T.)? Yes ☐ No ☒

15. If you do use A.T., please identify what it is: \_\_\_\_\_

16. What A.T. do you need for future semesters here at GCC? \_\_\_\_\_

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## OFFICE of ACCOMMODATIVE SERVICES SURVEY

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1. How would you rate your services from the Office of Accommodative Services for FALL 2021 Semester? Excellent ☒ Very Good ☐ Good ☐ Poor ☐ Very Poor ☐
2. Please provide some of the reasons why you gave OAS the above rating. They gave me an accommodations form for my classes
3. During the semester OAS made referrals for some students to receive tutoring and other services. Were you one of those students? Yes ☒ No ☐
4. If you did get referred for services, did you make use of the referrals? Yes ☐ No ☒
5. If you answered No to the above, can you please share the reason why you did not make use of the referral. I did not need tutoring for my semester class.
6. If you did make use of the referrals to receive tutoring or other services, please share with OAS how the experience worked out for you. Did your grades get better? Yes ☐ No ☐  
\_\_\_\_\_
7. If you did not receive a referral for services such as tutoring, would you have wanted a referral? YES ☐ No ☒
8. If your answer to the above was "Yes", can you tell us why you believe you needed a referral? \_\_\_\_\_
9. Has OAS provided better services this semester versus the previous semesters? Yes ☒ No ☐

10. Could you please share with OAS some reasons for the above answer?

I am getting assistance

11. What can OAS do to improve its services for students with disabilities? \_\_\_\_\_

12. Did faculty provide the accommodations that you were entitled to as stated in your Accommodations letters? YES ☒ NO ☐

13. Can you please provide OAS the names of the faculty that you believe should have done a better job of providing you the accommodations that you were entitled to receive? Your name will not be provided to these instructors. We are trying to work with these instructors in improving how they deliver services and accommodations to our students.

14. Do you use Assistive Technology (A.T.)? Yes ☒ No ☒

15. If you do use A.T., please identify what it is: my notes app on my phone

16. What A.T. do you need for future semesters here at GCC? Perhaps my own  
Mac

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1. How would you rate your services from the Office of Accommodative Services for FALL 2021 Semester? Excellent ☒ Very Good \_\_\_\_ Good \_\_\_\_ Poor \_\_\_\_ Very Poor \_\_\_\_

2. Please provide some of the reasons why you gave OAS the above rating. One reason why the Offices of Accommodative Services for Fall 2021 semester

was excellent was because it helped me with my needs to succeed in my classes.

3. During the semester OAS made referrals for some students to receive tutoring and other services. Were you one of those students? Yes ☒ No \_\_\_\_

4. If you did get referred for services, did you make use of the referrals? Yes \_\_\_\_ No \_\_\_\_

5. If you answered No to the above, can you please share the reason why you did not make use of the referral. \_\_\_\_\_

6. If you did make use of the referrals to receive tutoring or other services, please share with OAS how the experience worked out for you. Did your grades get better? Yes ☒ No \_\_\_\_

Mostly, I got in touch with Reach for College to ask for some assistance for one of my presentations like citing and paraphrasing information on the internet with APA. So far, it went really well with it for better clarification.

7. If you did not receive a referral for services such as tutoring, would you have wanted a referral? YES \_\_\_\_ No \_\_\_\_

8. If your answer to the above was "Yes", can you tell us why you believe you needed a referral? \_\_\_\_\_

9. Has OAS provided better services this semester versus the previous semesters?





Yes ☒ No ☐

10. Could you please share with OAS some reasons for the above answer? The Office of Accommodative Services has been guiding me with my choices if I choose to stay online or face-to-face when earning an education during the pandemic. Plus, I felt less anxious and stressed out than before in my online classes.

11. What can OAS do to improve its services for students with disabilities? Helping students with disabilities to earn more tutoring sessions whether face-to-face or online, getting laptops for those who do not possess one, and aiding them for mental health during covid-19.

12. Did faculty provide the accommodations that you were entitled to as stated in your Accommodations letters? YES ☒ NO ☐

13. Can you please provide OAS the names of the faculty that you believe should have done a better job of providing you the accommodations that you were entitled to receive? Your name will not be provided to these instructors. We are trying to work with these instructors in improving how they deliver services and accommodations to our students. Not applicable

14. Do you use Assistive Technology (A.T.)? Yes ☐ No ☒

15. If you do use A.T., please identify what it is: \_\_\_\_\_

16. What A.T. do you need for future semesters here at GCC? None.

**THANK YOU FOR TAKING THE TIME TO PROVIDE OAS WITH THE ANSWERS TO THE ABOVE!!**



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1. How would you rate your services from the Office of Accommodative Services for FALL 2021 Semester? Excellent ☒ Very Good \_\_\_\_\_ Good \_\_\_\_\_ Poor \_\_\_\_\_ Very Poor \_\_\_\_\_
2. Please provide some of the reasons why you gave OAS the above rating. The Service that I got from teachers and on this office help was excellent.
3. During the semester OAS made referrals for some students to receive tutoring and other services. Were you one of those students? Yes \_\_\_\_\_ No ☒
4. If you did get referred for services, did you make use of the referrals? Yes \_\_\_\_\_ No ☒
5. If you answered No to the above, can you please share the reason why you did not make use of the referral. I was just short time to go to the tutoring services
6. If you did make use of the referrals to receive tutoring or other services, please share with OAS how the experience worked out for you. Did your grades get better? Yes \_\_\_\_\_ No \_\_\_\_\_  
My grades are average
7. If you did not receive a referral for services such as tutoring, would you have wanted a referral? YES ☒ No \_\_\_\_\_
8. If your answer to the above was "Yes", can you tell us why you believe you needed a referral? I need tutorial in Computer - having Computer lesson
9. Has OAS provided better services this semester versus the previous semesters? Yes ☒ No \_\_\_\_\_

10. Could you please share with OAS some reasons for the above answer?

yes

11. What can OAS do to improve its services for students with disabilities? \_\_\_\_\_

Continuing what ever services provided now

12. Did faculty provide the accommodations that you were entitled to as stated in your

Accommodations letters? YES \_\_\_\_\_ NO \_\_\_\_\_

13. Can you please provide OAS the names of the faculty that you believe should have done a

better job of providing you the accommodations that you were entitled to receive? Your

name will not be provided to these instructors. We are trying to work with these

instructors in improving how they deliver services and accommodations to our students.

Kristen Rosario - ASL, Wilson Tam - EN097-4, +

Loretha Guzman - Computer Applications Wilson

14. Do you use Assistive Technology (A.T.)? Yes \_\_\_\_\_ No X

15. If you do use A.T., please identify what it is: \_\_\_\_\_

16. What A.T. do you need for future semesters here at GCC? \_\_\_\_\_

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THE ABOVE!!**

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1. How would you rate your services from the Office of Accommodative Services for FALL 2021 Semester? Excellent ☒ Very Good ☐ Good ☐ Poor ☐ Very Poor ☐
2. Please provide some of the reasons why you gave OAS the above rating. The classes I am taking are very informative and will be able to use in the future.
3. During the semester OAS made referrals for some students to receive tutoring and other services. Were you one of those students? Yes ☒ No ☐
4. If you did get referred for services, did you make use of the referrals? Yes ☐ No ☒
5. If you answered No to the above, can you please share the reason why you did not make use of the referral. I felt that I could try to do it on my own.
6. If you did make use of the referrals to receive tutoring or other services, please share with OAS how the experience worked out for you. Did your grades get better? Yes ☐ No ☐  
\_\_\_\_\_
7. If you did not receive a referral for services such as tutoring, would you have wanted a referral? YES ☐ No ☐
8. If your answer to the above was "Yes", can you tell us why you believe you needed a referral? \_\_\_\_\_
9. Has OAS provided better services this semester versus the previous semesters? Yes ☐ No ☐



10. Could you please share with OAS some reasons for the above answer?

When I reach out to them, they respond quickly.

11. What can OAS do to improve its services for students with disabilities? Inform

- instructors prior to students submitting their accommodation forms.

12. Did faculty provide the accommodations that you were entitled to as stated in your

Accommodations letters? YES ☒ NO ☐

13. Can you please provide OAS the names of the faculty that you believe should have done a

better job of providing you the accommodations that you were entitled to receive? Your

name will not be provided to these instructors. We are trying to work with these

instructors in improving how they deliver services and accommodations to our students.

\_\_\_\_\_  
\_\_\_\_\_

14. Do you use Assistive Technology (A.T.)? Yes ☒ No ☐

15. If you do use A.T., please identify what it is: Recorder

16. What A.T. do you need for future semesters here at GCC? Notes provided  
by PowerPoints, in Moodle, etc...

**THANK YOU FOR TAKING THE TIME TO PROVIDING OAS WITH THE ANSWERS TO THE ABOVE!!**