

GCC LIBRARY SURVEY FALL SEMESTER 2019: Total Number of Completed Surveys as of 9.26.19 – 270.

<i>Facility</i>	<i>Strongly Agree</i>	<i>Agree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Opinion</i>
The Library is clean and comfortable	228	36	1	2	1
The temperature is comfortable	188	62	14	3	1
The sound or noise level is appropriate	184	58	9	6	5

<i>Service</i>	<i>Strongly Agree</i>	<i>Agree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Opinion</i>
The Library has sufficient hours of operation	181	68	10	2	7
Library materials are well arranged with clear directions	184	65	6	2	9
Adequate instruction is provided on how to use library services	171	71	12	3	12
I received complete and accurate assistance	170	69	5	3	16
The service I received was prompt and courteous	159	64	4	2	17

Today I was assisted by	<i>Front Desk Staff</i>	<i>Librarian</i>	<i>Don't Know</i>
	130	52	63

<i>Collection</i>	<i>Strongly Agree</i>	<i>Agree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Opinion</i>
There is a sufficient quantity of books to support course work	119	80	5	2	52
There is a sufficient number of e-books to support course work	95	78	7	3	73
There is a sufficient number of magazines	85	65	9	2	51
I am able to find books and e-books I need for research	84	53	5	1	50
I am able to find the journals, magazines, newspapers I need	87	51	7	0	46

There are enough bestsellers and novels available	82	47	18	4	52
There is a sufficient quantity of videos to support my classes	76	56	5	1	60
<i>Technology</i>	<i>Strongly Agree</i>	<i>Agree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Opinion</i>
Dynix (the GCC online catalog) is easy to use	92	50	4	2	45
I know how to use GCC online resources from off-campus	105	66	6	2	18
The Library has a sufficient number of computers	118	63	6	0	10
The Library has a sufficient number of tablets	83	44	7	5	55
The Library web site is informative, helpful and easy-to-use	105	61	1	1	44
The EBSCO magazine database is adequate for research	78	65	1	1	55
EBSCO e-books are sufficient in number for research and Information	78	55	2	1	60

<i>I am a:</i>	<i>Post-Secondary College Student</i>	<i>High School Student</i>	<i>Employee</i>	<i>Community User</i>
	191	1	4	8

Please list your program / class that brought you to the Library today:

Accounting (2)	American Government (2)	ASL (6)	Automotive (2)	Computer Science (2)
Computer Use (1)	Criminal Justice (1)	CS 104 (1)	CS 151 (1)	CS 213 (1)
Digital Arts Society (1)	Early Childhood (5)	Earth Science (1)	ECE (3)	Education (2)
EMT (2)	EN 097 (1)	EN 110 (5)	EN 111 (1)	EN 125 (1)
English (7)	English Writing (1)	Environment Biology Lab (5)	Freshmen Composition (1)	History Class (1)
Homework (3)	Human Anatomy (2)	Human Growth (1)	Human Service (1)	International Hotel Mgmt.(1)
Interpersonal Relations (10)	JA 110 (2)	Liberal Arts (2)	Marketing (4)	MA 110 (1)
Math (3)	Medical Assisting (2)	MK 123 (2)	N/A (9)	Personal Adjustment (1)
Personal Printing (1)	Physiology (1)	PI 101 (1)	Practical Nursing (6)	Project Aim (1)
PS 140 (1)	Psychology (9)	Research (1)	Sociology (4)	Study (7)

To Print (1)	Tourism (1)	Travel Management (2)	Truck Driving Boot Camp (5)	Visual Communication (2)
Window Application (4)	Work Keys (1)	World Civilization (3)		

Other comments listed:

Group Project (1)	Quite Place (1)	Meeting (1)	Class (1)	I Just Like Coming Here (1)
Lounge (1)	To educate myself to become a better person (1)		To relieve stress (1)	Retiree (1)

<i>What is the nature of your visit today?</i>	Research	Study	Library Class	Computer Use	Other (listed below)
	43	94	29	71	19

Please list improvements or recommendations, as well as suggestions for book titles and DVD's:

- "None."
- "More iMac Computer, more tables with eclectic plugs."
- "Print. The Library hours should reflect the last hours of evening/ late evening classes, such as 9:30 p.m. or 10:00 p.m. the closing of the school campus."
- "I don't know if it's related but, please regularly clean the restroom."
- "I would like to see more books on Human Figure Drawing and other Eastern Philosophical books."
- "N/A."
- "I would like to suggest the Library show some learning videos on Educational Information for self or Campus Information via unused Television on wall in Library by Copy Machine. Perhaps the Library should extend its hours until 9:00 p.m."
- "Homework."
- "Need Magazines / Books on Childcare, Nursing, Daycares, etc."
- "Don't really got any. Keep up the good work!"
- "Improve the speed of the internet."
- "The Library is pretty neat and comfortable to be in."
- "Too cold."
- "The use of our own laptop / wifi improvements for our personal laptop. Thank you."
- "For the past two semesters the noise level has been pretty good. This semester though, the Library has been pretty bad. Groups of people talking loudly to each other with no respect to those around them. Staff should be more aware of those who are making so much noise because Library should be quiet to respect those studying."
- "More recent books."
- "For the books, it would be more sufficient if they had titles on the shelves other than Non-Fiction or Reference with numbers. As for the wifi for student's personal computers, it'll be sufficient if they could access to the wifi rather than using personal data as support."
- "None."

- "N/A."
- "No improvements are needed."
- "Do not appreciate how I got in trouble for whispering really quietly."
- "Thank you for all that you do."
- "Please allow students to use Computer Lab without a student ID just have student sign in. Thanks."
- "None."
- "I greatly strongly agree with all and suggest for more Comedy DVD's."
- "N/A."
- "Updated books for my current classes especially in CS 104 Visual Basic Programming."
- "Sometimes the Library often gets too noisy where it is hard to study because of the noise level. Some students, I guess do not understand that the Library should be a comfortable quiet place in where students study or take time to relax. So noise level is very important."
- "You guys are awesome!"
- "Better access to wifi for laptop. Love coming to the Library to study or kill time!"
- "Rent out book."
- "May we please bring water bottles in the Library for when we get thirsty while study."
- "Research studies in the Pacific, books on Pacific."
- "N/A."
- "Get more tables, the temperature too cold."
- "Beautiful Library."
- "More works tables with working outlets, please."
- "I am a community visitor/user and I odd to have found out that I couldn't connect to the GCC wifi for research purposes as for the shelf catalog with the books the way it is categorize is confusing. Thank you."
- "Keep up your good work."
- "We Have Always Lived in the Castle, by Shirley Jackson."
- "No comment."
- "More access on Sundays, 24 hours access during final week."
- "More outlets for charging on all tables. Let water be allowed and be more nice to students."
- "Power on the table."
- "Please advise all people who survey Library to make sure they are fair to all students regarding drink. And not to share bias or any comment on certain students who have drinks. Thank you!"
- "N/A."
- "Too cold."
- "I recommend more rooms available for study. Also, I recommend to increase the time for the room. I feel that 2hours sometimes is not adequate. I suggest increase it to 3 or 4 hours."
- "N/A, great study environment!"

- “I love coming here because I can work in peace. It is so clean.”
- “I like this place.”
- “N/A.”
- “N/A.”
- “Staffs are amazing!”
- “Please bring in more iPads for students to utilize or check out.”
- “N/A.”
- “N/A.”
- “None.”
- “Thank you for always being friendly and helpful.”