

Breakfast Emporium

Mission Statement: “Breakfast Emporium serves the most savory pancakes just in case you want an enjoyable breakfast.”

Theme: Family Style

Segment: Front of the house

Hours of Operation: 5am-3pm

I. Facility Related Standards

Parking:

- Should have enough lighting for each parking lane.
- There will be 4 handicap parking spaces .
- Two way traffic for better access.
- Will be cleaned once per week.

Ground:

- Three outdoor benches. Two for the waiting area. One specifically for the Smoking area.
- Good lighting for both areas.
- Added shade incase of rain.
- There will be trash cans specifically for smoking and others.

Building:

- Main color will be blue with the accent color being a darker shade of blue. (Navy blue)
- Walls will be cleaned once per month.
- Waiting/Smoking areas will be deep cleaned once per two weeks.
- Parking lots will be cleaned once per week.

Interior Design:

- Family themed.
- Wall color should have vibrant colors suitable for kids and adults.
- Flooring is marble topped off with carpet in some areas.
- 3 one sided tables.
- 3 tables for 4.



Decor:

- Blue checkerboarded linen
- White napkins
- Casual posters of food (specifically breakfast items: pancakes, eggs, bacon, etc.)
- Linen will be replaced with a new one once per day and old ones will be cleaned once per day.
- Posters will be cleaned once per week.
- Napkins will be replaced and cleaned once per day as well.

Lighting:

- White fairy lights will up hung up on the walls
- Lighting will also be provided on the ceiling.

Sound:

-Casual radio songs will be playing

Temperature:

-Ac will be provided.

II. Safety- and Security- related Standards

- Employees must have CPR training.
- Fire extinguisher located near employee's area and near entrance.
- Fire evacuation plan will be near the employee's area.

III. Public Related Standards

Appetizer: Sausage Bacon Bites

- Recipe: Sliced bacon, cooked sausage links, brown sugar
"Savory little Sausage Bacon Bites with mouthwatering bacon and a hint of brown sugar."
- Serving size: 30 calories

Main Entree: Pancakes

- Recipe: Butter, baking powder, all purpose flour, white sugar, milk, and eggs.
"Fluffy pancakes which gives you a warm taste in your mouth. A perfect meal for breakfast!"
- Serving size: 250 calories

Dessert: Chocolate cake

- Recipe: White sugar, all purpose flour, cocoa powder (unsweetened), baking powder, egg, salt, milk, vegetable oil, vanilla extract, water
"Sweet chocolate cake with a pinch of salt"
- Serving size: 249 calories

IV. Employee related Standards

- Uniform should be properly cleaned and worn at all times.
- Employees must have good hygiene.
- Will greet customers with respect:
"Good morning and welcome to Breakfast Emporium!"
- Employee will ask customer for their name and number of people reserved
- For Reservations on the phone, employees will ask for the time, their name, and how many seats.
- Suggestive selling: Will ask if they want this meal
- Employee will ask for what they want to order
- While handling the food, employees will come up to the table, ask if they ordered this, and if so, hand it to them.
- Will give them a bill and pay up in the reception.

