SP20 Tutoring Satisfaction Survey

1. Please indicate how much you agree or disagree with the following:

1.

   Tutoring helped me improve my overall scores and/or course grade.

   Mark only one oval.

   ( ) Strongly agree

   ( ) Agree

   ( ) Disagree

   ( ) Strongly Disagree

2.

   Tutoring contributed to my academic success

   Mark only one oval.

   ( ) Strongly agree

   ( ) Agree

   ( ) Disagree

   ( ) Strongly Disagree

3.

   The tutors were knowledgeable about the topic I needed help with

   Mark only one oval.

   ( ) Strongly agree

   ( ) Agree

   ( ) Disagree

   ( ) Strongly Disagree

4.

   The quality of tutoring met my needs

   Mark only one oval.

   ( ) Strongly agree

   ( ) Agree

   ( ) Disagree

   ( ) Strongly disagree

5.

The availability of the tutors met my needs

Mark only one oval.

- ◯ Strongly agree
- ◯ Agree
- ◯ Disagree
- ◯ Strongly disagree

6.

I am satisfied with the assistance I received from the tutors.

Mark only one oval.

- ◯ Strongly agree
- ◯ Agree
- ◯ Disagree
- ◯ Strongly disagree

7.

2. What type of tutoring assistance did you receive this semester (Check all that apply):

Check all that apply.

- ☐ Homework/assignments
- ☐ Reading/comprehending course materials
- ☐ Preparation for a quiz/exam
- ☐ Understanding terms/concepts
- ☐ Improving study skills/problem solving skills
- ☐ Learning to use computer software/website required for my homework

8.

3. How often did you utilized tutoring services this semester?

Mark only one oval.

- ◯ Frequently (every week)
- ◯ Occasionally (several times a semester)
- ◯ Rarely (one or two times a semester)
- ◯ Never

9.
4. How did you learn about the tutoring services?
Mark only one oval.

- ( ) Instructor
- ( ) Adult Education Office staff
- ( ) Advisor/Counselor
- ( ) Email
- ( ) Flyer

10.
5. Will you utilize the tutoring services in the future?
Mark only one oval.

- ( ) Yes
- ( ) No

11.
6. How can we improve our tutoring services?

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Thank you for your participation!