

**GUAM COMMUNITY COLLEGE
PRACTICUM
EVALUATION**

STUDENT: Student Name REMOVED

PROGRAM: Tourism and Travel Management

EMPLOYER: City Hill Company (Guam) LTD.
Guam Plaza Resorts and Spa; Rootz Grillhouse

POSITION: Waitstaff

BEGINNING DATE: 08/23/22 ENDING DATE: 09/27/22 TOTAL # OF HOURS: 135 completed

EMPLOYER'S EVALUATION OF STUDENT'S ON-THE-JOB TRAINING:
(Your input enables us to provide better instruction and counseling for the student.)

Please rate the following factors as:

(0) Not Applicable (1) Poor (2) Fair (3) Average (4) Good (5) Excellent

PERSONAL APPEARANCE	0 1 2 3 4 5	POSITIVE ATTITUDE & ENTHUSIASM	0 1 2 3 4 5
COURTESY & RESPECTFUL	0 1 2 3 4 5	COMMUNICATIONS	0 1 2 3 4 5
FOLLOWS INSTRUCTIONS	0 1 2 3 4 5	INITIATIVE	0 1 2 3 4 5
JOB QUALITY & ACCURACY	0 1 2 3 4 5	PRODUCTIVITY	0 1 2 3 4 5
DEPENDABILITY	0 1 2 3 4 5	TIME MANAGEMENT/ATTENDANCE	0 1 2 3 4 5

UNEXCUSED ABSENCE: ____ **EXCUSED** ABSENCE: 1 TIMES LATE TO WORK: 1

Student's Strengths: It gives me great pleasure working with Mitczie, she started working for me at Rootz Hill's Grillhouse as a cashier. As her manager, I saw great potential in her, she has a good personality and extensive experience in the hospitality industry. She worked hard to support her education. Despite the challenges of being a working student, she excelled in her studies and her job at Rootz. I remember her co-workers asking her why she was going to school, to be a flight attendant. She said that she wanted to make a difference and expire the world by traveling to different places. She continued to go to school while she worked and never gave up on her dreams. At work, she was always the person who was reliable and took initiative. I knew that if the job was in her hands, it would be done. She has always been a people person and that helped her strive in the hotel and tourism industry.

Student's Areas for Improvement: she needs to work on decision making, for instance when she's handling an issue she tends to hesitate if she's doing it right or wrong. She's not confident enough about her decisions.

☐ **Overall percentage grade you award this student is 95%**

90-100% = A; 80-89% = B; 70-79% = C; 60-69% = D; 59% & below = F

NOTE: Please review this evaluation with the student, sign and return to Practicum Coordinator.

10/17/22

DATE

STUDENT'S SIGNATURE

EVALUATOR'S SIGNATURE

(Print Name & Title)

Red Mafienzo
Restaurant Manager