DEPT_CODE	DEPT_DIV CODE	DEPT_DESC	DEPT_GOAL 1	DEPT_GOAL 2	DEPT_GOAL 3	DEPT_INDICATOR 1	DEPT_INDICATOR 2	DEPT_INDICATOR 3	DEPT_OUTCOME 1	DEPT_OUTCOME 2	DEPT_OUTCOME 3
3020	3	Management Information Systems	PROVIDE EFFECTIVE MANAGEMENT OF COMPUTER TECHNOLOGY AND RELATED RESOURCES TO ENSURE STUDENTS HAVE ACCESS TO TOOLS TO MEET THEIR EDUCATIONAL GOALS.	SUPPORT IT BY RETAINING PERSONNEL, OR OUTSOURCING SERVICES, TO HELP MEET THE AUTOMATION NEEDS OF STUDENTS, PROGRAMS AND SERVICE AREAS.	MEET FUTURE ON PREMISE AND CLOUD-BASE SYSTEMS REQUIREMENTS FOR LONG-TERM USE, RELIABILITY, SUPPORT, AND STABILITY OF THE COLLEGE'S SYSTEMS AND OPERATIONS.	EVERY SEMESTER, 95% AVAILABILITY OF LAB AND OFFICE COMPUTERS, THE INTERNET, MYGCC PORTAL, AND RELATED TECHNOLOGY.	IN 7 DAYS OR LESS, 90% COMPLETION OF ALL WORK ORDERS FOR COMPUTER TECHNOLOGY AND ERP SYSTEMS-RELATED WORK.	99.99% OF ALL CURRENT AND FUTURE UPGRADE NEEDS OF ON PREMISE AND CLOUD-BASE SYSTEMS WILL BE OPTIMALLY AND SUFFICIENTLY CONFIGURED.	SUFFICIENT BANDWIDTH TO ACCOMMODATE ON PREMISE AND CLOUD-BASED SYSTEMS, AND ANY OTHER FUTURE PROJECTS AS NEEDED AND PLANNED.	ENSURE COLLEGE-WIDE RESOURCES, ARE SUFFICIENT AND OPTIMAL TO MEET THE NEEDS OF LEARNING, TEACHING, COLLEGE-WIDE COMMUNICATIONS, RESEARCH, AND OPERATIONS IN SUPPORT OF SLO'S, AUO'S, & SSUO'S.	ON PREMISE AND CLOUD-BASE SYSTEMS WILL BE UPGRADED IN ITS CAPACITY AND CAPABILITIES TO MEET INSTITUTIONAL AND USERS DEMANDS.