

**780 Responses**

<b>My ID card issue is</b>	<b>Count</b>	<b>%</b>
My First	184	23.59%
A Renewal	567	72.69%
Replacement	29	3.72%

<b>My future preference on ID renewal is</b>	<b>Count</b>	<b>%</b>
Express Service: Sticker Validation	230	29.49%
New Photo	268	34.36%
Reprint, use photo in system	98	12.56%
Blank	184	23.59%

<b>I am</b>	<b>Count</b>	<b>%</b>
Administrator	2	0.26%
Contractor	11	1.41%
Faculty	4	0.51%
Postsecondary Student (College)	722	92.56%
Secondary Student (High School)	35	4.49%
Range Master	2	0.26%
Staff	4	0.51%

<b>How long did it take to process your ID card:</b>	<b>Count</b>	<b>%</b>
10 Minutes of Less	727	93.21%
10-15 Minutes	46	5.90%
15-30 Minutes	5	0.64%
More than 30 Minutes	2	0.26%

<b>On a scale of 1 (poor) to 10 (best) , my ID experience was:</b>	<b>Count</b>	<b>%</b>
10	654	83.85%
9	61	7.82%
8	35	4.49%
7	15	1.92%
6	6	0.77%
5	9	1.15%
4	0	0.00%
3	0	0.00%
2	0	0.00%
1	0	0.00%

<b>Would you like our supervisor to contact you?</b>	<b>Count</b>	<b>%</b>
Yes	49	6.28%
No, Thank You	581	74.49%
Blank	150	19.23%

Recommendations or Comments:
1000/10 service
Accessories
Amazing service
Awesome
Awesome job
AWESOME SERVICE MR.JOE
Awesome. Fast, Easy, and Great Conversations going !
best and excellent services they did for me .thank you gcc staff
Best and fast
Best Service... Thank you!
Better picture. But it's okay
Continue to smile :)
to this outstanding guy and the lady with him was just as awesome.
easy
Everyone here is always so helpful and accommodating thank you guys for your help!
Everything was easy and quick! Really quick and easy!
Everything was good.
EXCELLENT SERVICE, Kudos to the Staff
Fantastic service
Fast service every time!
Good
Good job
Good job joe bamba
Good service
Great customer service
Great customer service
Great interaction and I appreciate the online login prior to entering.
Great job on the ID!
Great service
Great service
Great Service
great services
Gud
Happy Holidays and a Happy New Year!!!! THANK YOUUU
Happy Holidays!
Happy New Year
I give 100 % satisfaction..the staff is helpful..thanks to them
I LOVE THE SERVICES
Just here for new ID
Lady was very friendly!
More lights for better pics lol
Mr. Bamba was very nice, fast and efficient.
N/a
n/a
N:A
Na

New id
Next
No
No answer
No comment
No recommendation. Awesome service!
No recommendations at this time.
No recommendations. Keep up the great work and customer service.
None
None
None
None
None
None
None
None
None
None
None
None
None
None
None
None
None
None
none, it was fast and easy
None.
Nothing
Nothing doing just fine
Nothing to comment
Nothing. Great service
Perfect
Perpect
Please have someone verify sign in and wait time please
staff are helpful
Student Support was GREAT...!! Very kind, helpful and calm.😊
Super fast and convenient! Friendly staff!
Thank u for your service.
Thank you
Thank you
Thank you for all your help. Happy New Year!
Thank you!
Thank you!
The best service ever
They are the best.
They did great 🍷
Very fast and proffesional service by the staff thank you very much
All....

very fast! very kind!
Very friendly staff
Very friendly staff and quick service
Very good, thanks :)
Very helpful.
You are doing a good job.
You guys did amazing! Keep up the good work!!