

## OFFICE of ACCOMMODATIVE SERVICES SURVEY

This survey is confidential. Do not write your name or Student ID Number

1. How would you rate your services from the Office of Accommodative Services for SPRING 2020? Excellent/Very satisfactory X Good/Satisfactory \_\_\_\_\_ Average \_\_\_\_\_ Poor \_\_\_\_\_

2. Please provide some of the reasons why you gave OAS the above rating. oas was able to accomodate my needs ~~in~~ in both in the classroom, & on campus.

3. During the semester OAS made referrals for some students to receive tutoring and other services. Were you one of those students? Yes X No ~~MM~~

4. If you did get referred for services, did you make use of the referrals? Yes X No \_\_\_\_\_

5. If you answered No to the above, can you please share the reason why you did not make use of the referral. ~~MM~~

6. If you did make use of the referrals to receive tutoring or other services, please share with OAS how the experience worked out for you. Did your grades get better? Yes X

No \_\_\_\_\_  
The referral from OAS has ~~helped~~ helped me cope with certain situations both in & out of the classroom.

7. If you did not receive a referral for services such as tutoring, would you have wanted a referral? YES \_\_\_\_\_ No ~~MM~~

8. If your answer to the above was "Yes", can you tell us why you believe you needed a referral? \_\_\_\_\_

9. Has OAS provided better services this semester versus the previous semesters?

Yes X No \_\_\_\_\_

10. Could you please share with OAS some reasons for the above answer?

OAS is ~~flexible in accommodating my time for tests~~ able to work with me on my flexibility of test scheduling.

11. What can OAS do to improve its services for students with disabilities? OAS DOES A

GREAT JOB WITH THE SERVICES PROVIDED.

12. Did faculty provide the accommodations that you were entitled to as stated in your

Accommodations letters? YES X NO       

13. Can you please provide OAS the names of the faculty that you believe should have done a better job of providing you the accommodations that you were entitled to receive? Your name will not be provided to these instructors. We are trying to work with these instructors in improving how they deliver services and accommodations to our students.

14. Do you use Assistive Technology (A.T.)? Yes        No X

15. If you do use A.T., please identify what it is:       

16. What A.T. do you need for future semesters here at GCC?       

**THANK YOU FOR TAKING THE TIME TO PROVIDING OAS WITH THE ANSWERS TO THE ABOVE!!**

COMMENTS,

some instructors do not discuss the acomodative services part of the syllabus. which students might need, but aren't aware of.

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- Please provide some of the reasons why you gave OAS the above rating. \_\_\_\_\_
- During the semester OAS made referrals for some students to receive tutoring and other services. Were you one of those students? Yes \_\_\_\_\_ No \_\_\_\_\_
- If you did get referred for services, did you make use of the referrals? Yes \_\_\_\_\_ No \_\_\_\_\_
- If you answered No to the above, can you please share the reason why you did not make use of the referral. \_\_\_\_\_
- If you did make use of the referrals to receive tutoring or other services, please share with OAS how the experience worked out for you. Did your grades get better? Yes \_\_\_\_\_ No \_\_\_\_\_
- If you did not receive a referral for services such as tutoring, would you have wanted a referral? YES \_\_\_\_\_ No \_\_\_\_\_
- If your answer to the above was "Yes", can you tell us why you believe you needed a referral? \_\_\_\_\_
- Has OAS provided better services this semester versus the previous semesters?  
Yes \_\_\_\_\_ No \_\_\_\_\_

10. Could you please share with OAS some reasons for the above answer?

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11. What can OAS do to improve its services for students with disabilities? \_\_\_\_\_

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12. Did faculty provide the accommodations that you were entitled to as stated in your

Accommodations letters? YES\_\_\_\_ NO\_\_\_\_

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16. What A.T. do you need for future semesters here at GCC? \_\_\_\_\_

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2. Please provide some of the reasons why you gave OAS the above rating. BECAUSE THEY CAN RELATE TO  
OUR ANXIETY.
3. During the semester OAS made referrals for some students to receive tutoring and other services. Were you one of those students? Yes ☒ No ☐
4. If you did get referred for services, did you make use of the referrals? Yes ☐ No ☒ YET
5. If you answered No to the above, can you please share the reason why you did not make use of the referral. \_\_\_\_\_  
\_\_\_\_\_
6. If you did make use of the referrals to receive tutoring or other services, please share with OAS how the experience worked out for you. Did your grades get better? Yes ☐ No ☐  
\_\_\_\_\_
7. If you did not receive a referral for services such as tutoring, would you have wanted a referral? YES ☒ No ☐
8. If your answer to the above was "Yes", can you tell us why you believe you needed a referral? TO UNDERSTAND NEW TECHNOLOGY
9. Has OAS provided better services this semester versus the previous semesters? Yes ☒ No ☐

10. Could you please share with OAS some reasons for the above answer?

\_\_\_\_\_

11. What can OAS do to improve its services for students with disabilities? \_\_\_\_\_

E-books

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Accommodations letters? YES ☒ NO ☐

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\_\_\_\_\_

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15. If you do use A.T., please identify what it is: E-books

16. What A.T. do you need for future semesters here at GCC? E-books

\_\_\_\_\_

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\_\_\_\_\_
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\_\_\_\_\_
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No \_\_\_\_\_  
\_\_\_\_\_
7. If you did not receive a referral for services such as tutoring, would you have wanted a referral? YES \_\_\_\_\_ No ☒
8. If your answer to the above was "Yes", can you tell us why you believe you needed a referral? \_\_\_\_\_
9. Has OAS provided better services this semester versus the previous semesters?  
Yes ☒ No \_\_\_\_\_

10. Could you please share with OAS some reasons for the above answer?

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11. What can OAS do to improve its services for students with disabilities? \_\_\_\_\_

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