

Facilities Customer Satisfaction Survey

GCC Planning and Development is committed to continually upgrading and improving services that we provide to our faculty, staff, and students. Any feedback that you can give to help us improve our level of service would be greatly appreciated. Thank you.

* Required

1. How satisfied are you with the facilities? *

Mark only one oval.

Very Dissatisfied

1 ☐

2 ☐

3 ☐

4 ☐

5 ☐

Very Satisfied

2. The college's information system and website are easy to access. *

Mark only one oval.

Very Dissatisfied

1

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2

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3

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4

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5

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Very Satisfied

3. Parking on campus? *

Mark only one oval.

Very Dissatisfied

1

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5

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Very Satisfied

4. Maintenance of the buildings and grounds? *

Mark only one oval.

Very Dissatisfied

1

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Very Satisfied

5. Cleanliness of buildings and grounds *

Mark only one oval.

Very Dissatisfied

1

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Very Satisfied

6. College Bookstore and its hours *

Mark only one oval.

Very Dissatisfied

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Very Satisfied

7. Wireless access on campus *

Mark only one oval.

Very Dissatisfied

1

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Very Satisfied

8. Library and its hours *

Mark only one oval.

Very Dissatisfied

1 ☐

2 ☐

3 ☐

4 ☐

5 ☐

Very Satisfied

9. Overall infrastructure of the college? *

Mark only one oval.

Very Dissatisfies

1 ☐

2 ☐

3 ☐

4 ☐

5 ☐

Very Satisfied

10. Overall level of service, quality, and experience at GCC? *

Mark only one oval.

Very Dissatisfied

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Very Satisfied

11. Comments to improve our service are welcome

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