



# 2020-2021 Advisement Service Feedback Survey

Questions

Responses

Section 1 of 6

## 2020-2021 Advisement Service Feedback Survey



Your feedback is important to Academic Advisement & Career Placement Center to improve the quality and delivery of service to students/alumni. Please rate the services you received from the Summer Advisors who assisted you during the break.

Gender



☐ Male

☐ Female

Age \*

☐ Below 20 years old

☐ 20-24 years old



☒ 30-41 years old

☐ 42-54 years old

☐ 55+ years

After section 1 Continue to next section



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## Major/Program Selection



Description (optional)

Program/Major \*

1. Undeclared/Undecided
2. Degree-AA-Culinary Arts
3. Degree-AA-Education
4. Degree-AA-Liberal Studies
5. Degree-AS-Accounting
6. Degree-AS-Automotive Service Technology
7. Degree-AS-Civil Engineering Technology
8. Degree-AS-Computer Networking
9. Degree-AS-Computer Science



11. Degree-AS-Early Childhood Education
12. Degree-AS-Emergency Management
13. Degree-AS-Foodservice Management
14. Degree-AS-Human Service
15. Degree-AS-International Hotel Management
16. Degree-AS Marketing
17. Degree-AS-Medical Assisting
18. Degree-AS-Office Technology
19. Degree-AS-Practical Nursing
20. Degree-AS-Pre-Architectural
21. Degree-AS-Supervision & Management
22. Degree-AS-Surveying Technology
23. Degree-AS-Tourism & Travel Management
24. Degree-AS-Visual Communications
25. Certificate-Automotive Service Technology
26. Certificate-Computer Aided Design Drafting (CADD)
27. Certificate-Computer Science
28. Certificate-Construction Technology
29. Certificate-Cosmetology Industry
30. Certificate-Criminal Justice



- 32. Certificate-Education
- 33. Certificate-Emergency Management
- 34. Certificate-Environmental Technician
- 35. Certificate-Family Services
- 36. Certificate-Fire Science Technology
- 37. Certificate-Industry Certification
- 38. Certificate-Medical Assisting
- 39. Certificate-Medium/Heavy Truck/Diesel Technology
- 40. Certificate-Office Technology
- 41. Certificate-Practical Nursing
- 42. Certificate-Sign Language Interpreting
- 43. Certificate-Supervision & Management
- 44. Certificate-Surveying Technology

My current enrollment status is: \*

- ☐ Enrolled Fall 2020
- ☐ Enrolled Spring 2021
- ☐ Other...

After section 2 Continue to next section



## Service(s)



Please check all the services that you received.

1. Type of service received (CHECK ALL THAT APPLY) \*

- ☐ Academic Advisement (Virtual, On-line, or telephone)
- ☐ Academic Advisement (In person)
- ☐ Accessing my Education Planner via Degree Works for deciding classes
- ☐ Accessing & Navigating MyGCC Portal
- ☐ Add/Drop Courses
- ☐ Career Services
- ☐ Pre-enrollment Advisement
- ☐ College Department Information (i.e. Financial Aid, Math or English Departments, Accommodative Servi...
- ☐ Process for Re-entry Students
- ☐ CLYMER Program
- ☐ Transcript Evaluation to Determine Math and/or English Placement
- ☐ Interest Assessment

After section 3 Continue to next section



## RATE YOUR ADVISEMENT EXPERIENCE: ^



Please rate your advisement experience.

2. Please rate your satisfaction with the advisement services that you received from the advisors who assisted \*  
you over the break to register for Fall2020 OR Spring 2021.

- ☐ Very satisfied
- ☐ Satisfied
- ☐ Neutral
- ☐ Dissatisfied
- ☐ Very dissatisfied

After section 4 Continue to next section ▼

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## What services did you find helpful to you? (Check all that apply)



Check all that apply.

3. As a result of the information/services I received, I learned about (check all that apply): \*

- ☐ Steps to register at GCC
- ☐ Accessing my Education Planner via Degree Works for deciding classes required for my program



- ☐ DEAL-Dual Enrollment Accelerated Learning
- ☐ CLYMER Program
- ☐ My Career Interest inventory
- ☐ How to navigate in MyGCC
- ☐ Who my program advisor is/will be
- ☐ Support services (VA, Tutoring, Project AIM, etc.)

After section 5   Continue to next section



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Your comments/recommendations are valued.



Description (optional)

