

# GCC LIBRARY SURVEY SPRING SEMESTER 2020: Total Number of Completed Surveys as of 2.21.20 – (126)

<i>Facility</i>	<i>Strongly Agree</i>	<i>Agree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Opinion</i>
The Library is clean and comfortable	105	21	0	0	0
The temperature is comfortable	79	37	6	2	0
The sound or noise level is appropriate	92	27	4	0	2

<i>Service</i>	<i>Strongly Agree</i>	<i>Agree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Opinion</i>
The Library has sufficient hours of operation	80	36	6	2	1
Library materials are well arranged, with clear directions	85	32	0	0	7
Adequate instruction is provided on how to use library services	81	35	3	0	4
I received completed and accurate assistance	90	26	3	2	4
Services I received was prompt and courteous	93	19	2	2	4

Today, I was assisted by  
*Front Desk* 79  
*Librarian* 8  
*Don't Know* 23

<i>Collection</i>	<i>Strongly Agree</i>	<i>Agree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Opinion</i>
There is a sufficient quantity of books to support course work	48	34	2	2	36
There is a sufficient number of e-books to support course work	41	36	1	2	41
There is a sufficient number of magazines	30	37	4	1	30
I am able to find books and e-books I need for research	34	33	3	0	33
I am able to find the journals, magazines, newspapers I need	31	31	5	0	35

There are enough bestsellers and novels available	28	26	7	0	41
There is a sufficient quantity of videos to support my classes	27	25	5	0	43
<b>Technology</b>	<b>Strongly Agree</b>	<b>Agree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>No Opinion</b>
Dynix (the GCC online catalog) is easy to use	40	33	3	1	25
I know how to use GCC online resources from off-campus	50	34	1	0	17
The Library has a sufficient number of computers	66	29	1	0	6
The Library has a sufficient number of tablets	39	18	5	2	38
The Library web site is informative, helpful and easy-to-use	47	30	3	0	23
The EBSCO magazine database is a adequate for research	39	23	0	1	39
EBSCO e-book are sufficient in number for research and Information	33	27	0	1	40

**I am a:** Post-Secondary College Student High School Student Employee Community User

84

3

10

7

**Please list your program / class that brought you to the Library today:**

Accounting (3)	Adult High School Program (2)	Advocacy / PE (1)	ASPN (1)	Biology (1)
Business (1)	Computer Networking (1)	Computer Science (3)	CJ 100 (1)	Criminal Justice (1)
CS 151 (1)	Culinary Studying (1)	Early Childhood (1)	Education (2)	Electrical Level 2 (1)
Employee Presentation (1)	EN 111 (1)	English (5)	English Writing (1)	Environment Biology (3)
Environment Biology Lab (1)	Human Anatomy (1)	Intro to Speech (1)	IRS (1)	Keyboarding (1)
Licensed Practical Nursing (2)	MA Administration (1)	MA 098 (2)	Math (1)	Math XL (1)
Medical Assisting (2)	MK 123 (1)	N/A (3)	None (3)	Office of Communication
Promotion (1)	Organic Farming (1)	Personal Exploring (1)	PI 101 (1)	Practical Nursing (2)
Pre-Architectural Drafting (1)	Procurement Module I (2)	Science (1)	Science Lab (1)	Sociology (1)
Tourism and Travel Management (2)		Windows (1)		

Other comments listed:

Copy (1) Study (1)	Homework (2)	Research	Study	Library Class	Self (1)	Sleep (1)
		27	43	4	55	9

*What is the nature of your visit today?*

*Please list improvements or recommendations, as well as suggestions for book titles and DVD's:*

- Bigger couches, lower temperature (gets really cold).
- Homework.
- Copy.
- Question, there's a library website? Suggestion, find better ways to inform visitors/patrons of the library website and its purpose features.
- N/A.
- None at this time.
- I hope to one day come back to work at the Library.
- Up to date books regarding Guam native floral.
- None.
- This place is great.
- People upstairs on the right side are noisy.
- Some of the study desk outlets do not work.
- None at this moment. Thank you.
- None, everything is great.
- Longer hours please for the Library to be open. (Monday – Friday 24 hours would be nice and convenient).
- Homework.
- Nothing yet.
- Nothing.
- This may be a stretch, but maybe suggest extending Library hours to the weekend? I have no wifi at home. So the weekend could be a good time to have it open. The hours could be from 9:00am – 5:00pm? Thanks.
- Books.
- Sleep. One of the staff didn't talk to me and I needed help. The help that I needed was talking to a friend because I got no friends.
- N/A. The Library is a good environment and very peaceful. Helps me study well.
- N/A.
- Nothing to say.
- Environment is freezing.
- Print.

- None.
- I could suggest having Library hours during the weekend. No wifi at home and it'd be cool to be able to come during the weekend. No other Library on Guam opens on Sunday or Saturday.
- More books, please.
- N/A.
- The old lady so meant.
- I recommend that the Library has a recycling bin for paper.
- AC temperature is too cold. Try to make temperature warmer.
- Check out a book for Literacy class essay feedback.
- Best Library! U.O.G should copy / implement the discipline GCC Library has!