Academic Year 2013-2014



GUAM COMMUNITY COLLEGE

Kulehon Kumunidát Guáhan

14th
Annual
Institutional
Assessment
Report

Mission Guam Community College is a leader in career and technical workforce development, providing the highest quality, student-centered education and job training for Micronesia. Sinangan Misión (Chamorro translation) Guiya i Kulehon Kumunidåt Guåhan, i mas takhilo' mamanaguen fina'che'cho' yan i teknikåt na kinahulo' i manfáfache'cho' ya u na' guáguaha nu i manakhilo' yan manmaolek na tiningo' ni i manmafananågui yan i fina'na'guen cho'cho' gi iya Maikronesiha.

Fourteenth Annual Institutional Assessment Report AY2013-2014 Committee on College Assessment Guam Community College July 2014

Part 1. Overview

We live in a world that needs graduates to be creative, capable of learning independently, knowledgeable about the work environment, flexible, and responsive; therefore, how does GCC invest in this? Assessment is the means of answering those questions of curiosity about our work as educators. It enables us to determine the fit between expectations and actuality. It is an investigation through multiple lenses to stimulate specific discussions with student learning at the core of those discussions. We become aware of how well we translate our intentions into opportunities for students to learn. Our work with assessment will generate substantive engaged discussions for curricular structure or restructuring, expose overlaps, duplications, and gaps. Assessment is a means of providing evidence about the effectiveness of teaching practices. We will attempt to present a narrative that encompasses the true depth and rigor of the assessment taking place at the college. What is the picture of assessment at GCC? Who partakes in this key process? What evidence and artifacts exist to prove these statements? What have we learned and where are the gaps? Describe the structure in place? How does it support student learning? Is learning taking place?

GCCs assessment system fosters and encourages qualities that contribute positively and meaningfully to student learning and facilitate the investigations of the degree to which institutional practices impact individual students. A key component of the College's assessment system is the Committee on College Assessment (CCA) whose members represent all constituencies of the College providing an objective professional review. It is a mechanism to guarantee that we constantly inventory success/challenges & thoroughly think about how we can intentionally improve, for the students and the long term sustainability of the college as a source for education and training for the island.

We know the inputs, what are the outputs. We must move to the next level of innovation and creativity to push the mind and imagination. The maturity and sustainability of assessment at GCC is evident in the amount and sheer number of individual assessments ongoing. We must continually monitor and intentionally increase the quality of each assessment cycle.

Since academic year 2000-2001, GCC has been publishing annual institutional assessment reports (AIARs) highlighting the College's assessment activities each academic year. The 2013-2014 annual institutional assessment report is the fourteenth of such reports.

These annual reviews assure integrity in all representations of the assessment processes in place and the results of the College's time and energy invested in assessment-related activities.

Evaluating the effectiveness of the assessment process is founded on the clear articulation of student learning outcomes at the course and program levels, student service unit outcomes at the student services level, administrative unit outcomes at the administrative unit level, institutional learning outcomes for the institution, and the clear articulation of the key components and processes with the opportunity to impact student learning directly or indirectly. For assessment to be meaningful, it must be done thoughtfully and systematically.

How does GCC do this? GCC incorporated SLOs across all courses and programs since 2008. This report will examine the progress made on the assessment of these SLOs over the past six years. GCC's assessment initiative has evolved over time and through the regular evaluation of the systematic assessment processes in place and the outcomes of assessment, the initiative continues to grow, evolve, and mature.

The assessment evidence that guides improvements at the course, program, and institutional levels has grown more robust and richer over the years since the comprehensive assessment initiative was implemented in 2001. The assessment results are meaningfully used as a guide in identifying areas where improvement efforts should be focused; and, the results provide a roadmap of opportunities for effective practices that have the greatest impact on student learning and success. The College continues to demonstrate accountability by implementing improvements based on assessment findings at all levels of the College. Assessment results guide continuing efforts to realize best practices and optimal performance.

The College's Assessment, Institutional Effectiveness, and Research (AIER) Office continues to publish various assessment reports, such as the *Student Ratings of Instruction Survey Report*, the 5th Board of Trustees Assessment Report, and the Fact Book (Volume 8) in academic year 2013-2014.

Assessment is a shared responsibility at GCC. Throughout the fall and spring semesters, academic programs, administrative units, and student services units are engaged in assessment activities. These units are delineated into four (4) groups (Appendix A): Group A (Associate Degree), Group B (Certificate Programs), Group C (Administrative Units & Student Services), and Group D (Special Programs¹). The Committee on College Assessment (CCA) created a two-year assessment cycle based on these four (4) groups, which identifies the assessment requirements for each group (Appendix B).

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¹ Group D includes all federally funded programs, general education, developmental courses, secondary programs, and related technical requirements/electives.

The success and high level of efficiency of GCC's institutional assessment processes were not accomplished without the hard work and commitment of the College's administrators, faculty, staff, students, and the board. In AY2013-2014, the CCA committee spent approximately two hundred and fifty-six hours (256) attending CCA meetings and approximately five hundred ninety-two (592) hours reviewing TracDat plans/reports and meeting with assessment authors to provide technical assistance on TracDat or other assessment requirements. The level of effort and dedication exhibited by the CCA members, TracDat users, and assessment authors continues to represent the college community's overall commitment to quality demonstrated through the regular and systematic cycle of assessment.

The 14th AIAR provides a summary of the course, program, and institutional improvements resulting from assessment activities during the two-year assessment cycle ending in AY2013-2014. Also included is an update of annual assessment compliance and Student Learning Outcomes (SLOs) assessment. Additionally, the 14th AIAR highlights college-wide assessment activities through several program review components for AY2013-2014. These components include program enrollment, program completions, advisory committee meetings, and curriculum revision activities. The information provided in this report is intended for implementation and planning purposes at various levels.

Part II. Assessing Assessment Activities

This section of the report includes information on the various assessment activities completed during the 2013-2014 academic year, including data on assessment compliance rates and key program review elements, such as student learning outcomes (SLOs) compliance rates, goal-linking, program enrollment, program completion, meeting statistics, and curriculum review.

Assessment Structure

As in the previous AIER reports, the College continues to assess its thirteen-year old assessment initiative in particular, its implementation, training needs and the understanding of assessment amongst the assessment authors and TracDat users.

The AIER Office created and uploaded a Step-by-Step Guide for TracDat Navigation and Input for each of the four groups of assessment units onto the College's website; updated and uploaded a TracDat User's Manual onto the College's website; and, TracDat training by department was provided in the fall and spring semesters, including one-on-one intense assessment sessions by AIER and CCA members with assessment authors.

How is training connected to assessment compliance? The next section discusses compliance rates at the divisional level through the years.

Assessment Compliance

Table 1. Compliance Rate at the Divisional Level Updated Rates of Divisional Compliance with Assessment Requirements

AY	Programs/		Programs/		Programs/		Programs/		Programs/	
	Units on Track		Units on Track		Units on		Units on		Units on	
	Total # of		Total # of		<u>Track</u>		Track		<u>Track</u>	
	Programs/		Programs/		Total # of		Total # of		Total # of	
	Units		Units		Programs/		Programs/		Programs/	
		%		%	Units	%	Units	%	Units	%
	Academic Affairs Division		Finance ² & Administration Division		Admin. Services Division		President/ CEO ³		Board of Trustees & Foundation Board ⁴	
A \$702, 02	42/61	700/	0/6	00/	4/4	1000/			Board	
AY02-03	43/61	70%	0/6	0%	4/4	100%				
AY03-04	35/57	61%	0/5	0%	2/4	50%				
AY04-05	37/65	57%	4/5	80%	3/4	75%	2/2	100%	2/2	100%
AY05-06	45/55	82%	5/5	100%	4/4	100%				
AY06-07	31/56	55%	3/5	60%	3/4	75%	2/2	100%	2/2	100%
AY07-08	33/48	69%	4/4	100%	2/4	50%				
AY08-09	40/46	87%	4/4	100%	4/4	100%	3/3	100%	2/2	100%
AY09-10	30/45	67%	2/4	50%	3/4	75%				
AY10-11	24/38 ⁵	63%	6/6	100%			5/5	100%	2/2	100%
AY11-12	50/58	86%	6/6	100%			5/5	100%		
AY12-13	55/63	87%	5/5	100%			4/4	100%	2/2	100%
AY13-14	61/64	95%	7/7	100%			5/5	100%	2/2	100%

The College monitors assessment compliance by division each academic year. Table 1 above shows that compliance rates have gone up or down through the years. With the largest number of academic programs under its wing, the Academic Affairs Division assessment compliance rate has increased by 8%, from 87% in AY2012-2013 to 95% in AY2013-2014. The Finance and Administration Division, the President/CEO's Office, and the Boards continue to maintain a 100% compliance rate with assessment requirements. The progress the College has made in incorporating SLOs into all courses and programs offered and the commitment to assess these courses and programs are presented in the next section.

² Business & Finance Division changed to Finance & Administration Division. The Administrative Services Division was removed from the organizational chart. Changes were effective fall 2010.

³ TracDat data entry for the President/CEO began in AY04-05. The President is assessed every other year. TracDat data entry follows the twoyear assessment schedule. Effective fall 2010, the President/CEO units include Communications & Promotions, Planning & Development, Development & Alumni Relations, and Facilities.

⁴ TracDat data entry began in AY04-05. Units are assessed every other year.

⁵ Data Collection Status due date was changed by CCA from March 14, 2011 to October 10, 2011. Group A is not included in the compliance count (there are 20 programs under Group A).

Student Learning Outcomes (SLOs)

GCC continues to make significant progress in assessing student learning outcomes since the 2002 standards of accreditation added this requirement to the institutional processes of evaluation. The College is operating at the level of sustainable continuous quality improvement as outlined by the Accrediting Commission for Community and Junior Colleges in its 2012 Evaluation Report. The report states, "The team found that the College's two-year cycle for the assessment of student learning outcomes at the course, program, certificate, and degree levels is on-going, promotes widespread dialog on the results of the assessments, and uses assessment results to improve programs and institutional processes." Sustainable continuous quality improvement is the highest level on the Commission's Rubric for Evaluating Institutional Effectiveness and includes the following six characteristics:

- Student learning outcomes and assessment are ongoing, systematic and used for continuous quality improvement.
- Dialogue about student learning is ongoing, pervasive and robust.
- Evaluation of student learning outcomes processes.
- Evaluation and fine-tuning of organizational structures to support student learning is ongoing.
- Student learning improvement is a visible priority in all practices and structures across the college.
- Learning outcomes are specifically linked to program reviews.

As illustrated in the SLO tables on the next two pages, it clearly shows that GCC has worked diligently to institutionalize the assessment of student learning outcomes and complete the implementation of student learning outcomes for all of its courses and programs in all the College's instructional programs.

As reflected in Table 2, the College continues to maintain its one hundred percent (100%) course-level SLO completion rate in its postsecondary courses. As for the postsecondary program-specific courses, the percentage of courses with SLOs being assessed within programs increased by almost three percent (2.76%) more than the prior academic year from 82.68% reported in the 13th AIAR for AY2012-2013 to 85.44% in AY2013-2014. In addition, the assessment rate of courses required for associate degree programs increased by almost three percent (2.88%) from 96.65% for AY2012-2013 to 99.53% in AY2013-2014. The assessment rate of courses required for certificate programs decreased by less than one percent (.98%) from 84.91% for AY2012-2013 to 83.93% for AY2013-2014.

Table 2. Student Learning Outcomes (SLOs)
Postsecondary
AY2013-2014

Term	Courses with SLOs	Total Number of Courses in Catalog	Percentage of Completion		
Fall 2013 Catalog	412	412	100.00%		
Spring 2013 Catalog	410	410	100.00%		
Fall 2012 Catalog	400	402	99.50%		
Spring 2011 Catalog	384	396	96.97%		
Fall 2010 Catalog	384	396	96.97%		
Spring 2010 Catalog	250	412	60.68%		
Fall 2009 Catalog	181	350	51.71%		
Spring 2009 Catalog	70	375	18.67%		
Fall 2008 Catalog	68	375	18.13%		
Spring 2007 Catalog	0	399	0.00%		
Fall 2006 Catalog	0	399	0.00%		
AS A REQUIREMENT FOR PROGRAM	SLO COUNT	TOTAL	PERCENT		
Associate Degree	Number of courses with SLOs being assessed	211	00.520/		
Programs	Number of courses within the programs	402 396 396 412 350 375 375 399 399 TOTAL essed 211 212 essed 47 56 essed 94 144	99.53%		
	Number of courses with SLOs being assessed	47			
Certificate Programs	Number of courses within the programs	56	83.93%		
Not a technical required	Number of courses with SLOs being assessed	94			
course for a degree or certificate	Number of courses within the programs	144	65.28%		
Total number of course	Total number of courses with SLOs being assessed within programs				
Total cou	nt of courses within programs	412	85.44%		

Additionally, effective in spring 2014 during this reporting period, the Office of Continuing Education and Workforce Development (CEWD) in partnership with the Office of Assessment, Institutional Effectiveness and Research incorporated the assessment of all CEWD-offered courses as part of the College's regular and systematic cycle of assessment. Table 3 below shows that of the total one hundred and fifty-eight (158) courses listed in the 2013-2015 CEWD catalog, one hundred and thirty-four (134) or approximately eighty-five percent (84.81%) had course-level SLOs. Additionally, of the total one hundred and fifty-eight (158) courses, thirty-one or approximately twenty percent (19.62%) of CEWD-offered courses were assessed during this reporting period.

In an effort to increase the assessment compliance of CEWD-offered courses, the CCA and AIER should implement intense one-on-one sessions with individual assessment authors to assist with the specific data analysis and input of these courses into the TracDat assessment system. These individualized sessions have been effective in the past with helping previously non-

compliant assessment units with coming into compliance with the College's assessment requirements.

Table 3. Student Learning Outcomes (SLOs)
Continuing Education and Workforce Development
AY2013-2014

Term	Courses with SLOs	Total Number of Courses in Catalog	Percentage of Completion		
Spring 2014 Catalog	134	158	84.81%		
	SLO COUNT	TOTAL	PERCENT		
Total number of	courses with SLOs being assessed	31	10 (20)		
To	otal count of courses	158	19.62%		

The assessment of SLOs in GCC's Career and Technical Education (CTE) Secondary courses and programs has been an integral part of the College's institutional process of evaluation since its infancy. The CTE Secondary assessments have also been a key element in the quality and implementation of GCCs Dual Credit Articulated Programs of Study (DCAPS) which provides the opportunity for students enrolled in GCC's CTE courses in the five Guam public high schools to earn college credit in GCC postsecondary programs if they earn a grade of "B" or better in these CTE programs. Further details on the DCAPS program may be found on the College's public website at www.guamcc.edu.

Table 4 below shows that of the total forty-two (42) courses listed in the 2013-2015 CTE Secondary catalog, one hundred percent (100%) of the courses had course-level SLOs and all forty-two (42) courses were assessed during this reporting period.

Table 4. Student Learning Outcomes (SLOs)
Career and Technical Education Secondary
AY2013-2014

Term	Courses with SLOs	Total Number of Courses in Catalog	Percentage of Completion	
SY 2013-2014 Catalog	42	42	100.00%	
	SLO COUNT	TOTAL	PERCENT	
Total number of o	courses with SLOs being assessed	42	1000/	
Tot	al count of courses	42	100%	

The linking of program and course-level SLOs to related goals in TracDat is a key feature of the TracDat assessment software and an important tool for demonstrating how assessments at the

course and program levels are linked to institutional goals and the College's overall mission. The next section reveals these linkages.

Linking Program and Course-Level SLOs to Related Goals in TracDat

Linking program and course-level SLOs to institutional related goals is a key element in developing assessment plans and reports in TracDat. How have program and course-level SLOs been linked to institutional goals such as Institutional Learning Outcomes (ILOs)⁶, ISMP goals, program review goals, course-level goals, division-level goals, school-level goals, program/unit-level goals, Governing Board-level goals, institution-level goals, and ACCJC standards? Table 5 below reports the number of course-level SLOs linked to each goal type listed in TracDat. Of the thirteen related goal types identified in Table 5, the most frequently linked goal in TracDat is program review (3307)⁷ which incorporates budget-related goals and objectives. This is followed by ILOs (973), ISMP goals (804), and division level goals (591). Linking program and course-level goals to the related goals in TracDat is important because it shows how the efforts of these TracDat reporting units support the College's overall mission.

Table 5. Linking Course SLOs to Related Goals in TracDat (n=412 postsecondary courses listed in the College catalog as of July 2014)

ivision Level overning Board Level stitution Level stitutional Learning Outcome (ILO) stitutional Strategic Master Plan (ISMP) rogram Review (Budget Related Goals & Objectives) rogram/Unit Level chool Level TANDARD I: Institutional Mission and Effectiveness TANDARD II. Student Learning Programs and ervices TANDARD III: Resources TANDARD IV. Leadership and Governance	Count of Related Goal Type
Course Level	28
Division Level	591
Governing Board Level	388
Institution Level	291
Institutional Learning Outcome (ILO)	973
Institutional Strategic Master Plan (ISMP)	804
Program Review (Budget Related Goals & Objectives)	3307
Program/Unit Level	556
School Level	463
STANDARD I: Institutional Mission and Effectiveness	107
STANDARD II. Student Learning Programs and Services	562
STANDARD III: Resources	134
STANDARD IV. Leadership and Governance	1
Grand Total	8205

Source: Ad Hoc TracDat Report ran on July 17, 20148

⁶ In the December 2, 2009 BOT meeting, the Board adopted six (6) Institutional Learning Outcomes (ILOs) that were developed by the General Education Committee with input from all faculty, the Faculty Senate, and the College Governing Council (CGC). ILOs represent the knowledge, skills, abilities, and values students should develop and acquire because of their overall experiences with any aspect of the College.

⁷ SLOs are linked to planning and budgeting in TracDat. Budget goals/objectives, performance indicators, and anticipated outcomes were submitted to the Business Office in fall 2013 and subsequently entered into TracDat. This information will be entered into TracDat annually.

⁸ Data was extracted from the Ad Hoc TracDat Report (run date July 17, 2014) which includes postsecondary and secondary courses. Furthermore, courses may have been archived prior to running the Ad Hoc report. When course assessment began in Fall 2008, the Committee

Table 6 below illustrates the number of program/unit outcomes linked to each goal type listed in TracDat. Of the thirteen related goal types identified in Table 6, the most frequently linked goal in TracDat to program/unit outcomes is program review linked to budget goals (1975), followed by Program/unit level goals (818), division level goals (801), and institutional level goals (670).

Table 6. Linking Program/Unit Outcomes to Related Goals in TracDat (n=78 program/units listed in the AY2013-2014 Taxonomy)

Related Goal Type	Count of Related Goal Type
Course Level	20
Division Level	801
Governing Board Level	295
Institution Level	670
Institutional Learning Outcome (ILO)	436
Institutional Strategic Master Plan (ISMP)	543
Program Review (Budget Related Goals & Objectives)	1975
Program/Unit Level	818
School Level	262
STANDARD I: Institutional Mission and Effectiveness	84
STANDARD II. Student Learning Programs and Services	549
STANDARD III: Resources	253
STANDARD IV. Leadership and Governance	32
Grand Total	6738

Program enrollment is an important data element to track course and program demands and the overall health of the program over time. The following section reveals enrollment trends in the different programs from fall 2006 to fall 2013.

Program Enrollment

Program enrollment is an essential element of program review. Table 7 below provides unduplicated enrollment numbers for postsecondary programs offered by GCC for the past eight (8) years (fall semester enrollment only).

Table 7. Postsecondary Unduplicated Enrollment by Program⁹ Eight-Year Trend (Fall 2006-Fall 2013)

Associate of Arts Degree Program	Fall							
	2006	2007	2008	2009	2010	2011	2012	2013
AA in Culinary Arts	16	36	57	77	92	97	118	103

on College Assessment (CCA) required only one SLO per course to be assessed. The significant increase in assessing course SLOs have more than doubled compared to AY2011-2012 due to authors aggressively meeting the assessment deadlines. Furthermore, course assessment for associate degrees, certificate, secondary and adult education program course SLOs have completed at least three cycles since fall 2008 and have begun work on a fourth cycle.

⁹ Changes in program enrollment may be a result of student records management. Student records are reviewed and corrected on a continuous basis even after a semester has ended.

Associate of Arts Degree Program	Fall 2006	Fall 2007	Fall 2008	Fall 2009	Fall 2010	Fall 2011	Fall 2012	Fall 2013
AA in Education	47	87	92	116	127	143	155	198
AA in Interdisciplinary Arts & Sciences ¹⁰	42	76	107	137	148	182	194	206
Associate of Arts Grand Total	105	199	256	330	367	422	467	507

Associate of Science Degree Program	Fall 2006	Fall 2007	Fall 2008	Fall 2009	Fall 2010	Fall 2011	Fall 2012	Fall 2013
AS in Accounting	54	79	66	86	99	114	106	127
AS in Automotive Service Technology	11	21	31	56	72	86	80	93
AS in Automotive Tech ¹¹	26	16	11	3	1	-	-	-
AS in Civil Engineering Technology ¹²	-	-	-	-	-	-	0	0
AS in Computer Networking	8	15	21	33	40	55	56	61
AS in Computer Science	78	71	80	92	96	110	92	92
AS in Criminal Justice	55	68	86	143	169	237	223	225
AS in Early Childhood Education	57	79	99	112	119	127	110	116
AS in Electronics Networking ¹³	4	4	1	-	-	-	-	-
AS in Emergency Management ¹⁴	-	0	0	2	5	9	9	7
AS in Food & Beverage Management 15	-	-	-	-	14	13	12	10
AS in Hospitality Industry Management ¹⁶	51	53	59	60	-	-	-	-
AS in Hotel Operations & Management 17	-	-	-	-	14	16	26	36
AS in Marketing	22	25	24	25	28	32	59	50
AS in Medical Assisting	94	113	113	102	97	101	98	236
AS in Office Technology	23	31	23	30	33	29	19	30
AS in Pre-Architectural Drafting ¹⁸	-	-	-	-	7	15	23	31
AS in Sign Language Interpreting ¹⁹	1	0	-	-	-	-	-	-
AS in Supervision & Management	27	43	43	59	76	84	81	75
AS in Surveying Technology ²⁰	-	-	-	-	3	4	3	2

²⁰ Program adopted in April of 2009.

¹⁰ Program changed from Liberal Arts to Liberal Studies in March of 2011 and from Liberal Studies to Interdisciplinary Arts & Sciences in

¹¹ Program replaced with AS in Automotive Service Technology in Fall of 2006.

¹² Program was reinstituted in November of 2011.

¹³ Program was changed to AS in Computer Networking in Summer of 2005. One student remained continuously enrolled and received an AS in Electronics Networking.

¹⁴ Program was adopted in April of 2007 and began in Fall of 2007.

¹⁵ From Fall 2003 through Spring 2010, the Food & Beverage Manag73ement emphasis was under the AS in Hospitality Industry Management

program. ¹⁶ Program changed to AS in Hotel Operations, AS in Food & Beverage Management, and AS in Tourism & Travel Management in Fall of 2010.

¹⁷ From Fall 2003 through Spring 2010, the Hotel Operations & Management emphasis was under the AS in Hospitality Industry Management

program.

18 Program was reinstituted in April of 2010 as AS in Pre-Architectural Drafting. Previous program title was Architectural Engineering

¹⁹ Program archived in September of 2008. One student remained continuously enrolled and received an AS in Early Childhood Education.

Associate of Science Degree Program	Fall 2006	Fall 2007	Fall 2008	Fall 2009	Fall 2010	Fall 2011	Fall 2012	Fall 2013
AS in Tourism & Travel Management ²¹	-	-	-	-	58	62	60	73
AS in Visual Communications	19	26	43	48	48	61	68	93
Associate of Science Grand Total	530	644	700	851	979	1155	1125	1357

Certificate Program	Fall 2006	Fall 2007	Fall 2008	Fall 2009	Fall 2010	Fall 2011	Fall 2012	Fall 2013
CERT in Accounting ²²	9	4	2	2	1	-	-	-
CERT in Automotive Service Technology	2	11	11	15	20	24	20	6
CERT in Automotive Tech ²³	21	13	5	2	1	1	-	-
CERT in Computer Aided Design & Drafting ²⁴	-	-	-	-	2	2	1	2
CERT in Computer Science	11	6	5	9	4	8	2	3
CERT in Construction Technology	0	1	0	5	18	25	26	28
CERT in Cosmetology ²⁵	20	19	17	33	40	35	15	3
CERT in Criminal Justice	3	21	46	15	17	24	17	17
CERT in Early Childhood Education	5	4	4	9	21	9	9	4
CERT in Education	4	5	8	3	5	2	7	2
CERT in Emergency Management ²⁶	-	0	0	0	2	1	1	0
CERT in Family Services	-	-	-	-	-	-	-	5
CERT in Fire Science	1	0	0	1	27	4	0	4
CERT in Medical Assisting	17	21	24	34	30	21	18	31
CERT in Medium/Heavy Truck Diesel Technology ²⁷	-	-	-	0	0	0	0	0
CERT in Office Technology	5	4	4	3	2	0	4	2
CERT in Practical Nursing	27	24	36	42	37	23	21	22
CERT in Pre-Nursing	0	0	1	84	148	183	196	44
CERT in Sign Language Interpreting ²⁸	0	1	3	1	1	-	-	-
CERT in Supervision & Management	1	3	7	7	2	2	4	6
CERT in Surveying Technology ²⁹	-	-	-	0	0	1	0	0
CERT in Systems Technology ³⁰	2	10	6	3	-	-	-	-
Certificate Grand Total	128	147	179	268	378	365	341	179

SOURCE: Operational Data Store (ODS), Banner System and GCC Fact Book-Volumes 1, 2, 3, 4, 5, 6, 7, & 8.

 $^{^{21}\,}From\,Fall\,2003\,through\,Spring\,2010,\,the\,Tourism\,\&\,Travel\,Management\,emphasis\,was\,under\,the\,AS\,in\,Hospitality\,Industry\,Management$ program.

22 Program archived in May of 2006; however, one student remains continuously enrolled.

23 Program replaced with CERT in Automotive Service Technology in Fall of 2006; however one student remains continuously enrolled.

24 Program reinstituted in May of 2010 and last appeared in the 1999-2000 catalog.

25 Implementation of the Cosmetology Industry Certification is effective in Spring of 2013.

²⁶ Program adopted in April of 2007 and began in Fall of 2007.

²⁷ Program adopted in July of 2009.

²⁸ Program archived in September of 2008; however, one student remains continuously enrolled.

²⁹ Program reinstituted in April of 2009 and previous program title was a Certificate in Basic Surveying.

³⁰ Program archived in April of 2009.

As reflected in Table 7, there were fourteen associate degree programs continuously offered since fall 2006 (AA in Culinary Arts, AA in Education, AA in Interdisciplinary Arts & Sciences (Liberal Arts/Liberal Studies), AS in Accounting, AS in Automotive Service Technology, AS in Computer Networking, AS in Computer Science, AS in Criminal Justice, AS in Early Childhood Education, AS in Marketing, AS in Medical Assisting, AS in Office Technology, AS in Supervision and Management, and AS in Visual Communications). Of these fourteen associate degree programs, five (5) experienced continuous growth over the past eight (8) years (AA in Culinary Arts, AA in Education, AA in Interdisciplinary Arts & Sciences (Liberal Arts/Liberal Studies), AS in Computer Networking, and AS in Visual Communications).

Of the twelve (12) certificate programs that have been continuously offered since fall 2006, which include Automotive Service Technology, Computer Science, Construction Technology, Criminal Justice, Early Childhood Education, Education, Fire Science, Medical Assisting, Office Technology, Practical Nursing, Pre-Nursing, and Supervision and Management, the number of students declared in these programs has fluctuated through the years. Ten (10) certificate programs are also offered at the associate degree level (Automotive Service Technology, Computer Science, Criminal Justice, Early Childhood Education, Education, Emergency Management, Medical Assisting, Office Technology, Supervision and Management, and Surveying Technology). In terms of the Fire Science certificate program, this program is offered through special arrangement with the Guam Fire Department on an as needed basis; consequently, enrollment varies from year-to-year. As for the Practical Nursing Certificate program, in order to declare in the program, students must meet special admissions requirements. Enrollment in the Practical Nursing and Medical Assisting programs are expected to steadily increase over the next several years. Additionally, a maximum of 40 students are accepted each year into the Practical Nursing program, limiting enrollment growth, which is a direct result of the Guam Board of Nursing Examiners mandate for quality training in Guam nursing programs.

Faculty involvement in program recruitment and retention efforts are very important. As mentioned in prior Student Ratings of Instruction Survey Reports, students indicated that faculty *sometimes* encouraged student-faculty interaction outside of class (office visits, phone calls, e-mail, etc.). Faculty should continue to encourage students to communicate with them if they have any questions or concerns about their program or courses. Additionally, departments/faculty should continue to participate in recruitment events and should actively promote their own programs. Departments should also continue to work with the Office of Communications and Promotions to promote a greater awareness of their programs in the community, including the high schools. Departments should also continue to work with advisory committees to identify ways to improve programs, particularly in the areas of recruitment and retention.

The following section shows program completion rates over the course of eight academic years starting from AY05-06 to AY12-13. Completion rates also demonstrate program success and student success.

Program Completions

Program completion is another essential element of program review. Table 8 below provides information on the number of postsecondary program completers for the past eight (8) years.

Table 8: Completers by Program- Eight-Year Trend (AY05-06, AY06-07, AY07-08, AY08-09, AY09-10, AY10-11, AY11-12, AY12-13)

Associate of Arts Degree	AY 2006	AY 2007	AY 2008	AY 2009	AY 2010	AY 2011	AY 2012	AY 2013	Grand Total
AA in Culinary Arts	1	1	0	2	9	6	9	10	38
AA in Education	3	0	6	7	20	16	14	15	81
AA in Liberal Arts	3	6	4	1	5	5	8	9	41
Associate of Arts Grand Total	7	7	10	10	34	27	31	34	160

Associate of Science Degree	AY 2006	AY 2007	AY 2008	AY 2009	AY 2010	AY 2011	AY 2012	AY 2013	Grand Total
AS in Accounting	7	4	11	7	9	8	5	10	61
AS in Automotive Service Technology	0	0	0	0	3	3	4	3	13
AS in Automotive Tech ³¹	3	1	1	1	2	0	-	-	8
AS in Computer Networking	0	0	1	3	1	3	7	3	18
AS in Computer Science	11	8	6	6	8	8	6	4	57
AS in Criminal Justice	4	5	14	14	11	21	12	11	92
AS in Early Childhood Education	12	9	6	10	17	20	13	15	102
AS in Electronics Networking ³²	0	0	1	-	-	-	-	-	1
AS in Emergency Management ³³	-	-	0	0	1	0	0	1	2
AS in Food & Beverage Management ³⁴	-	-	-	-	-	0	6	1	7
AS in Hospitality Industry Management ³⁵	2	1	5	2	3	4	-	-	17
AS in Hotel Operations & Management ³⁶	-	-	-	-	0	0	1	0	1
AS in Marketing	4	3	0	2	2	2	1	6	20
AS in Medical Assisting	15	9	11	5	12	13	9	24	98
AS in Office Technology	4	0	1	3	3	3	1	2	17
AS in Pre-Architectural Drafting ³⁷	-	-	-	-	0	0	0	0	0

³¹ Program replaced with AS in Automotive Service Technology in Fall of 2006.

³² Program was changed to AS in Computer Networking in Summer of 2005. One student remained continuously enrolled and received an AS in Electronics Networking.

³³ Program was adopted in April of 2007 and began in Fall of 2007.

From Fall 2003 through Spring 2010, the Food & Beverage Management emphasis was under the AS in Hospitality Industry Management program.
 Program changed to AS in Hotel Operations, AS in Food & Beverage Management, and AS in Tourism & Travel Management in Fall of 2010.

³⁵ Program changed to AS in Hotel Operations, AS in Food & Beverage Management, and AS in Tourism & Travel Management in Fall of 2010 ³⁶ From Fall 2003 through Spring 2010, the Hotel Operations & Management emphasis was under the AS in Hospitality Industry Management program.

program.

37 Program was reinstituted in April of 2010 as AS in Pre-Architectural Drafting. Previous program title was Architectural Engineering Technology in the 2002-2003 catalog.

Associate of Science Degree	AY 2006	AY 2007	AY 2008	AY 2009	AY 2010	AY 2011	AY 2012	AY 2013	Grand Total
AS in Sign Language Interpreting ³⁸	1	0	0	-	-	-	-	1	1
AS in Supervision & Management	6	6	11	0	5	8	4	8	48
AS in Surveying Technology ³⁹	-	-	-	0	0	0	0	0	0
AS in Tourism & Travel Management ⁴⁰	-	-	-	-	3	0	2	1	6
AS in Visual Communications	0	7	0	2	3	6	6	6	30
Associate of Science Grand Total	69	53	68	55	83	99	77	95	599

Certificate	AY 2006	AY 2007	AY 2008	AY 2009	AY 2010	AY 2011	AY 2012	AY 2013	Grand Total
CERT in Accounting ⁴¹	0	0	6	0	1	0	-	-	7
CERT in Automotive Service Technology	-	0	0	0	1	1	1	1	4
CERT in Automotive Tech ⁴²	3	2	1	0	0	0	0	-	6
CERT in Computer Aided Design & Drafting ⁴³	-	1	1	1	0	0	0	0	0
CERT in Computer Science	3	3	2	1	0	1	0	0	10
CERT in Construction Technology	0	1	0	0	0	0	0	0	1
CERT in Cosmetology ⁴⁴	1	0	0	1	0	0	0	1	3
CERT in Criminal Justice	21	2	11	35	11	7	9	4	100
CERT in Early Childhood Education	4	3	2	3	3	27	1	1	44
CERT in Education	0	0	2	8	2	1	1	1	15
CERT in Emergency Management ⁴⁵	-	-	0	0	0	0	0	0	0
CERT in Fire Science	0	0	0	0	0	26	0	0	26
CERT in Medical Assisting	16	10	14	6	9	13	8	1	77
CERT in Medium/Heavy Truck Diesel Technology ⁴⁶	-	-	-	0	0	0	0	0	0
CERT in Office Technology	3	0	0	0	0	1	0	0	4
CERT in Practical Nursing	14	0	14	19	32	34	20	18	151
CERT in Pre-Nursing	0	0	0	0	0	0	3	10	13
CERT in Sign Language Interpreting ⁴⁷	0	0	0	0	0	1	-	-	1
CERT in Supervision & Management	0	0	1	0	0	0	0	0	1
CERT in Surveying Technology ⁴⁸	-	-	-	0	0	0	0	0	0
CERT in Systems Technology ⁴⁹	0	0	0	0	-	-	0	-	0
Certificate Grand Total	65	21	53	73	59	112	43	37	463

SOURCE: Operational Data Store (ODS), Banner System and GCC Fact Book-Volumes 1, 2, 3, 4, 5, 6, 7, & 8.

³⁸ Program archived in September of 2008. One student remained continuously enrolled and received an AS in Early Childhood Education. ³⁹ Program adopted in April of 2009.

⁴⁰ From Fall 2003 through Spring 2010, the Tourism & Travel Management emphasis was under the AS in Hospitality Industry Management program.

41 Program archived in May of 2006; however, one student remains continuously enrolled.

42 Program replaced with CERT in Automotive Service Technology in Fall of 2006; however, one student remains continuously enrolled.

⁴³ Program reinstituted in May of 2010 and last appeared in the 1999-2000 catalog.

⁴⁴ Implementation of the Cosmetology Industry Certification is effective in Spring of 2013.

⁴⁵ Program adopted in April of 2007 and began in Fall of 2007.

⁴⁶ Program adopted in July of 2009.

⁴⁷ Program archived in September of 2008; however, one student remains continuously enrolled.

⁴⁸ Program reinstituted in April of 2009 and previous program title was a Certificate in Basic Surveying.

⁴⁹ Program archived in April of 2009.

When conducting program review, it is important to bear in mind that implementation dates may vary between programs. In general, programs offered for several years have a higher completion rate than those offered for a few years. Additionally, the number of completers can vary by program based on program enrollment. Of the fourteen associate degree programs continuously offered by the College, the five (5) programs with the greatest number of completers over the eight-year period are AS in Early Childhood (102), AS in Medical Assisting (98), AS in Criminal Justice (92), AA in Education (81), and AS in Computer Science (57). Of the fourteen (14) associate degree programs continuously offered by the College, the five (5) with the least number of completers are AS in Automotive Service Technology⁵⁰ (13), AS in Office Technology (17), AS in Computer Networking (18), AS in Marketing (20), and AS in Visual Communications (30). It is possible that completion numbers have been impacted by course prerequisites that have been added throughout the years. These prerequisites are now being strictly enforced by Banner (the College's student information system) and the Admissions and Registration Office. In the past couple of years, only department chairpersons were allowed to override a course prerequisite. Prior to this, advisors were also allowed to override prerequisites. It is likely that this resulted in some delays in program completions.

As for certificate programs, of the twelve (12) certificate programs that have been continuously offered by the College, the five (5) with the greatest number of completers are Practical Nursing (151), Criminal Justice (100), Medical Assisting (77), Early Childhood Education (44), and Fire Science⁵¹ (26). Of the twelve (12) certificate programs continuously offered by the College, the five (5) with the least number of completers are Supervision and Management (1), Construction Technology (1), Office Technology (4), Automotive Service Technology (4), and Computer Science (10). Enrollment in the Certificate in Supervision and Management, Construction Technology, Office Technology, Automotive Service Technology, and Computer Science programs has been relatively low over the past eight (8) years. Completions are consequently affected by this trend. In the case of the Automotive Service Technology program, the low number of completers may be due to additional requirements resulting from substantive program changes that were implemented in fall 2006. The Certificate in Cosmetology curriculum had been revamped and the implementation of the Cosmetology Industry Certification became effective in the spring of 2013. Academic departments should review their program enrollment and program completions and identify factors that may influence them so that they can make necessary improvements.

Advisory Committees serve as an important link to industry as a valuable feedback tool for improving courses and programs in line with industry standards and requirements. The following section presents statistics on department meetings with industry partners through these

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⁵⁰ AS in Automotive Technology replaced AS in Automotive Service Technology in fall of 2006.

⁵¹The Fire Science Technology program provides basic training for recruits from the Guam Fire Department and other Pacific Basin fire departments. There was a fire cycle offered in AY2010-2011.

advisory committees in an effort to improve programs and keep them current with the changing times.

Advisory Committee Meetings

An important factor in program success is dialogue between industry representatives and program faculty. The exchange of ideas is essential for program currency and improvement. In fall 2013, of the eight (8) departments required to submit advisory committee meeting minutes to AIER, two (2) submitted minutes (25%) and one (1) had submitted documentation (13%) indicating that the meeting was held via email correspondence. In spring 2014, eight (8) departments did not submit any meeting minutes or documentation of any efforts to hold a meeting. Departments should commit to the importance of industry feedback through advisory committee meetings each semester and minutes should be documented and posted online on MyGCC. The tables on the next page reflect the compliance of various departments with this requirement.

Table 9: Advisory Committee Meetings by Program (AY2013-2014)
Meeting Minutes Matrix

Fall 2013		
(Aug. 2013 – Dec. 2013)	C -11	December Marking Minester Dated
Department/Program 1. Adult Basic Education Department • Adult Education Program (Adult High School Diploma) • Adult Education Program (Basic Skills) • Adult Education Program (English as a Second Language) • GED®	TPS (4)	Program Meeting/Minutes Dated Not required to provide Advisory Committee minutes (not included in the compliance report)
 Nursing and Allied Health Department Health Careers and Science (formerly Introduction to Health Occupations) Secondary Program Medical Assisting Certificate Program Medical Assisting AS Practical Nursing Certificate Program Pre-Nursing Certificate Program 	TPS (5)	No meeting held.
 3. Construction Trades Department Civil Engineering Technology AS Computer Aided Design & Drafting Certificate Construction Technology Certificate Construction Trades Secondary Pre-Architectural Drafting AS Surveying Technology Certificate Surveying Technology AS 	TPS (7)	No meeting held.

Fall 2013		
 (Aug. 2013 – Dec. 2013) 4. Social Science/Criminal Justice Department Criminal Justice Certificate Criminal Justice AS Emergency Management Certificate Emergency Management AS Fire Science Technology Certificate 	TPS (5)	No meeting held.
 5. Education Department Early Childhood Education Certificate Early Childhood Education AS Early Childhood Education Secondary Education Certificate Education AA Family Services Certificate 	TPS (6)	 Cosmetology Department (11/18/2013) Early Childhood Education AS (11/8/2013) Early Childhood Education Secondary (No meeting held.) Early Childhood Education Certificate (11/8/2013) Education AA (11/8/2013) Education Certificate (11/8/2013) Family Services Certificate (No meeting held.)
 6. Business Department Accounting AS Marketing AS Marketing Education Secondary Supervision & Management Certificate Supervision & Management AS Visual Communications AS Visual Communications Secondary 	TPS (7)	 Accounting AS (No meeting held.) Marketing AS (No meeting held.) Marketing Education Secondary (No meeting held.) Supervision & Management Certificate (No meeting held.) Supervision & Management AS (No meeting held.) Visual Communications AS (12/6/2013) Visual Communications Secondary (12/6/2013)
 7. Technology Department Computer Networking AS Program Computer Science Certificate Computer Science AS Electronics & Computer Networking Secondary Office Technology Certificate Office Technology AS 	TSS (6)	 Computer Networking AS Program (11/12/2013) Computer Science Certificate (No meeting held.) Computer Science AS (No meeting held.) Electronics & Computer Networking Secondary (11/12/2013) Office Technology Certificate (11/26/2013) Office Technology AS (11/26/2013)

Fall 2013		
(Aug. 2013 – Dec. 2013)		
 8. Tourism & Hospitality Department Culinary AA Food & Beverage Management AS Hotel Operations & Management AS Lodging Management Secondary ProStart Secondary Program Tourism & Travel Management AS 	TPS (6)	No meeting held.
 9. Transportation Department Automotive (Collision Repair & Refinishing Technology Secondary) Automotive Services Technology Certificate Automotive Services Technology AS Automotive Services Technology Secondary Medium/Heavy Truck Diesel Technology Certificate 	TPS (5)	No meeting held.
Number of TPS programs	7/45	16%
Number of TSS programs	4/6	67%

Spring 2014		
(Jan 2014 – May 2014)		
Department/Program	School	Program Meeting/Minutes Dated
 Adult Basic Education Department Adult Education Program (Adult High School Diploma) Adult Education Program (Basic Skills) Adult Education Program (English as a Second Language) GED® 	TPS (4)	Not required to provide Advisory Committee Minutes (not included in the compliance report)
 Nursing and Allied Health Department Health Careers and Science (formerly Introduction to Health Occupations) Secondary Program Medical Assisting Certificate Program Medical Assisting AS Practical Nursing Certificate Program Pre-Nursing Certificate Program 	TPS (5)	No meeting held.
 Construction Trades Department Civil Engineering Technology AS Computer Aided Design & Drafting Certificate Program Construction Technology Certificate Program 	TPS (7)	No meeting held.

Spring 2014		
 (Jan 2014 – May 2014) Construction Trades Secondary Program Pre-Architectural Drafting AS Program Surveying Technology Certificate Program Surveying Technology AS & Certificate Programs 		
 4. Social Science/Criminal Justice Department Criminal Justice Certificate Criminal Justice AS Emergency Management Certificate Emergency Management AS Fire Science Technology Certificate 	TPS (5)	No meeting held.
 5. Education Department Early Childhood Education Certificate Early Childhood Education AS Early Childhood Education Secondary Program Education Certificate Education AA Family Services Certificate 	TPS (6)	No meeting held.
 6. Business Department Accounting AS Marketing AS Marketing Secondary Supervision & Management Certificate Supervision & Management AS Visual Communications AS Visual Communications Secondary 	TPS (7)	No meeting held.
 7. Technology Department Computer Networking AS Program Computer Science Certificate Computer Science AS- Electronics & Computer Networking Secondary Office Technology Certificate Office Technology AS 	TSS (6)	No meeting held.
8. Tourism & Hospitality Department Culinary AA Food & Beverage Management AS Hotel Operations & Management AS Lodging Management Secondary ProStart Secondary Program Tourism & Travel Management AS	TPS (6)	No meeting held.

Spring 2014		
(Jan 2014 – May 2014)		
9. Transportation Department		
 Auto Body Secondary Program 		
 Automotive Services Technology 	TPS	
Certificate	(5)	No meeting held.
 Automotive Service Technology AS 		
 Automotive Services Technology 		
Secondary		
 Medium/Heavy Truck Diesel AS 		
Number of TPS programs	0/45	0%
Number of TSS programs	0/6	0%

Updated curriculum is an important factor in ensuring that programs are current and meets the ever changing demands of industry to prepare students for the workforce. The following section provides information on the currency of technical, related technical, related general education and technical elective course requirements.

Curriculum Revision Activities

In order to ensure the quality of a program, it is important that the courses required for the program be regularly updated to coincide with the skills required in the workplace. Input from advisory committees helps to guide curriculum revisions at both the program and course level. The Summary of Program and Course Review Audit by Department for Academic Year 2013-2014 table, found on Appendix C, contains an audit of courses for academic year 2013-2014. The table provides information on the currency of technical, related technical, related general education and technical electives and departmental course curriculum based on the College's requirement that all course guides be reviewed every five years to be current with industry and national standards for the various programs offered by the College.

The summary table reveals that out of the twenty-one (21) associate programs offered by the College in academic year 2013-2014, ten programs (48%) have program guides with dates over five (5) years old. It also reveals that out of the seventeen (17) certificate programs offered by the College in the same timeframe, nine programs (53%) have program guides with dates over five (5) years old. As for the GCC Career and Technical Education Secondary Programs, the summary table reveals that out of the ten (10) secondary CTE programs, four secondary programs (40%) have course guides with dates beyond the College's five (5) year rule.

The summary table reveals that out of the seventeen (17) certificate programs offered by the College and the twenty-one (21) associate degree programs in academic year 2013-2014, all thirty-eight programs had courses that were five (5) years old and older.

Of the ten (10) secondary CTE programs offered by GCC, four (4) programs (40%) do not have any course that is five (5) years old and older. These programs are: Early Childhood Education

Secondary, Marketing Secondary, Lodging Management Program Secondary, and ProStart Secondary.

As for the Continuing Education and Workforce Development (CEWD) offered courses, the summary table reveals that out of the one hundred and fifty-eight (158) CEWD-offered courses, twenty-four courses (15%) have course guides with dates beyond the College's five (5) year rule.

For a program to be current, the general education requirements, technical requirements, and related general and technical requirements must <u>all</u> be current. This requires communication between departments since some courses required by a program may be under the oversight of another department. This dialogue should be part of the curriculum review process.

Part IV. Closing the Loop

What is *closing the loop*? It is the last phase in the assessment cycle where assessment data is turned back into program/course improvements. *Closing the loop* is important because it informs program review, planning, and budgeting; improves teaching and learning; promotes continuous improvement; strengthens programs; promotes collegiality; and enhances retention and graduation rates.

Based on GCC's two-year assessment schedule, for AY 2013-2014, Group A programs (Associate Degree) were required to enter their program-level and course-level assessment reports and implementation status to close the loop in Fall 2013 thru Spring 2014 in TracDat. Specifically they had to enter their assessment results and indicate how the results will be used to improve their particular units. They also had to report on their implementation status in TracDat. Group B programs (Certificate) were required to enter their program and course-level data collection statuses and assessment reports. Group C programs (Administrative and Student Services) were required to input their new unit assessment plans to start their new Fall 2013 through Spring 2015 assessment cycle. Administrative and Student Services Units also had to enter their unit data collection statuses into TracDat. Group D (Special Programs) was required to enter their program and course-level implementation status to close the loop on the Spring 2012 through Fall 2013 assessment cycle and input a new assessment plan to start their new Spring 2014 through Fall 2015 assessment cycle. The *closing the loop* information for AY2013-2014 is demonstrated by the results of assessments completed by Group A and Group D as summarized below.

The results of assessment show how individual departments and programs closed the loop during academic year 2013-2014. They include programs that were *out of sync*, but were able to *close the loop* during the academic year.

Of the twenty (20) assessment units under Group A, 80% or sixteen (16) units completed their program-level and course-level assessment cycles and closed the assessment loop. The sixteen

(16) assessment units include: Accounting AS, Automotive Service Technology AS & Certificate, Civil Engineering Technology AS, Computer Networking AS, Computer Science AS & Certificate, Criminal Justice AS & Certificate, Early Childhood Education AS & Certificate, Education AA & Certificate, Interdisciplinary Arts and Sciences AA, Marketing AS, Medical Assisting AS & Certificate, Office Technology AS & Certificate, Pre-Architectural Drafting AS, Supervision & Management AS & Certificate, Surveying Technology AS & Certificate, and Visual Communications AS.

Of the twenty-five (25) assessment units under Group D, twenty-two (22) were required to complete their assessment cycle and close the loop. Of the twenty-two (22) Group D units, 100% (22) completed their assessment cycle and closed the loop. The twenty-two (22) assessment units include: Allied Health (Health Careers and Science) (Secondary), Automotive (Automotive Service Technology) (Secondary), Automotive (Collision Repair & Refinishing Technology) (Secondary), Business Department Courses (AC, MK, SM, VC), Construction Trades Department Courses (AE, CE, CT, EM, OR, SU, WA, WE, WT, WW), Construction Trades (Carpentry & AutoCAD) (Secondary), Early Childhood Education (Secondary), Education/Cosmetology Department Courses (ASL, CD, ED, CM), Electronics-Computer Networking (Secondary), English Department Courses (EN, TH), General Educational Development Test Program (GED®), Marketing (Secondary), Math & Science Department Courses (MA, SI), Nursing & Allied Health Department Courses (EMS, HL, MS, NU), Social Science/Criminal Justice Department Courses (CJ, EC, FS, HI, HU, PI, PS, PY, SO, SS), Technology Department Courses (CS, EE, OA, PV, RE), Tourism (Lodging Management Program) (Secondary), Tourism (ProStart) (Secondary), Tourism & Hospitality Department Courses (CH, CI, HS, JA, KE), Transportation Department Courses (AST, ME, MHT), Visual Communications (Secondary), and Work Experience (Secondary).

Of these programs that closed the loop, improvements reported include a refinement in business processes, use of results to refine the assessment method or to implement new assessment methods, to increase the number of full time faculty, to establish further articulation agreements, to hire more tutors, to utilize computer software to enhance course delivery, to draft legislative proposals, and to implement changes in course guides. As for courses, reported improvements include changes in instructional emphasis for faculty, use of results to refine the assessment method or to implement new assessment methods, and changes in course guide after review.

All the assessment information reported in this report was harvested from TracDat. TracDat has a reporting feature that provides useful information for program review, planning, and decision-making.

Part V. Actionable Plans for Improvement

The following recommendations are made based on a review of assessment and program review activities reported for academic year 2013-2014 and include similar recommendations from the 13th AIAR:

- The Committee on College Assessment and the Office of Assessment, Institutional Effectiveness & Research should hold intense one-on-one or dedicated workshops to focus on improving the assessment rates of CEWD-offered courses.
- The Learning Outcomes Committee should work directly with the Committee on College Assessment to ensure curriculum currency with the five year curriculum year and semester-specific assessment requirements for all instructional programs of the College.
- Departments/units chairs/assessment authors should hold regular meetings with their respective faculty/staff to discuss assessment plans and reports in order to increase "buy in" of assessment processes.
- Departments/units assessment authors should mentor individuals who are new to the assessment process.
- Department chairs should work collaboratively with advisory committees to identify ways to improve programs and ensure that advisory committee meetings are held each semester. They should also document meeting minutes and post it online on MyGCC.
- Deans/Academic department chairs, along with counselors, should review their program enrollment and program completions and identify factors that may influence them so that they can make necessary improvements.
- Department chairs need to review and update their curriculum documents to ensure the currency of their courses and programs.
- Department chairs should communicate with other departments regarding general
 education requirements, technical requirements, and related general and technical
 requirements necessary for each of their programs in order to ensure the currency of <u>all</u>
 program- required courses. Include this dialogue as part of the curriculum review
 process.

Appendix A

Assessment Taxonomy for (AY 2013-2014)

GCC ASSESSMENT TAXONOMY FOR ACADEMIC YEAR 2013-2014

GROUP A Associate Degree Programs

Accounting AS
Automotive Service Technology AS & Certificate
Civil Engineering Technology AS
Computer Networking AS
Computer Science AS & Certificate
Criminal Justice AS & Certificate
Culinary Arts AA

Early Childhood Education AS & Certificate Education AA & Certificate

Food & Beverage Management AS

Hotel Operations & Management AS Interdisciplinary Arts and Sciences AA Marketing AS

Medical Assisting AS & Certificate Office Technology AS & Certificate Pre-Architectural Drafting AS

Supervision & Management AS & Certificate Surveying Technology AS & Certificate Tourism & Travel Management AS

Visual Communications AS

GROUP B Certificate Programs

Computer Aided Design & Drafting Certificate Construction Technology Certificate Family Services Certificate Fire Science Technology Certificate Medium/Heavy Truck Diesel Technology Certificate Practical Nursing Certificate
Pre-Nursing Certificate

GROUP C **Administrative & Student Services Units**

Academic Technologies*
Accommodative Services
Admissions & Registration Office
Apprenticeship Training Program
Assessment & Counseling
Board of Trustees +
Business Office*

Center for Civic Engagement Center for Student Involvement

College Access Challenge Grant Program Communications & Promotions Office

Continuing Education & Workforce Development

Development & Alumni Relations Environmental Health & Safety* Foundation Board +
Health Services Center
Human Resources Office*
Learning Resources Center

Facilities

Management Information Systems Office*

Materials Management*
Office of the President +
Planning & Development Office
Project AIM/TRiO

Student Financial Aid*
Student Support Services

^{*}Units under Finance & Administration are due November 5^{th} and April 1^{st} of every year.

⁺These administrative units do not follow the standardized assessment schedule. They report every other year.

GROUP D

Special Programs

(All federally funded instructional programs, general education, developmental courses, career & technical education secondary programs, and Related Technical Requirements/Electives)

Adult High School Diploma Program (AHS)

Technology Department Courses (CS, EE, OA, PV,

RE)

Adult Basic Education (ABE) Tourism (Lodging Management Program)

(Secondary)

Tourism (ProStart) (Secondary)

Updated: April 10, 2014

Allied Health (Introduction to Health Occupations) Tourism & Hospitality Department Courses

(Secondary) (CH, CI, HS, JA, KE)

Automotive (Automotive Service Technology)

Transportation Department Courses (AST, ME,

(Secondary) MHT)

Automotive (Collision Repair & Refinishing Visual Communications (Secondary)

Technology) (Secondary)

Business Department Courses (AC, MK, SM, VC) Work Experience (Secondary)

Construction Trades Department Courses (AE, CE, CT, EM, OR, SU, WA, WE, WT, WW)

(12, 62, 61, 212, 613, 66, 711, 712, 711, 71

Construction Trades (Carpentry & AutoCAD) (Secondary)

Early Childhood Education (Secondary)

Education/Cosmetology Department Courses (ASL, CD, ED, CM)

Electronics-Computer Networking (Secondary)

English Department (EN,TH) Courses

General Education Development Test Program (GED)

Health Careers & Science (Secondary)

Marketing (Secondary)

Math & Science Department Courses (MA, SI)

Nursing & Allied Health Department Courses (EMS, HL, MS, NU)

Social Science/Criminal Justice Department Courses (CJ, EC, FS, HI, HU, PI, PS, PY SO, SS)

50, 55)

Taxonomy for AY 2013-2014

Appendix B

GCC's Two-Year Assessment Cycle Schedule Effective Fall 2013

GCC's TWO-YEAR ASSESSMENT CYCLE SCHEDULE EFFECTIVE FALL 2013

	GROUP A	GROUP B	GROUP C	GROUP D
	Associate Degree	Certificate Programs	Administrative & Student	Special Programs
			Services Units	
	Program & Course SLO	Program & Course SLO	Admin/Student Services	Program & Course SLO
	Assessment Report	Data Collection Status	Unit AUO/SSUO	Implementation Status
	·		Assessment Plan	•
3	Input SLO assessment	Gather data continuously;		Input the status of
7	results and record how	Enter status of data	Go to Program/Unit-Level	implementing use of SLO
201	results will be used for	collected for the SLOs in	Assessment Plan Tab and	assessment results in
	improvement in TracDat's	TracDat's Data Collection	each sub-tab and enter data	TracDat's Data Collection
ALL	Data Collection	Status/Summary of Results	in each field/box for the	Status/Summary of Results
	Status/Summary of Results	(N=?) Tab & Sub-tabs	new cycle	(N=?) Tab & Sub-tabs
F/	(N=?) Tab & Sub-tabs			
	DEADLINE:	DEADLINE:	DEADLINE:	DEADLINE:
	October 14, 2013	October 14, 2013	October 14, 2013	October 14, 2013
	Program & Course SLO	Program & Course SLO	Admin/Student Services	Program & Course SLO
	Implementation Status	Assessment Report	Unit AUO/SSUO	Assessment Plan
4	,	150	Data Collection Status	
201	Input the status of	Input SLO assessment		Go to Program/Unit-Level
7	implementing use of SLO	results and record how	Gather data continuously;	Assessment Plan Tab and
	assessment results in	results will be used for	Enter status of data	Course-Level Assessment
9	TracDat's Data Collection	improvement in TracDat's	collected for the AUO/SSU0	Plan Tab & Sub-tabs and
 	Status/Summary of Results	Data Collection	in TracDat's Data Collection	enter data in each field/box
<u>~</u>	(N=?) Tab & Sub-tabs	Status/Summary of Results	Status/Summary of Results	for the new cycle
l <u>च</u>		(N=?) Tab & Sub-tabs	(N=?) Tab & Sub-tabs	
SPRING				
	DEADLINE:	DEADLINE:	DEADLINE:	DEADLINE:
	March 10, 2014	March 10, 2014	March 10, 2014	March 10, 2014
	Program & Course SLO	Program & Course SLO	Admin/Student Services	Program & Course SLO
	Assessment Plan	Implementation Status	Unit AUO/SSUO	Data Collection Status
			Assessment Report	
4	Go to Program/Unit-Level	Input the status of		Gather data continuously;
2	Assessment Plan Tab and	implementing use of SLO	Input AUO/SSUO	Enter status of data collected
20	Course-Level Assessment	assessment results in	assessment results and	for the SLOs in TracDat's Data
	Plan Tab & Sub-tabs and enter data in each field/box	TracDat's Data Collection Status/Summary of Results	record how results will be	Collection Status/Summary of Results (N=?) Tab & Sub-tabs
FALL	for the new cycle	(N=?) Tab & Sub-tabs	used for improvement in TracDat's Data Collection	Results (N=!) Tab & Sub-tabs
	Tor the new cycle	(14-:) Tab & Sub-tabs	Status/Summary of Results	
			(N=?) Tab & Sub-tab	
			(14 .) 145 & 345 tab	
	DEADLINE:	DEADLINE:	DEADLINE:	DEADLINE:
	October 13, 2014	October 13, 2014	October 13, 2014	October 13, 2014
	Program & Course SLO	Program & Course SLO	Admin/Student Services	Program & Course SLO
	Data Collection Status	Assessment Plan	Unit AUO/SSUO	Assessment Report
5			Implementation Status	
_	Gather data continuously;	Go to Program/Unit-Level		Input SLO assessment results
201	Enter status of data	Assessment Plan Tab and	Input the status of	and record how results will
	collected for the SLOs in	Course-Level Assessment	implementing use of	be used for improvement in
Ü	TracDat's Data Collection	Plan Tab & Sub-tabs and	AUO/SSUO assessment	TracDat's Data Collection
SPRING	Status/Summary of Results	enter data in each field/box	results in TracDat's Data	Status/Summary of Results
	(N=?) Tab & Sub-tabs	for the new cycle	Collection Status/Summary	(N=?) Tab & Sub-tabs
7			of Results (N=?) Tab & Sub-	
),			tabs	
ן ט		DEADUNE	DEADLINE:	DEADLINE:
	DEADLINE.			LIPALILINE'
	DEADLINE: March 9, 2015	DEADLINE: March 9, 2015	March 9, 2015	March 9, 2015

The mission of Guam Community College is to be a leader in career and technical workforce development by providing the highest quality education and job training in Micronesia.





GCC's TWO-YEAR ASSESSMENT CYCLE SCHEDULE EFFECTIVE FALL 2015

	GROUP A	GROUP B	GROUP C	GROUP D
	Associate Degree	Certificate Programs	Administrative & Student	Special Programs
_			Services Units	
	Program & Course SLO	Program & Course SLO	Admin/Student Services	Program & Course SLO
	Assessment Report	Data Collection Status	Unit AUO/SSUO Assessment Plan	Implementation Status
5	Input SLO assessment	Gather data continuously;	Assessment Plan	Input the status of
201	results and record how	Enter status of data	Go to Program/Unit-Level	implementing use of SLO
2(results will be used for	collected for the SLOs in	and Assessment Plan Tab and	assessment results in
	improvement in TracDat's	TracDat's Data Collection	each sub-tab and enter data	TracDat's Data Collection
	Data Collection	Status/Summary of Results	in each field/box for the new	Status/Summary of Results
FALL	Status/Summary of Results (N=?) Tab & Sub-Tabs	(N=?) Tab & Sub-Tabs	cycle	(N=?) Tab & Sub-tabs
L	(N=!) IAD & SUD-IADS			
	DEADLINE:	DEADLINE:	DEADLINE:	DEADLINE:
	October 12, 2015	October 12, 2015	October 12, 2015	October 12, 2015
	Program & Course SLO	Program & Course SLO	Admin/Student Services	Program & Course SLO
9	Implementation Status	Assessment Report	Unit AUO/SSUO	Assessment Plan
16	Input the status of	Input SLO assessment	Data Collection Status	
201	implementing use of SLO	results and record how	Gather data continuously;	Go to Program/Unit-Level
	assessment results in	results will be used for	Enter status of data collected	Assessment Plan Tab and
<u>9</u>	TracDat's Data Collection	improvement in TracDat's	for the AUO/SSUO in	Course-Level Assessment
Z	Status/Summary of Results	Data Collection	TracDat's Data Collection	Plan Tab & Sub-tabs and
8	(N=?) Tab & Sub-tabs	Status/Summary of Results	Status/Summary of Results	enter data in each field/box
SPRING		(N=?) Tab & Sub-tabs	(N=?) Tab & Sub-tabs	for the new cycle
S	DEADLINE:	DEADLINE:	DEADLINE:	DEADLINE:
	March 14, 2016	March 14, 2016	March 14, 2016	March 14, 2016
	Program & Course SLO	March 14, 2016 Program & Course SLO	Admin/Student Services	Program & Course SLO
	· ·		Admin/Student Services Units AUO/SSUO	·
6	Program & Course SLO Assessment Plan	Program & Course SLO Implementation Status	Admin/Student Services	Program & Course SLO Data Collection Status
16	Program & Course SLO Assessment Plan Go to Program/Unit-Level	Program & Course SLO Implementation Status Input the status of	Admin/Student Services Units AUO/SSUO Assessment Report	Program & Course SLO Data Collection Status Gather data continuously;
7	Program & Course SLO Assessment Plan	Program & Course SLO Implementation Status	Admin/Student Services Units AUO/SSUO	Program & Course SLO Data Collection Status
201	Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and	Program & Course SLO Implementation Status Input the status of implementing use of SLO	Admin/Student Services Units AUO/SSUO Assessment Report Input AUO/SSUO assessment	Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in TracDat's Data Collection Status/Summary of
L 201	Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and Course-Level Assessment Plan Tab & Sub-tabs and enter data in each	Program & Course SLO Implementation Status Input the status of implementing use of SLO assessment results in TracDat's Data Collection Status/Summary of Results	Admin/Student Services Units AUO/SSUO Assessment Report Input AUO/SSUO assessment results and record how results will be used for improvement in TracDat's	Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in TracDat's Data
L 201	Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and Course-Level Assessment Plan Tab & Sub-tabs and	Program & Course SLO Implementation Status Input the status of implementing use of SLO assessment results in TracDat's Data Collection	Admin/Student Services Units AUO/SSUO Assessment Report Input AUO/SSUO assessment results and record how results will be used for improvement in TracDat's Data Collection	Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in TracDat's Data Collection Status/Summary of
ALL 201	Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and Course-Level Assessment Plan Tab & Sub-tabs and enter data in each	Program & Course SLO Implementation Status Input the status of implementing use of SLO assessment results in TracDat's Data Collection Status/Summary of Results	Admin/Student Services Units AUO/SSUO Assessment Report Input AUO/SSUO assessment results and record how results will be used for improvement in TracDat's Data Collection Status/Summary of Results	Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in TracDat's Data Collection Status/Summary of
L 201	Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and Course-Level Assessment Plan Tab & Sub-tabs and enter data in each	Program & Course SLO Implementation Status Input the status of implementing use of SLO assessment results in TracDat's Data Collection Status/Summary of Results	Admin/Student Services Units AUO/SSUO Assessment Report Input AUO/SSUO assessment results and record how results will be used for improvement in TracDat's Data Collection	Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in TracDat's Data Collection Status/Summary of
ALL 201	Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and Course-Level Assessment Plan Tab & Sub-tabs and enter data in each field/box for the new cycle DEADLINE:	Program & Course SLO Implementation Status Input the status of implementing use of SLO assessment results in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE:	Admin/Student Services Units AUO/SSUO Assessment Report Input AUO/SSUO assessment results and record how results will be used for improvement in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tab DEADLINE:	Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE:
ALL 201	Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and Course-Level Assessment Plan Tab & Sub-tabs and enter data in each field/box for the new cycle DEADLINE: October 10, 2016	Program & Course SLO Implementation Status Input the status of implementing use of SLO assessment results in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE: October 10, 2016	Admin/Student Services Units AUO/SSUO Assessment Report Input AUO/SSUO assessment results and record how results will be used for improvement in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tab DEADLINE: October 10, 2016	Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE: October 10, 2016
ALL 201	Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and Course-Level Assessment Plan Tab & Sub-tabs and enter data in each field/box for the new cycle DEADLINE: October 10, 2016 Program & Course SLO	Program & Course SLO Implementation Status Input the status of implementing use of SLO assessment results in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE: October 10, 2016 Program & Course SLO	Admin/Student Services Units AUO/SSUO Assessment Report Input AUO/SSUO assessment results and record how results will be used for improvement in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tab DEADLINE: October 10, 2016 Admin/Student Services	Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE: October 10, 2016 Program & Course SLO
FALL 201	Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and Course-Level Assessment Plan Tab & Sub-tabs and enter data in each field/box for the new cycle DEADLINE: October 10, 2016	Program & Course SLO Implementation Status Input the status of implementing use of SLO assessment results in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE: October 10, 2016	Admin/Student Services Units AUO/SSUO Assessment Report Input AUO/SSUO assessment results and record how results will be used for improvement in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tab DEADLINE: October 10, 2016 Admin/Student Services Unit AUO/SSUO	Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE: October 10, 2016 Program & Course SLO Assessment Report
FALL 201	Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and Course-Level Assessment Plan Tab & Sub-tabs and enter data in each field/box for the new cycle DEADLINE: October 10, 2016 Program & Course SLO Data Collection Status	Program & Course SLO Implementation Status Input the status of implementing use of SLO assessment results in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE: October 10, 2016 Program & Course SLO Assessment Plan	Admin/Student Services Units AUO/SSUO Assessment Report Input AUO/SSUO assessment results and record how results will be used for improvement in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tab DEADLINE: October 10, 2016 Admin/Student Services	Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE: October 10, 2016 Program & Course SLO
FALL 201	Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and Course-Level Assessment Plan Tab & Sub-tabs and enter data in each field/box for the new cycle DEADLINE: October 10, 2016 Program & Course SLO	Program & Course SLO Implementation Status Input the status of implementing use of SLO assessment results in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE: October 10, 2016 Program & Course SLO	Admin/Student Services Units AUO/SSUO Assessment Report Input AUO/SSUO assessment results and record how results will be used for improvement in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tab DEADLINE: October 10, 2016 Admin/Student Services Unit AUO/SSUO	Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE: October 10, 2016 Program & Course SLO Assessment Report Input SLO assessment
2017 FALL 201	Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and Course-Level Assessment Plan Tab & Sub-tabs and enter data in each field/box for the new cycle DEADLINE: October 10, 2016 Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in	Program & Course SLO Implementation Status Input the status of implementing use of SLO assessment results in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE: October 10, 2016 Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and Course-Level Assessment	Admin/Student Services Units AUO/SSUO Assessment Report Input AUO/SSUO assessment results and record how results will be used for improvement in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tab DEADLINE: October 10, 2016 Admin/Student Services Unit AUO/SSUO Implementation Status Input the status of implementing use of	Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE: October 10, 2016 Program & Course SLO Assessment Report Input SLO assessment results and record how results will be used for improvement in TracDat's
2017 FALL 201	Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and Course-Level Assessment Plan Tab & Sub-tabs and enter data in each field/box for the new cycle DEADLINE: October 10, 2016 Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in TracDat's Data Collection	Program & Course SLO Implementation Status Input the status of implementing use of SLO assessment results in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE: October 10, 2016 Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and Course-Level Assessment Plan Tab & Sub-tabs and	Admin/Student Services Units AUO/SSUO Assessment Report Input AUO/SSUO assessment results and record how results will be used for improvement in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tab DEADLINE: October 10, 2016 Admin/Student Services Unit AUO/SSUO Implementation Status Input the status of implementing use of AUO/SSUO assessment	Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE: October 10, 2016 Program & Course SLO Assessment Report Input SLO assessment results and record how results will be used for improvement in TracDat's Data Collection
2017 FALL 201	Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and Course-Level Assessment Plan Tab & Sub-tabs and enter data in each field/box for the new cycle DEADLINE: October 10, 2016 Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in TracDat's Data Collection Status/Summary of Results	Program & Course SLO Implementation Status Input the status of implementing use of SLO assessment results in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE: October 10, 2016 Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and Course-Level Assessment Plan Tab & Sub-tabs and enter data in each field box	Admin/Student Services Units AUO/SSUO Assessment Report Input AUO/SSUO assessment results and record how results will be used for improvement in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tab DEADLINE: October 10, 2016 Admin/Student Services Unit AUO/SSUO Implementation Status Input the status of implementing use of AUO/SSUO assessment results in TracDat's Data	Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE: October 10, 2016 Program & Course SLO Assessment Report Input SLO assessment results and record how results will be used for improvement in TracDat's Data Collection Status/Summary of Results
RING 2017 FALL 201	Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and Course-Level Assessment Plan Tab & Sub-tabs and enter data in each field/box for the new cycle DEADLINE: October 10, 2016 Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in TracDat's Data Collection	Program & Course SLO Implementation Status Input the status of implementing use of SLO assessment results in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE: October 10, 2016 Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and Course-Level Assessment Plan Tab & Sub-tabs and	Admin/Student Services Units AUO/SSUO Assessment Report Input AUO/SSUO assessment results and record how results will be used for improvement in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tab DEADLINE: October 10, 2016 Admin/Student Services Unit AUO/SSUO Implementation Status Input the status of implementing use of AUO/SSUO assessment results in TracDat's Data Collection Status/Summary of	Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE: October 10, 2016 Program & Course SLO Assessment Report Input SLO assessment results and record how results will be used for improvement in TracDat's Data Collection
PRING 2017 FALL 201	Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and Course-Level Assessment Plan Tab & Sub-tabs and enter data in each field/box for the new cycle DEADLINE: October 10, 2016 Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-	Program & Course SLO Implementation Status Input the status of implementing use of SLO assessment results in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE: October 10, 2016 Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and Course-Level Assessment Plan Tab & Sub-tabs and enter data in each field box	Admin/Student Services Units AUO/SSUO Assessment Report Input AUO/SSUO assessment results and record how results will be used for improvement in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tab DEADLINE: October 10, 2016 Admin/Student Services Unit AUO/SSUO Implementation Status Input the status of implementing use of AUO/SSUO assessment results in TracDat's Data	Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE: October 10, 2016 Program & Course SLO Assessment Report Input SLO assessment results and record how results will be used for improvement in TracDat's Data Collection Status/Summary of Results
RING 2017 FALL 201	Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and Course-Level Assessment Plan Tab & Sub-tabs and enter data in each field/box for the new cycle DEADLINE: October 10, 2016 Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub- Tabs DEADLINE:	Program & Course SLO Implementation Status Input the status of implementing use of SLO assessment results in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE: October 10, 2016 Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and Course-Level Assessment Plan Tab & Sub-tabs and enter data in each field box for the new cycle	Admin/Student Services Units AUO/SSUO Assessment Report Input AUO/SSUO assessment results and record how results will be used for improvement in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tab DEADLINE: October 10, 2016 Admin/Student Services Unit AUO/SSUO Implementation Status Input the status of implementing use of AUO/SSUO assessment results in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE:	Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE: October 10, 2016 Program & Course SLO Assessment Report Input SLO assessment results and record how results will be used for improvement in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE:
PRING 2017 FALL 201	Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and Course-Level Assessment Plan Tab & Sub-tabs and enter data in each field/box for the new cycle DEADLINE: October 10, 2016 Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub- Tabs	Program & Course SLO Implementation Status Input the status of implementing use of SLO assessment results in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE: October 10, 2016 Program & Course SLO Assessment Plan Go to Program/Unit-Level Assessment Plan Tab and Course-Level Assessment Plan Tab & Sub-tabs and enter data in each field box for the new cycle	Admin/Student Services Units AUO/SSUO Assessment Report Input AUO/SSUO assessment results and record how results will be used for improvement in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tab DEADLINE: October 10, 2016 Admin/Student Services Unit AUO/SSUO Implementation Status Input the status of implementing use of AUO/SSUO assessment results in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs	Program & Course SLO Data Collection Status Gather data continuously; Enter status of data collected for the SLOs in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs DEADLINE: October 10, 2016 Program & Course SLO Assessment Report Input SLO assessment results and record how results will be used for improvement in TracDat's Data Collection Status/Summary of Results (N=?) Tab & Sub-tabs

The mission of Guam Community College is to be a leader in career and technical workforce development by providing the highest quality education and job training in Micronesia.





Appendix C

Summary of Program and Course Review Audit

By Department

(AY 2013-2014)

Department	Programs	Program's Last Date of Approval by AVP as Reflected in TracDat	Number of Technical course requirements for the program as reflected in the Catalog ¹	Number of courses 5yrs old and above	Percentage of courses 5yrs old and above
	Adult High School Diploma (AHS)	4/15/2013	15 ²	3	20%
Adult	Adult Basic Education (ABE)	Course- specific	CEWD ³		
Education	English-as-a-Second Language (ESL)	Course- specific	CEWD ⁴		
	General Educational Development Testing Program (GED®)	Course- specific	CEWD ⁵		

^{*}In a memo transmitted to the Committee on College Assessment (CCA) dated February 17, 2014, the Program Specialist assigned to the Adult Education Office indicated that the Adult High School Diploma Program, the Adult Basic Education, and the English as a Second Language programs were undergoing program and course revisions to incorporate College & Career Readiness Standards and Common Core State Standards. The CCA approved the request to extend assessment requirements for these programs to the official curriculum revisions approval dates due to the extensive changes proposed for these programs.

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¹ Because programs share related technical, related general education and technical elective course requirements, the department may not own some courses under review.

² The courses required for the Adult High School Diploma Program are maintained by other departments of the College and are included under each department's course statistics found within this appendix.

³ Courses are scheduled and maintained by the Office of Continuing Education and Workforce Development.

⁴ Courses are scheduled and maintained by the Office of Continuing Education and Workforce Development.

⁵ Courses are scheduled and maintained by the Office of Continuing Education and Workforce Development.

Department	Programs	Program's Last Date of Approval by AVP as Reflected in TracDat	Number of Technical course requirements for the program as reflected in the Catalog ⁶	Number of courses 5yrs old and above	Percentage of courses 5yrs old and above
	Business Department Courses (AC, MK, SM, VC)	Course- specific	11	8	73%
	Accounting AS	3/27/2007	7	4	57%
	Marketing AS	3/27/2007	7	7	100%
	Marketing Secondary	4/21/2010	4	0	0%
Business	Supervision & Management AS	4/20/2007	9	8	89%
	Supervision & Management Certificate	5/19/2004	7	6	86%
	Visual Communications AS	3/5/2007	Last Date of Approval by AVP as Reflected in TracDat Course-specific 3/27/2007 7 3/27/2007 7 4/21/2010 4 4/20/2007 9 5/19/2004 7 3/5/2007 10 9/25/2006 4 ULUM SUMMARY the 5-year Curriculum Rule Courses the 5-year Curriculum Rule	10	90%
	Visual Communications Secondary	9/25/2006	4	2	50%
	CURRI	CULUM SUMN	MARY		
Total Dep	artment-owned Courses exceeding	g the 5-year Curr	iculum Rule	38	720/
	Total Department-owned	d Courses		52	73%
Total Depa	artment-owned Programs exceeding	-	riculum Rule	6	86%
	Total Department-owned	Programs		7	0070

⁶ Because programs share related technical, related general education and technical elective course requirements, the department may not own some courses under review.

Department	Programs	Program's Last Date of Approval by AVP as Reflected in TracDat	Number of Technical course requirements for the program as reflected in the Catalog ⁷	Number of courses 5yrs old and above	Percentage of courses 5yrs old and above
	Construction Trades Department Courses (AE, CE, CT, EM, OR, SU, WA, WE, WT, WW)	Course- specific	20	11	55%
	Civil Engineering Technology AS	1/3/2012	7	2	29%
Construction	Computer Aided Design & Drafting Certificate	5/3/2010	6	5	83%
Trades	Construction Technology Certificate	3/18/2009	19	19	100%
	Construction Trades (Carpentry & AutoCAD) Secondary	4/29/2010	4	4	100%
	Pre-Architectural Drafting AS	5/7/2010	7	5	71%
	Surveying Technology AS	4/1/2009	11	10	91%
	Surveying Technology Certificate	3/31/2009	7	6	86%
_	CURRIC	ULUM SUMN	MARY		
Total Depa	artment-owned Courses exceeding	the 5-year Curr	riculum Rule	50	770/
	Total Department-owned	Courses		65	77%
Total Dena	rtment-owned Programs exceeding	the 5-vear Cur	riculum Rule	3	
Total Depar	Total Department-owned I	<u> </u>	1101011111110110	7	43%

⁷ Because programs share related technical, related general education and technical elective course requirements, the department may not own some courses under review.

Department	Programs	Program's Last Date of Approval by AVP as Reflected in TracDat	Number of Technical course requirements for the program as reflected in the Catalog	Number of courses 5yrs old and above	Percentage of courses 5yrs old and above
Continuing Education & Workforce Development	CEWD Department Courses ⁸	Course- specific	158	115	73%

⁸ Effective Spring 2014, the Office of Continuing Education and Workforce Development incorporated the assessment of all courses offered through the CEWD office. In partnership with the Office of Assessment, Institutional Effectiveness & Research, CEWD-offered courses and workshops have been created in the College's TracDat assessment management system and the regular monitoring of assessment compliance now includes these courses.

Department	Programs	Program's Last Date of Approval by AVP as Reflected in TracDat	Number of Technical course requirements for the program as reflected in the Catalog ⁹	Number of courses 5yrs old and above	Percentage of courses 5yrs old and above	
	Education/Cosmetology Department Courses (ASL, CD, ED, CM)	Course- specific	20	12	60%	
	Early Childhood Education AS	4/15/2013	9	1	11%	
Education/	Early Childhood Education Certificate	1/03/2012	9	1	11%	
Cosmetology	Early Childhood Education Secondary	4/15/2013	5	0	0%	
	Education AA	12/5/2011	7	2	29%	
	Education Certificate	12/05/2011	7	2	29%	
	Family Services Certificate	2/28/2013	5	1	20%	
	CURRIC	CULUM SUMN	MARY			
Total Depa	artment-owned Courses exceeding	the 5-year Curr	riculum Rule	14	34%	
	Total Department-owned Courses					
Total Depar	rtment-owned Programs exceeding	•	riculum Rule	0	Compliant	
	Total Department-owned I	Programs		6	Computant	

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⁹ Because programs share related technical, related general education and technical elective course requirements, the department may not own some courses under review.

Department	Programs	Program's Last Date of Approval by AVP as Reflected in TracDat	Number of Technical course requirements for the program as reflected in the Catalog ¹⁰	Number of courses 5yrs old and above	Percentage of courses 5yrs old and above
En allah	English Department Courses	Course- specific	9	0	0%
English	Interdisciplinary Arts & Sciences, A.A.	2/4/2013	19	8	42%
	CURRIC	CULUM SUMN	MARY		
Total Depa	artment-owned Courses exceeding	the 5-year Curr	iculum Rule	0	Compliant
	Total Department-owned Courses				
Total Depar	Total Department-owned Programs exceeding the 5-year Curriculum Rule				
	Total Department-owned I	Programs		1	Compliant

Department	Programs	Program's Last Date of Approval by AVP as Reflected in TracDat	Number of Technical course requirements for the program as reflected in the Catalog ¹¹	Number of courses 5yrs old and above	Percentage of courses 5yrs old and above
Math and	Math and Science Department	Course-	28	2	7%
Science	Courses (MA, SI)	specific	20	2	7 70
	CURRIC	CULUM SUMN	MARY		
Total Depa	2	7%			
	Total Department-owned	Courses		28	1 70

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Because programs share related technical, related general education and technical elective course requirements, the department may not own some courses under review.

review.

11 Because programs share related technical, related general education and technical elective course requirements, the department may not own some courses under review.

Department	Programs	Program's Last Date of Approval by AVP as Reflected in TracDat	Number of Technical course requirements for the program as reflected in the Catalog ¹²	Number of courses 5yrs old and above	Percentage of courses 5yrs old and above
	Nursing & Allied Health Department Courses (EMS, HL, MS, NU)	Course- specific	14	11	79%
Nursing and Allied Health	Health Careers and Science (formerly Introduction to Health Occupations) Secondary	4/15/2013	3	3	100%
	Medical Assisting AS	9/20/2005	13	13	100%
	Medical Assisting Certificate	9/20/2005	10	10	100%
	Practical Nursing Certificate	3/17/2012	8	6	75%
	Pre-Nursing Certificate	(4/10/2014)	0	0	0%
	CURRIC	CULUM SUMN	MARY		
Total Depa	artment-owned Courses exceeding	the 5-year Curr	iculum Rule	35	000/
	Total Department-owned Courses				88%
Total Depar	rtment-owned Programs exceeding	the 5-year Cur	riculum Rule	2	400/
	Total Department-owned I	Programs		5	40%

Because programs share related technical, related general education and technical elective course requirements, the department may not own some courses under review.

Department	Programs	Program's Last Date of Approval by AVP as Reflected in TracDat	Number of Technical course requirements for the program as reflected in the Catalog ¹³	Number of courses 5yrs old and above	Percentage of courses 5yrs old and above
	Social Science/Criminal Justice Department Courses (CJ, EC, FS, HI, HU, PI, PS, PY, SO, SS)	Course-specific	23	14	61%
	Criminal Justice AS	12/24/2009	14	5	36%
Social Science/Criminal	Criminal Justice Certificate	3/13/2013	10	5	50%
Justice	Emergency Management AS ¹⁴	4/25/2007	27	0	0%
	Emergency Management Certificate ¹⁵	4/19/2007	27	0	0%
	Fire Science Technology Certificate	9/07/2010	6	3	50%
	CURI	RICULUM SUMMA	ARY		
Total Departm	nent-owned Courses exceed	ing the 5-year Curric	ulum Rule	30	550/
_	Total Department-ow			55	55%
m . 15	1.0	11 1 5 2			
Total Departme	ent-owned Programs exceed		culum Kule	3	33%
	Total Department-own	ieu Programs		3	

¹³ Because programs share related technical, related general education and technical elective course requirements, the department may not own some courses under review.

14 Technical required courses are offered online. College credits are granted upon successful completion of Emergency Management Institute's (EMI) Independent

Study courses online.

Study courses online.

15 Technical required courses are offered online. College credits are granted upon successful completion of Emergency Management Institute's (EMI) Independent Study courses online.

Department	Programs	Program's Last Date of Approval by AVP as Reflected in TracDat	Number of Technical course requirements for the program as reflected in the Catalog ¹⁶	Number of courses 5yrs old and above	Percentage of courses 5yrs old and above
	Technology Department Courses (CS, EE, OA, PV, RE)	Course- specific	12	2	17%
	Computer Networking AS	5/11/2011	12	9	75%%
	Computer Science AS	3/23/2011	17	6	35%
Technology	Computer Science Certificate	3/03/2003	6	3	50%
	Electronics & Computer Networking Secondary	9/29/2008	6	2	33%
	Office Technology AS	4/30/2004	10	5	50%
	Office Technology Certificate	12/12/1996	8	4	50%
	CURRI	CULUM SUM	IMARY		
Total Departme	ent-owned Courses exceeding	the 5-year Cur	riculum Rule	24	410/
_	Total Department-owned			58	41%
Total Departmen	nt-owned Programs exceeding	•	rriculum Rule	4	67%
	Total Department-owned	Programs		6	07 /0

¹⁶ Because programs share related technical, related general education and technical elective course requirements, the department may not own some courses under review.

Department	Programs	Program's Last Date of Approval by AVP as Reflected in TracDat	Number of Technical course requirements for the program as reflected in the Catalog ¹⁷	Number of courses 5yrs old and above	Percentage of courses 5yrs old and above
	Tourism and Hospitality Department Courses (CH, CI, HS, JA, KE)	Course-specific	12	6	50%
	Culinary Arts AA	4/15/2013	9	1	11%
	Food & Beverage Management AS	5/13/2013	7	1	14%
Tourism & Hospitality	Hotel Operations & Management AS	5/10/2010	7	5	71%
	Lodging Management Secondary	1/24/2006	3	0	0%
	ProStart Secondary Program	5/28/2012	3	0	0%
	Tourism & Travel Management AS	3/29/2010	8	7	88%
	CUR	RICULUM SUMMA	ARY		
Total Depart	ment-owned Courses exceed	ling the 5-year Curric	ulum Rule	22	46%
	Total Department-ow	ned Courses		48	40%
				I	
Total Departr	nent-owned Programs excee	<u> </u>	culum Rule	1	17%
	Total Department-own	ned Programs		6	1.,0

Because programs share related technical, related general education and technical elective course requirements, the department may not own some courses under review.

Department	Programs	Program's Last Date of Approval by AVP as Reflected in TracDat	Number of Technical course requirements for the program as reflected in the Catalog ¹⁸	Number of courses 5yrs old and above	Percentage of courses 5yrs old and above
	Transportation Department Courses (AST, ME, MHT)	Course-specific	4	4	100%
	Automotive Service Technology Secondary (Collision Repair & Refinishing Technology)	2/17/2011	4	4	100%
Transportation	Automotive Services Technology AS	4/6/2006	18	18	100%
	Automotive Service Technology Certificate	4/6/2006	18	18	100%
	Automotive Services Technology Secondary	3/10/2009	6	6	100%
	Medium/Heavy Truck Diesel Technology Certificate	7/19/2009	12	2	17%
	CUR	RICULUM SUMMA	RY		
Total Depart	Total Department-owned Courses exceeding the 5-year Curriculum Rule				
	Total Department-ov	vned Courses		44	77%
Total Departs	Total Department-owned Programs exceeding the 5-year Curriculum Rule				
_	Total Department-ow	ned Programs		5	80%

¹⁸ Because programs share related technical, related general education and technical elective course requirements, the department may not own some courses under review.

