

**NEW STUDENT
ORIENTATION:**

**EVALUATION
SURVEY
SUMMARIES**

AY2007-2011

New Student Orientation: Evaluation Survey Summary

AY2007-2008

Spring 2008; January 09, 2008

AY2008-2009

Fall 2008; August 06, 2008

Spring 2009; January 07, 2009

AY2009-2010

Fall 2009; August 12, 2009

Spring 2010; January 10, 2010

AY2010-2011

Fall 2010; August 17, 2010

Spring 2011; January 18 2011

JAN 15 2008

DATE: January 14, 2008

TO: Dr. Michelle Santos, Dean
School of Technology and Student Services

VIA: Bobbie Leon Guerrero, Program Specialist
Center for Student Involvement

FROM: Elizabeth Duenas, Program Coordinator II
Center for Student Involvement

SUBJECT: New Student Orientation, Spring 2008
Evaluation Survey Summary

Hafa Adai Michelle!

Attached you will find the Evaluation Survey Summary for the New Student Orientation for the Spring 2008 semester held on January 09, 2008.

According to the responses received, the Orientation went very well with a request that there be PowerPoint presentation and more student involvement in the Agenda. I believe these suggestions are valid and can be accommodated to create a more active Orientation for the next New Student Orientation.

I will forward, via email, a copy of the Summary to all the presenters for their information and benefit.

Please review the Summary and let me know if you have any questions or any further suggestions.

Attachment: New Student Orientation Evaluation Survey Summary, Spring 2008 (4 pgs)

New Student Orientation Evaluation Survey Summary

SPRING 2008 Wednesday, January 09, 2008
100 signed-in / 73 evaluation surveys submitted

Please answer each question by placing a ✓ or ✗, in the box next to your response.

1. Gender: 20 Male 53 Female 00 Blank
2. Age: 47 16-21 09 22-25 05 26-30 04 31-35 04 36-40
02 41-45 00 46-50 02 51-55 00 56 or older 00 Blank
3. Ethnic background: 47 Pacific Islander (*which island*):

<u>28</u> Guam	<u>02</u> Filipino	<u>00</u> Republic of Belau	<u>00</u> Yap
<u>10</u> Chuuk	<u>00</u> Pohnpei	<u>01</u> Saipan	<u>01</u> Hawaii
<u>01</u> Korea	<u>02</u> Palau	<u>02</u> CNMI	<u>00</u> FSM/Micronesia
<u>20</u> Asian	<u>02</u> Black, African American	<u>02</u> Hispanic, Latino	
<u>01</u> White, Caucasian			
<u>01</u> Other: Indian			
4. Attending GCC for: 02 GED 06 Adult High School Diploma 01 Apprenticeship Program 03 Blank
47 Associate Degree Program 20 Declared 27 Blank
07 Certificate Program 04 Declared 03 Blank
Major: 01 Hospitality 03 Early Child Education 02 Computer Science
01 Accounting 01 Nursing 04 Criminal Justice
02 Culinary Arts 02 Education 01 Cosmetology
02 Tourism 02 Education/ECE 01 Business
01 Hospitality Management/Business Management
10 Undeclared

	Based on each section Presentation, I now have the knowledge Of where and how to get the support I need to succeed here at GCC.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
5.	Admissions and Registration	37	30	06	00	00
6.	Financial Aid	39	29	04	00	01
7.	Student Support Services	40	29	04	00	00
8.	Assessment and Counseling	48	22	03	00	00
9.	Project Aim (TRiO Programs)	26	38	09	00	00
10.	Career Placement Center	34	33	05	01	00
11.	Accommodative Services	31	33	09	00	00
12.	Center for Student Involvement	35	35	03	00	00
13.	COPSA, Board of Trustee Student Member and Student Organizations	34	33	06	00	00

(All comments typed exactly as written on Evaluation surveys)

14. What aspects of this Orientation did you find MOST helpful?

- Most of the aspects were pretty helpful.
- Everything that was given was a big help to all of us, I thank you for this day.
- Financial Aid.
- Info on all the resources.
- That we have financial aid to help us, especially at this time.
- Campus tours/ This orientation gave me the time to know who are GCC counselors, doctors, etc.
- The work system of scholarships and financial aids.
- All of them.
- Discussion of counseling offices duties very helpful.
- Financial Aid was most helpful.
- Financial Aid and Counseling & Assessment.
- Financial Aid, Counseling.
- I have learn about mostly everything.
- I have alot things that are really useful for college.
- Counseling/counselors are open hearted/welcoming; they are always there for you.
- Very informative.
- That GCC decided to let us come together on this day for orientation, lunch was GREAT!!
- Counseling.
- All presentations given are helpful.
- All of it, everyone was helpful and friendly.
- Everything.
- Signing into my WEB page and help with Financial Aid.
- Navigate your course through GCC & beyond.
- The type of services offered at GCC.
- Information.
- The information the department gave.
- Registration.
- Being able to meet the people who play a big part in all that we do in school.
- The fact that you guys made it feel like a comfortable environment. Also that it is always okay to ask for help. Basically an overall good orientation. Keep it up.
- GCC (COPSA) open up for all needs usually location of each non instruction for each, counselor help us to politely ask questions in every situation as a student at GCC. Receiving good comments to all student counselors for all effort and support.
- All the presentation are helpful and excitement.
- All the presentations/presenters' were big help. They helped me understand a bit more.
- Everything during the orientation was really helpful.
- I've learned so many about the different organizations and programs.
- This orientation was very helpful for the new student, because the question in our mind was answered clearly and good. Thank you so much for this orientation.
- About tutoring and everything else, is good to know.
- About my Financial Aid questions.
- I found all information useful.
- Speakers.
- Assessment and Counseling, Financial Aid, Student Support, all!!
- FASA.
- Assessment and counseling.
- Financial Aid, Counseling help, and presentation.
- Financial Aid, Counseling and Student Support Services.
- All of it.
- Career Placement Center.
- Financial Aid and Counseling Center.
- Today's attendance is excellent. I find every aspect helpful.
- Counseling and Financial Aid assistance as well as the student organizations.
- All of the above.

- Know where to go.
- The Financial Aid.
- Everything especially the counselor part. The presenters were all good.
- The Financial Aid is the most helpful. But all of the presentations were very helpful.
- None.
- The Financial Aid presentation. I like the Straight to the point orientation.
- Financial Aid information, due dates from Admissions, and Career Placement Center gave us information for so many things to help within our literature.
- The breakdown of information from all the different department here at GCC.
- Every information.

15. What aspects of this Orientation did you find LEAST helpful?

- Everything was pretty helpful.
- Nothing much, everything that was given was very helpful.
- None.
- No comment!
- Making letters with our bodies.
- Accommodative Services.
- N/A.
- COPSA.
- They were all helpful.
- Nothing at all. This orientation was really helpful to me.
- Actually they were all helpful, even if I didn't really need to know that information. It is helpful to know because they'll probably be a person that might come up to me for information I would be able to help at least for that.
- I think all the information in this orientation was helpful.
- All were quite adequate enough. So none were unhelpful. All did well.
- Not much.
- All was helpful. What was the sign language association for they didn't say.
- Student Support Services.
- I don't see nothing that are not helpful.
- Nothing at all.
- None of the above.
- No very good day.
- There wasn't much info on Trio.

16. To better serve our GCC students, what suggestions do you have for improving the Orientation program for future semesters?

- I don't have any but keep up the great job.
- None.
- I think GCC serves the students to the fullest. The orientation was great. The Administrators covered everything that I needed to know.
- It's good.
- Probably the names on the Agenda cause it was out of order.
- Program is fine as is.
- Nothing it was already fun to hear them.
- Keep up the same energy.
- Keep it how it is.
- Tables to write on.
- "None" professionally giving.
- N/A.
- Nothing.
- Nothing, it was good and foods good.
- To hold the orientation on Friday.
- Good as is.
- I think that all you do are good & helpful.

- Just one thing, try to cut it a little shorter, you tend to lose the audience attention. But other than that it was good.
- All good.
- More student involvement.
- Nothing at all, everything is good.
- Since this is the first, I think it went well.
- I think the orientation was a success. Information and accommodations was perfect.
- Well done.
- Comic relief to make students comfortable with the staff and the school.
- Its excellent! Good job guys.
- Orientation was great, I enjoyed.
- Maybe just have orientation a little earlier, I'm not able to stay through the whole thing because I'll be late to work.
- As of today, this orientation is excellent.
- It was fine how it was.
- Keep up the friendly work.
- Slide shows or PowerPoint presentations.
- None for now.
- Keep up the straight to the point presentation.
- Explain a little what Trio is & what you can do. Yes ask questions but briefly through the info. Should go a little faster.
- None, I enjoyed myself.

17. How did you hear about the New Student Orientation? *(Please ✓ all that apply)*

14 PDN 23 Flyer 09 Poster 07 Placement Exam
09 Counselor 07 GCC Student 27 Admissions & Registration
13 Friend / Family 01 Other: GCC Catalog

18. Overall, I thought the New Student Orientation session was:

45 Excellent 28 Good 00 Fair 00 Poor



RECEIVED
OCT 03 2008

Center for Student Involvement


Learning Today ... Leading Tomorrow!

Accredited by the
Western Association of
Schools and Colleges

DATE: October 1, 2008

TO: Dr. Michelle Santos, Dean
School of Technology and Student Services

VIA: Esther Yanger, Associate Dean
School of Technology and Student Services

FROM: Bobbie Leon Guerrero, Program Specialist
Center for Student Involvement 

SUBJECT: New Student Orientation, Fall 2008
Evaluation Survey Summary

Hafa Adai!

Attached please find the Evaluation Survey Summary for the New Student Orientation for the Fall 2008 semester held on August 6, 2008. Based on the responses received, the Orientation went very well.

I will forward, via email, a copy of the Summary to all the presenters for their information and benefit.

Please review the Summary and let me know if you have any questions or any further suggestions.

create a great day!

Attachment: New Student Orientation Evaluation Survey Summary, Fall 2008 (4 pgs)

New Student Orientation Evaluation Survey SUMMARY

FALL 2008 Wednesday, August 6, 2008
209 signed-in / 117 evaluation surveys submitted

Please answer each question by placing a ☒ or ☐ in the box next to your response.

1. Gender: 35 Male 82 Female 00 Blank
2. Age: 83 16-21 11 22-25 10 26-30 03 31-35 05 36-40
01 41-45 00 46-50 02 51-55 01 56 or older 01 Blank
3. Ethnic background: 58 Pacific Islander (which island):
36 Guam 03 Chamorro 01 Rota/Guam 02 Micronesia
07 Chuuk 02 Pohnpei 06 Blank 01 Samoa/Hawaii
43 Asian 00 Black, African American 05 Hispanic, Latino
03 White, Caucasian 01 Other: Filipino 01 Other: Chuuk
06 Other: Pacific Island/White, Caucasian; Asian/White, Caucasian; Asian/Hispanic, Latino
4. Attending GCC for: 01 GED 02 Adult High School Diploma 01 Apprenticeship Program 00 Blank
34 Associate Degree Program 25 Declared 09 Blank
09 Certificate Program 09 Declared 00 Blank
Major: 02 Accounting 01 Automotive 02 Computer Science
02 Culinary Arts 11 Education 05 Early Childhood Education
02 Hospitality 03 Liberal Arts 01 LPN
02 Medical Assistant 01 Med. Asst/LPN 03 Nursing
02 Supervision/Mgmt 02 Visual Communications

Based on each section Presentation, I now have the knowledge Of where and how to get the support I need to succeed here at GCC.		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	BLANK
5.	Admissions and Registration						
6.	Financial Aid	47	60	09	00	00	01
7.	Student Support Services	51	52	12	02	00	00
8.	Assessment and Counseling	46	58	10	00	00	03
9.	Project Aim (TRiO Programs)	44	60	11	00	00	02
10.	Career Placement Center	42	53	18	02	00	02
11.	Accommodative Services	30	59	24	02	00	02
12.	Center for Student Involvement	32	57	23	02	00	03
13.	COPSA, Board of Trustee Student Member and Student Organizations	45	54	15	01	00	02
		41	57	17	00	00	02

(All comments typed exactly as written on Evaluation surveys)

14. What aspects of this Orientation did you find MOST helpful?

- The info from various offices and food.
- None
- Register early.
- FAFSA, registration.
- Student organizations, financial aid.
- The explanation of the officers that GCC has.
- I enjoyed the laughs of Mr. Bill.
- The "information to help..." part.
- That GCC offers many varieties of interests.
- About the FAFSA.
- Counseling.
- Financial Aid.
- Financial Aid and career placement center.
- Most of them are helpful to me, all great introductions.
- Most of the explanations.
- Education.
- I think but most of them it's very helpful to us.
- Finance and counseling.
- About the student activities and organizations.
- Admissions and registration / safety for the students at night, I.d.'s for discounts.
- Information given for financial aid.
- I can't remember.
- FAFSA Trio program.
- FAFSA info and how to register.
- There was so many information I found helpful to me... Such as all the organizations that GCC offers.
- COPSA.
- The basic info of where and who we see about certain things such as counseling or registration was helpful.
- Student policies.
- Financial Aid information and registration information provided answers to all my questions.
- All information was needed.
- Getting to know the people of the various departments and what services they have available and where their located.
- Everything.
- Financial Aid, student support services.
- Well as a first year student coming to this orientation has really help me a lot getting to know everyone and knowing how nice they are was the most helpful.
- Get medical early, before registering.
- Mostly everything!! Cause I'm a new student and mostly everything you guys said was interesting to me.. thanks =).
- The explanation of different services provided on campus.
- I think that all the aspects that were most helpful.
- Knowing all services available to me and where they are located. Also knowing all the advisors & counselors.
- Everything was helpful.
- FAFSA Security.
- The food.
- Center for Student Involvement.
- Very nice, straight -forward talk.. Also very informative.
- Intro to leaders / student organizations.
- Assessment and counseling.
- The introduction of the available organizations.
- The student support services.
- Some of the registration information and financial aid info as well.
- The information given from Ms. Micki Lonsdale about the financial aid.
- Admissions.
- No comment.
- Financial Aid-explained points I didn't know about. Project aim - very helpful.
- Registration.
- Financial Aid, registration, and counselor.
- All.
- Most helpful aspects were when the different advisors etc. came up and gave there own welcoming remarks.
- I was really interested in the student activities portion of the orientation.

- About what Mr. Melendez & Mr. L. Ama had discussed about adding & dropping & all academic discipline.
- Early registration.
- The aspect of the orientation I found helpful is the counseling, because helping students in guiding them in their school life that will help them succeed in their future.
- Talking about organizations.
- Actually, I registered and finish all that I need to do to be a legit student of GCC.
- Lunch.
- The pamphlets and brochures also the staff members cooperation.
- Everything is helpful and becoming a freshman student at GCC.
- I find most helpful is the financial aid.
- The organizations that GCC have.
- Student organizations.
- Information and guidance for project aim – how can I join if not applicable to join FAFSA. Meeting new people and learning more about the student government.
- All of the information was helpful. It answered all of my questions.
- Speech and information given by dean.
- The FAFSA part. It was very helpful.

15. What aspects of this Orientation did you find LEAST helpful?

- N/A
- None.
- Nothing.
- I thought it was a bit boring.
- I still don't know how to get myself enrolled to GCC.
- Admissions and registration.
- Trio Programs.
- The ones I remember the least or don't remember at all.
- Student support information.
- Well, none of them but all of them its very helpful to us.
- Financial Aid.
- Too many organizations and names mentioned – those explanations were a bit in vain.
- I can't remember.
- I didn't find or hear anything that was least helpful to me.
- I thought there could be more elaborating on different topics such as different organizations at GCC.
- Took to long to start.
- Nothing everything was really helpful.
- To start exactly 15-20 mins after the hour.
- Hmmm...none of them, as I written about that all of the aspects were very helpful.
- None. All were helpful.
- Student Support Services.
- Career placement center.
- All information was useful.
- All was ok, every thing was mostly helpful.
- I found everything helpful.
- None, because I find all theses aspects most helpful.
- No comment.
- The least helpful aspect of the orientation is will none all aspects are helpful.
- Nothing much. I've learned a lot and the stuff and officers are funny & great.
- None available.
- Nothing everything was helpful.
- Would like to know more of what the campus represents – Are the credits transferable – Why is the campus not a university – what is the difference.
- 30 min lateness of orientation.

16. To better serve our GCC students, what suggestions do you have for improving the Orientation program for future semesters?

- Nothing I am satisfied.
- Nothing. You guys are great.
- I would like to hear more from more staff members and maybe even students who are involved in a school programs/organizations for motivation.
- Visual presentation of organizations activities.
- Maybe having a PowerPoint, more advertisement and interesting.
- None.

- It was better than I expected.
- Nothing everything seems good.
- To better serve the future student that will attend GCC.
- Pizza.
- Nothing much you guys are doing a great job!! =).
- I don't know yet!
- It is kind of dull. It would help if it were a bit more upbeat!!!
- Everything was fine, keep it the same.
- Tables.
- Make it more interesting, like fun or something. But it was kind of all-right.
- Good and short.
- Shooooooooorter.
- Showing what other major you have. Be some visionary form!
- Make brochures more helpful.
- No comment.
- More enthusiasm.
- -N/A.
- Keep thing interesting and consider time as well.
- Better viewing.
- Career placement center.
- More food.
- - You all did a great job! Short & simple to the point. Very helpful information. Thank you=).
- More seats.
- Do your best.
- Need more excitement in the presentation.
- Give help.
- More entertaining and student involvement.
- Nothing mine still think of it, maybe next school year I have to answer this question.
- Well, I'm not thinking of any changes before, during, or right now – all the way to after the orientation.
- The suggestion I have one another.
- Please ask the students who feel like talking when someone is giving information to be quiet. This is not high school!
- Start on time.
- Make your speech short & interesting, so we don't get bored & sleepy. As you observe, many students walk away the room before orientation was ended.
- For future semester orientation programs, I suggest that the orientation: 1. date be set earlier so that its not so close to course deadlines, 2. a general idea of how long the orientation will be (and will end) be put on the posters, 3. keep to the schedule (orientation began @ 1:40 when the flyers said 1:00).
- No suggestions.
- None just keep up the good work about GCC orientation.
- I think it would have been nice if there was more elaboration on the presentations for certain topics such as the different organizations at GCC.
- Have lively speakers. Don't make it too long. Haha!
- Provide more information on deadlines.
- Good as is.
- Nothing at this time, everything was well organized and fun to attend.
- Do your best..
- Discuss each organizations.
- Nothing I thought that everything was great.
- Nothing!! I like how you guys held this orientation. I learned a lot. Thanks!! =)
- Talk more about the Financial and.
- To pwr point presentation of the campus while waiting for the presentation.

17. How did you hear about the New Student Orientation? (Please ✓ all that apply)

<u>11</u> PDN	<u>36</u> Flyer	<u>35</u> Poster	<u>08</u> Placement Exam
<u>25</u> Counselor	<u>16</u> GCC Student	<u>22</u> Friend / Family	<u>43</u> Admissions & Registration
<u>02</u> Other: Website	<u>01</u> Other: Internet	<u>02</u> Other: COPSA	<u>05</u> Blank

18. Overall, I thought the New Student Orientation session was:

<u>41</u> Excellent	<u>60</u> Good	<u>05</u> Fair	<u>01</u> Poor	<u>07</u> blank
<u>03</u> Other comments: Better than Good; Not worth my time; Epiphany.				



GUAM COMMUNITY COLLEGE

Kulehon Kunitidat Guahan

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RECEIVED

JAN 12 2009

Center for Student Involvement

Learning Today ... Leading Tomorrow!

DATE: January 14, 2009

TO: Dr. Michelle Santos, Dean
School of Technology and Student Services

VIA: Esther Yanger, Associate Dean
School of Technology and Student Services

Bobbie Leon Guerrero, Program Specialist
Center for Student Involvement

FROM: Donnie Lizama, Program Coordinator II
Center for Student Involvement

SUBJECT: New Student Orientation, Spring 2009
Evaluation Survey Summary

Hafa Adai!

Attached please find the Evaluation Survey Summary for the New Student Orientation for the Spring 2009 semester held on January 7, 2009. Based on the responses received, the Orientation went very well.

I will forward, via email, a copy of the Summary to all the presenters for their information and benefit.

Please review the Summary and let me know if you have any questions or any further suggestions.

Attachment: New Student Orientation Evaluation Survey Summary, Spring 2009 (3 pgs)

New Student Orientation Evaluation Survey Summary

SPRING 2009 Wednesday, January 07, 2009
128 signed-in / 94 evaluation surveys submitted

Please answer each question by placing a ✓ or ✗ in the box next to your response.

1. Gender: 33 Male 61 Female 00 Blank
2. Age: 57 16-21 17 22-25 05 26-30 03 31-35 03 36-40
04 41-45 03 46-50 02 51-55 00 56 or older 00 Blank
3. Ethnic background: 61 Pacific Islander 26 Asian
00 Black, African American 03 Hispanic, Latino
04 White, Caucasian 00 Blank
00 Other:
4. Attending GCC for: 02 GED 10 Adult High School Diploma 02 Apprenticeship Program 01 Blank
73 Associate Degree Program 12 Certificate Program

	<i>Based on each section Presentation, I now have the knowledge Of where and how to get the support I need to succeed here at GCC.</i>	<i>Strongly Agree</i>	<i>Agree</i>	<i>Neutral</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>BLANK</i>
5.	Admissions and Registration	36	37	10	01	00	10
6.	Financial Aid	49	33	06	00	00	06
7.	Assessment and Counseling	38	40	08	00	01	07
8.	Student Support Services	57	28	02	01	00	06
9.	Project Aim (TRiO Programs)	33	45	09	00	00	07
10.	Accommodative Services	29	47	09	03	00	06
11.	Center for Student Involvement	39	42	07	00	00	06
12.	COPSA, Board of Trustee Student Member and Student Organizations	43	36	07	01	01	06

(All comments typed exactly as written on Evaluation surveys)

13. What aspects of this Orientation did you find MOST helpful?

- Most of the aspects were helpful.
- Financial Aid.
- Introduction to GCC Student Activities.
- All of them are helpful.
- Very helpful people.
- Everything, very awesome speech.
- All information helpful.
- Student Support Services, Financial Aid, Admissions & Registration

- Everything.
- I found every most helpful and I am looking forward to my journey here at GCC.
- Financial Aid, some don't have computer but we can apply with application.
- Project AIM, what it has to offer.
- Identifying the right people to ask for assistance.
- Their motto was they are here to help.
- How COPSA can help students.
- Everything on the speaker.
- The organization they had on campus.
- Organizations and Discipline
- The way it was organized was really helpful. The whole agenda process was really satisfying.
- Learning how to join groups that will enable my future career.
- Mr. Melendez was most helpful. He explained everything thoroughly in a very interesting way – it wasn't boring, he got everyone's attention in a very interesting point of view.
- The speeches that were presented gave me more knowledge of GCC.
- Accommodative Services
- The CATO presentation.
- Everything in one place.
- For my first time back to school after 25 years, I feel the information I received were very knowledgeable, brief and not too lengthy.
- The most helpful was the activities and organization groups.
- Orientation could be held at an earlier time.
- Speakers, talking slowly and emphasizing their points.
- Good food.
- Learn more about GCC rules.
- Student Support Services & CSI
- The information and warm welcome.

14. What aspects of this Orientation did you find LEAST helpful?

- Everything was pretty helpful.
- None.
- Nothing much, everything that was given was very helpful.
- Parking lot.
- Could give a little more information on subjects.
- Nothing, very thing was awesome.
- Student Support Office.
- TRiO Programs.
- Admissions & Registration.
- Need more seats.
- There wasn't that much visual presentation.
- Accommodative Services.

15. To better serve our GCC students, what suggestions do you have for improving the Orientation program for future semesters?

- I don't have any but keep up the great job.
- None.
- Orientation is agreeable.
- Add more selection on food.
- Leave Admission, Financial Aid and the Business Office at the normal location.
- It was good. Keep up the good work.
- Nothing.
- I think its good enough.
- Books, talk about the books.
- Presence of all student organization representation.
- Make the speeches a lot more exciting. Also, to provide more information.
- You did a Great Job!

- Everything presented in satisfaction.
- Have all presentations/speakers provide more information for students.
- Need more chairs.
- Need more help with financial aid desk.
- More at this time, this orientation was very brief.
- I don't know what to change.
- One of the best orientations I've been to.
- Fundraising.
- Well prepared, but one thing that they didn't mention is about taking an online class.
- Put more visual presentations and that's really all! The whole orientation was really well put together.
- A power point with picture of what the speakers are talking about maybe helpful.
- Emphasize more on personal development. College Success Skills Programs, Math Tutoring Programs.
- More advertisement, signage on campus directing to building.
- Orientation should be earlier than one week before the semester.

16. How did you hear about the New Student Orientation? *(Please ✓ all that apply)*

28 PDN 18 Flyer 15 Poster 06 Placement Exam
10 Counselor 16 GCC Student 33 Admissions & Registration
18 Friend / Family 10 Other: Website, Just decided to go to college, Senior Center, CSI, GCC Catalog.

17. Overall, I thought the New Student Orientation session was:

57 Excellent 35 Good 02 Fair 00 Poor

New Student Orientation Evaluation Survey Summary

FALL 2009 Wednesday, August 12, 2009

272 signed-in / 222 surveys distributed - 183 evaluation surveys submitted

Please answer each question by placing a ✓ or X in the box next to your response.

1. Gender: 66 Male 117 Female 0 Blank
2. Age: 135 16-21 21 22-25 10 26-30 5 31-35 2 36-40
6 41-45 2 46-50 0 51-55 2 56 or older 0 Blank
3. Ethnic background: 103 Pacific Islander 61 Asian
3 Black, African American 3 Hispanic, Latino
7 White, Caucasian 0 Blank
6 Other: (Pacific Islander, Asian, White/Caucasian, Balinese, Marhallese, Chamoru, Filipino)
4. Attending GCC for: 1 GED 10 Adult High School Diploma 3 Apprenticeship Program 1 Blank
132 Associate Degree Program 37 Certificate Program

	<i>Based on each section Presentation, I now have the knowledge Of where and how to get the support I need to succeed here at GCC.</i>	<i>Strongly Agree</i>	<i>Agree</i>	<i>Neutral</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>BLANK</i>
5.	Admissions and Registration	72	95	15	0	1	0
6.	Financial Aid	68	94	19	1	1	0
7.	Assessment and Counseling	71	97	13	1	1	0
8.	Student Support Services	64	98	21	0	0	0
9.	Project AIM (TRiO Programs)	57	88	34	4	0	0
10.	Accommodative Services	47	83	48	4	1	0
11.	Center for Student Involvement	62	90	29	1	1	0
12.	COPSA, Board of Trustee Student Member and Student Organizations	51	91	37	4	0	0

(All comments typed exactly as written on Evaluation surveys)

13. What aspects of this Orientation did you find MOST helpful?

- People helping students with there problems.
- Student Support Services, Financial Aid, Admissions & Registration.
- Counselor's Advice.
- Everything was helpful.
- TRiO programs.
- We get to know some of the Board Members of GCC.
- It was fast, I might make it to my appointment.

- How programs at GCC work.
- Food.
- Presentation was fast but detailed so it's all good.
- Types of other helpful programs that are available.
- Helped me recognize the faculty of GCC.
- President's update.
- Faculty and staff are willing to help students as far as they can.
- Discussion about the Student Organizations.
- Organized.
- Project AIM (TRiO)
- The student that said to visit teachers during office hours and utilize their help with class after class.
- Telling us the information that we need.
- COPSA
- Phi Theta Kappa
- Speakers gave a firm description and information to help guide us students.
- Short orientation.
- Campus tour.
- Organized and well prepared.
- McDonald's
- Time.
- Disciplinary actions

14. What aspects of this Orientation did you find LEAST helpful?

- Everything was helpful.
- None.
- Mr. William Melendez Jr., it's nice to feel safe.
- BOT -- Board of Trustee.
- Testimonies of other students.
- No chairs.
- Accommodative Services.
- Heat.
- Food should go first.
- Having lunch schedule is printed in the wrong place of the agenda.
- When the presenter speaks into the microphone but can't be heard, that is useless.
- Too much information during speeches, get to the point.
- Too long.

15. To better serve our GCC students, what suggestions do you have for improving the Orientation program for future semesters?

- Make it more fun by doing other activities.
- I don't have any but keep up the great job.
- None.
- Good food.
- Have a bigger room for people would have space and more room to move.
- It was good. Keep up the good work.
- More chairs and cooler room.
- Health Clearance takes to long! The wait is long, just to find out what you need.
- Presentations should be on a projection screen so it catches all audience attention.
- Everything is alright.
- Have more special guests.
- Make speech clear to understand.
- To show more visual presentations.
- Some staff such as student administration should be more knowledgeable as to the time and date of student orientation.
- Our campus is expanding and hopefully, in the future, we'll be able to have our own auditorium for GCC's graduation and for our growing student body.
- Early time to start like in the morning.
- Double orientation, so more room and convenience.

- College should try opening a day care since it is a problem that has come up.
- Speakers should be more energetic.
- Have the option to do 1 on 1 with financial application rather than just on line.
- Mention where students go for particular services.
- Keep it short and simple.
- Talk more about financial aid.
- No suggestion, keep up the good work.
- More student speakers.

16. How did you hear about the New Student Orientation? (*Please ✓ or X all that apply*)

15 PDN 69 Flyer 30 Poster 17 Placement Exam
47 Counselor 29 GCC Student 45 Admissions & Registration
41 Friend / Family 10 Other: (Orange paper, handouts, newspaper, website, on line calendar).

17. Overall, I thought the New Student Orientation session was:

72 Excellent 95 Good 15 Fair 1 Poor 0 Bank

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JAN 14 2010

GUAM COMMUNITY COLLEGE

Kolehon Kamunida' Guåhan


Accredited by the
Western Association of
Schools and Colleges

Center for Student Involvement

Learning Today ... Leading Tomorrow!

DATE: January 15, 2010

TO: Dr. Michelle Santos, Dean
School of Technology and Student Services

VIA: Bobbie Leon Guerrero, Program Specialist
Center for Student Involvement 

FROM: Donnie Lizama, Program Coordinator II
Center for Student Involvement

SUBJECT: New Student Orientation, Spring 2010
Evaluation Survey Summary

Hafa Adai!

Attached please find the Evaluation Survey Summary for the New Student Orientation for the Spring 2010 semester held on January 8, 2010. There were 115 people signed in and 107 people turned in an Evaluation Survey. Based on the responses received, the Orientation went very well.

I will forward, via email, a copy of the Summary to all the presenters for their information and benefit.

Please review the Summary and let me know if you have any questions or any comments.

Attachment: New Student Orientation Evaluation Survey Summary, Spring 2010 (2pgs)

New Student Orientation Evaluation Survey Summary

SPRING 2010 Friday, January 8, 2010
 115 signed-in / 107 evaluation surveys submitted

Please answer each question by placing a ☒ or X in the box next to your response.

1. Gender: 45 Male 62 Female 0 Blank
2. Age: 65 16-21 15 22-25 10 26-30 4 31-35 3 36-40
6 41-45 0 46-50 0 51-55 2 56 or older 2 Blank
3. Ethnic background: 71 Pacific Islander 33 Asian
0 Black, African American 1 Hispanic, Latino
4 White, Caucasian 2 Blank
6 Other: (Chamorro, Yapese, Thai, Micronesian)
4. Attending GCC for: 5 GED 4 Adult High School Diploma 5 Apprenticeship Program 1 Blank
81 Associate Degree Program 15 Certificate Program

Based on each section Presentation, I now have the knowledge of where and how to get the support I need to succeed here at GCC.		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	BLANK
5.	Admissions and Registration	49	43	11	2	0	2
6.	Financial Aid	55	39	11	1	0	1
7.	Assessment and Counseling	52	43	11	0	0	1
8.	Student Support Services	65	30	10	1	0	1
9.	Project AIM (TRiO Programs)	58	34	13	1	0	1
10.	Accommodative Services	49	41	14	2	0	1
11.	Library – Learning Resources Center	58	37	10	1	0	1
12.	Center for Student Involvement	58	36	11	1	0	1
13.	COPSA, Board of Trustee Student Member and Student Organizations	47	40	18	1	0	1

(All comments typed exactly as written on Evaluation surveys)

14. What aspects of this Orientation did you find MOST helpful?

- Financial Aid, Library, Student testimonies
- Everything, everyone & information helpful (Mr. Melendez)
- Enlighten new students to their questions, helps be familiar to instructors, faculty members, counselors & anyone that helps students succeed.
- The organizations
- Student Support Services, Project AIM, Accommodative Services, Learning Resources Center
- Assessment & Counseling
- Happy to know GCC staff/faculty are helpful

- Dr. Mary's presentation was helpful and informative
- The speeches were nice and brief
- The directions & services
- Center for Student Involvement & student activities
- Speakers were funny
- It was lovely
- The amount of help that is available
- Introduction of GCC Board of Trustees Student member & management team

- Found that every member & staff in GCC reveal the best of their hospitality and are so helpful
- Breakfast, I did not have any at home
- Meeting the 'Big Wigs'
- Enjoyed Dr. M. Santos. She made me feel welcome, how much school I need school, and now feel empowered & determined to do my best.
- The speakers were inspiring
- The agenda because it connects faces with names and time division, shows when you're on a schedule.

15. What aspects of this Orientation did you find LEAST helpful?

- None at all, everyone provided helpful information
- Admission & Registration
- Assessment & Counseling
- Game counselor Roberto made us do, it was fun though
- Mr. Vincent didn't say much
- Add late registration
- COPSA officers
- Student experience speeches
- The President's orientation
- Presentation on School of Trades & Professional Services

16. To better serve our GCC students, what suggestions do you have for improving the Orientation program for future semesters?

- More activities, games and prizes
- Visual aides with pictures of faculty members and telephone numbers
- Become involved with new student, make them feel welcome
- Have graduates or full time student tell their experiences
- Have more flyers of what is offered
- More information about clubs & organizations, testimonies
- To start on time
- Have on-line videos
- Entertainment is the best thing to keep people listening
- Very well done presentation
- More student interaction
- Notification of emergency routes
- Have a program for Massage Therapy classes like Manderia SPA
- Lessen your nervousness & slow your speech down & keep up the fun activities
- Better food
- More time
- No comment
- More about nursing programs
- The games were timely
- Keep it the same
- Have 2 orientations for students who work, 1 in the morning and 1 in the afternoon
- Have breaks in between

17. How did you hear about the New Student Orientation? (*Please ✓ or X all that apply*)

9 PDN 26 Flyer 18 Poster 6 Placement Exam
19 Counselor 13 GCC Student 42 Admissions & Registration
17 Friend / Family 18 Other: (website, walk-in, COPSA, catalog, spouse, Americorp, front desk).

18. Overall, I thought the New Student Orientation session was:

64 Excellent 34 Good 6 Fair 1 Poor 2 Bank

New Student Orientation Evaluation Survey Summary

FALL 2010 Tuesday, August 17, 2010
334 signed-in / 234 evaluation surveys submitted

Please answer each question by placing a ☒ or ☐ in the box next to your response.

1. Gender: 89 Male 145 Female 0 Blank
2. Age: 178 16-21 17 22-25 19 26-30 8 31-35 4 36-40
2 41-45 1 46-50 3 51-55 1 56 or older 1 Blank
3. Ethnic background: 131 Pacific Islander 5 Hispanic, Latino
83 Asian 4 Black, African American
6 White, Caucasian 0 Blank
11 Other:
4. Attending GCC for: 6 GED 4 Adult High School Diploma 8 Apprenticeship Program 2 Blank
177 Associate Degree Program 39 Certificate Program

Based on each section Presentation, I now have the knowledge of where and how to get the support I need to succeed here at GCC.		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	BLANK
5.	Admissions and Registration	96	98	23	2	2	13
6.	Financial Aid	118	86	22	1	1	6
7.	Assessment and Counseling	122	79	24	3	1	5
8.	Student Support Services	109	88	25	3	3	6
9.	Project AIM (TRiO Programs)	91	87	47	3	2	4
10.	Accommodative Services	74	104	45	4	3	4
11.	Library – Learning Resources Center	97	99	32	2	1	3
12.	Center for Civic Engagement & Student Success	84	85	50	8	2	5
13.	Center for Student Involvement	97	88	40	4	1	4
14.	COPSA, Board of Trustee Student Member and Student Organizations	84	89	47	4	3	7

(All comments typed exactly as written on Evaluation surveys)

15. What aspects of this Orientation did you find MOST helpful?

- Financial Aid, Library, Student testimonies
- Progression & Improvements
- Assessment & Counseling
- Student Support
- Course Catalog
- Project Aim
- COPSA
- School Facilities
- Helped me find a lot of info about my life goals with GCC and beyond.
- Scholarships
- Center for Student Involvement
- The presentations were clear and understandable
- Student organizations
- It was all good
- Different heads of the departments
- The detailed description & help of the faculty
- History of GCC, Education Credentials, step by step catalog, library information
- Choosing classes carefully whether part-time or full time.
- Peling Cruz was very positive, the campus tour was helpful
- The most helpful aspects of this orientation were that there are a lot of student services and the staff say they are willing to help.
- The information to help you navigate your course through GCC-beyond. Introduction to GCC Student Activities.
- The flyers that were given in the packages.
- How to plan ahead and accomplish our goals.
- Library was real informative.
- Each presenter gave valuable information to help me feel a little bit more confident on my 1st year here at GCC.
- Food helped me focus on some presentations.
- The speeches telling how there is a lot of ways that different organizations help you academically.

16. What aspects of this Orientation did you find LEAST helpful?

- None at all, everyone provided helpful information
- Student Speakers
- Admissions & Registration
- The speech to all the staff and officers
- Project Aim
- Center for Civic Engagement & Student Success
- The aircon wasn't working
- Crowded
- Accommodative services
- Library information
- Student support
- Microphone on and off
- Long presentations
- Orientations in general tend to be a waste of time, as anything you need to know is usually in the college catalog.
- Too many people talking
- The jokes, but at least it lifted the mood.
- Too many speakers even though each speech was brief
- The student speakers

17. To better serve our GCC students, what suggestions do you have for improving the Orientation program for future semesters?

- More activities, games and prizes
- Better microphones, more chairs, better air-conditioning
- Have more humor, sound more alive

New Student Orientation Evaluation Survey Summary

SPRING 2010 Tuesday, January 18, 2011

253 signed-in / 224 evaluation surveys submitted

Please answer each question by placing a **✓** or **X** in the box next to your response.

1. Gender: 82 Male 142 Female 0 Blank
2. Age: 132 16-21 39 22-25 17 26-30 15 31-35 7 36-40
4 41-45 4 46-50 2 51-55 4 56 or older 0 Blank
3. Ethnic background: 156 Pacific Islander 4 Hispanic, Latino
50 Asian 2 Black, African American
9 White, Caucasian 0 Blank
6 Other:
4. Attending GCC for: 5 GED 34 Adult High School Diploma 5 Apprenticeship Program 0 Blank
155 Associate Degree Program 27 Certificate Program

<i>Based on each section Presentation, I now have the knowledge of where and how to get the support I need to succeed here at GCC.</i>		<i>Strongly Agree</i>	<i>Agree</i>	<i>Neutral</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>BLANK</i>
5.	Admissions and Registration	112	96	11	1	0	4
6.	Financial Aid	111	87	21	1	1	3
7.	Assessment and Counseling	96	106	20	0	0	2
8.	Student Support Services	96	102	22	1	0	3
9.	Project AIM (TRiO Programs)	84	96	35	2	3	4
10.	Accommodative Services	86	102	29	2	1	4
11.	Library – Learning Resources Center	108	98	14	0	0	4
12.	Center for Civic Engagement & Student Success	85	110	22	1	1	5
13.	Center for Student Involvement	113	94	14	0	0	3
14.	COPSA, Board of Trustee Student Member and Student Organizations	96	92	26	4	2	4

(All comments typed exactly as written on Evaluation surveys)

15. What aspects of this Orientation did you find MOST helpful?

- All aspects of the orientation are very helpful
- Staff explaining the areas and assistance offered
- Testimony
- Everything, thank you to everyone
- Admissions & Registration, Financial Aid was most helpful
- It was briefly explained but good
- The supportive speech, how there are so many programs out there that you could join
- Very informative
- The presentation about having help and support
- Student Support Services
- COPSA information
- Knowing the staff
- I liked how they explained clearly exactly what their job title is and where their office is located
- I like the fact that the president said they are working hard and saying the faculties are very nice and helpful
- The donut & refreshments were the best
- Project AIM – TRiO
- COPSA
- Where every building is at
- Everyone is friendly and nice
- Services available and what each office is used for
- I liked that we got to hear student experiences
- Knowing that everyone here is going to help you
- The campus tour and the speech
- Learning Resources Center - Library
- Counseling
- Student organizations
- The people
- Everyone was all on point
- Knowing what each administrator does was really helpful
- Center for Student Involvement
- Center for Civic Engagement
- The brochures provided, presentations and services talked about
- Student ID's and free workshops

16. What aspects of this Orientation did you find LEAST helpful?

- None
- Everything was helpful
- Everything being short
- Accommodative Services does not apply to me
- It was good
- I wish that they could've spoke more about the departments to make us new students understand more
- Some representatives were not present
- Project AIM only because I couldn't hear her clearly
- Experiences from the students should come with strong and positive experiences that make students like me can get persuaded or excited
- The dots
- Financial Aid – for me because someone told me that the Adult High cannot get assistance
- Explaining Veteran's benefits
- Mumbling in the microphone

17. To better serve our GCC students, what suggestions do you have for improving the Orientation program for future semesters?

- Shorter orientation
- Staff are very helpful
- None
- Speak louder
- Make the speakers louder
- Health Center could do a presentation
- Everything was good
- Make the orientation all at once cause in the noon we get sleepy and not really paying attention
- We need tables for us to write on
- Visual Aids, actual pictures
- Make more time and explain more about all the departments
- Speech Skills: Liven up introductions and personal messages
- Be sure that all representatives are present at the Orientation so we can understand more about each program and student services
- Well, I just hope all of the students join the organizations
- Keep having refreshments
- Food
- To be more involved and become a successful student
- Be more brief with each department
- Be more lively
- Great job
- I now have a better understanding about GCC
- Keep it the way it is
- Just keep doing it the Guam Community College style
- Give an estimate on how long the orientation may be, have it stated on the announcement for the website, flyer, etc.
- Have ice breaker (mini games) for people to enjoy and relax
- Speakers were thoroughly brief and to the point
- Different breakfast items to eat such as fruits
- More creative seating arrangements
- A member from the student organizations to give a synopsis of what their organization does within its means or community
- Less humor, more facts
- Have speaker 'speak' louder or turn up the volume up on the amplifier
- Signs on campus to orientation
- Lunch buffet
- Allow for department heads to introduce themselves and talk about specific subjects, such as, math, English, etc.
- You guys have met all the improvements

18. How did you hear about the New Student Orientation? *(Please ✓ or X all that apply)*

 5 PDN 52 Flyer 55 Poster 8 Placement Exam

 51 Counselor 26 GCC Student 85 Admissions & Registration 0 Blank

 26 Friend / Family 13 Other: (website, walk-in, COPSA, catalog, spouse, Americorp, front desk).

19. Overall, I thought the New Student Orientation session was:

 136 Excellent 72 Good 4 Fair 0 Poor 12 Blank